

# Check List for Interview

AUTOMATIC TRANSMISSION (DIAGNOSTICS)

## 2. Check List for Interview

### A: CHECK

Check the following item when problem has occurred.

NOTE:

Use copies of this page for interviewing customers.

Customer's name			
Date of purchase			
Date of repair			
Transmission model	Transmission	V.I.N.	
Odometer reading	km (miles)		
Symptom	<input type="checkbox"/> No up-shift		
	<input type="checkbox"/> No down-shift		
	<input type="checkbox"/> No kick down		
	<input type="checkbox"/> Vehicle does not move ( <input type="checkbox"/> Any position <input type="checkbox"/> Particular position)		
	<input type="checkbox"/> Lock-up malfunction		
	<input type="checkbox"/> Noise or vibration		
	<input type="checkbox"/> Shift shock or slip		
	<input type="checkbox"/> Select lever does not move		
	<input type="checkbox"/> Others ( )		
	Frequency	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (      times a day)	
Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Others ( )		
Place	<input type="checkbox"/> Highland <input type="checkbox"/> Suburbs <input type="checkbox"/> Inner city <input type="checkbox"/> Uphill <input type="checkbox"/> Rough road <input type="checkbox"/> Others ( )		
Ambient air temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold		
Vehicle speed	km/h (MPH)		
AT warning light (AT OIL TEMP light)	<input type="checkbox"/> Blinks continuously	<input type="checkbox"/> Not blink	
Select lever position	<input type="checkbox"/> P <input type="checkbox"/> R <input type="checkbox"/> N <input type="checkbox"/> D <input type="checkbox"/> Manual mode		
Driving condition	<input type="checkbox"/> Not affected <input type="checkbox"/> At racing <input type="checkbox"/> Reducing speed	<input type="checkbox"/> At starting <input type="checkbox"/> Accelerating <input type="checkbox"/> While turning ( <input type="checkbox"/> RH/ <input type="checkbox"/> LH)	<input type="checkbox"/> While idling <input type="checkbox"/> While cruising
Manual mode	<input type="checkbox"/> ON <input type="checkbox"/> OFF		