

## Check List for Interview

CONTINUOUSLY VARIABLE TRANSMISSION (DIAGNOSTICS)

### 2. Check List for Interview

#### A: CHECK

Check the following items when a problem has occurred.

NOTE:

Use copies of this page for interviewing customers.

|                         |   |  |   |
|-------------------------|---|--|---|
| Customer's name         |   |  |   |
| Date of purchase        |   |  |   |
| Date of repair          |   |  |   |
| Transmission model      | Transmission  | V.I.N.   |   |
| Odometer reading        | km (miles)  |  |   |
| Frequency               | <input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (    times/day)   |  |   |
| Weather                 | <input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy<br><input type="checkbox"/> Others<br>(    )  |  |   |
| Place                   | <input type="checkbox"/> Highland <input type="checkbox"/> Suburbs <input type="checkbox"/> Inner city <input type="checkbox"/> Uphill <input type="checkbox"/> Downhill <input type="checkbox"/> Rough road<br><input type="checkbox"/> Others<br>(    ) |  |   |
| Ambient air temperature | <input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold  |  |   |
| Vehicle speed           | km/h (MPH)  |  |   |
| AT OIL TEMP light       | <input type="checkbox"/> Blinks continuously <input type="checkbox"/> Does not blink  |  |   |
| Select lever position   | <input type="checkbox"/> P <input type="checkbox"/> R <input type="checkbox"/> N <input type="checkbox"/> D <input type="checkbox"/> Manual mode  |  |   |
| Driving condition       | <input type="checkbox"/> Not affected<br><input type="checkbox"/> At racing<br><input type="checkbox"/> While decelerating  | <input type="checkbox"/> At starting<br><input type="checkbox"/> When accelerating<br><input type="checkbox"/> While turning ( <input type="checkbox"/> RH/ <input type="checkbox"/> LH) | <input type="checkbox"/> While idling<br><input type="checkbox"/> While cruising<br>(Vehicle speed    km/h)<br><input type="checkbox"/> Immediately after starting the engine |
| Manual mode             | <input type="checkbox"/> ON <input type="checkbox"/> OFF  |  |   |
| Symptoms                | <input type="checkbox"/> Vehicle does not move ( <input type="checkbox"/> Any position <input type="checkbox"/> Particular position)  |  |   |
|                         | <input type="checkbox"/> Vehicle does not move (no load racing condition as in N range)   |  |   |
|                         | <input type="checkbox"/> Vehicle does not move (engine speed does not increase, felt as stall condition)  |  |   |
|                         | <input type="checkbox"/> Noise or vibration<br>(Describe concretely:    )   |  |   |
|                         | <input type="checkbox"/> Shock felt at N → D selection (    seconds after shifting, when engine cold or after warm-up)  |  |   |
|                         | <input type="checkbox"/> Shock felt at N → R selection (    seconds after shifting, when engine cold or after warm-up)  |  |   |
|                         | <input type="checkbox"/> Shifting is wrong<br>(Describe concretely:    )  |  |   |
|                         | <input type="checkbox"/> Shock or judder during driving   |  |   |
|                         | <input type="checkbox"/> Fails to accelerate.   |  |   |
|                         | <input type="checkbox"/> Engine speed increases abruptly during driving   |  |   |
|                         | <input type="checkbox"/> Shock or judder during standing start  |  |   |
|                         | <input type="checkbox"/> Select lever does not move   |  |   |
|                         | <input type="checkbox"/> Others<br>(    )   |  |   |