

1. Note

A: BASIC REPAIR HINT

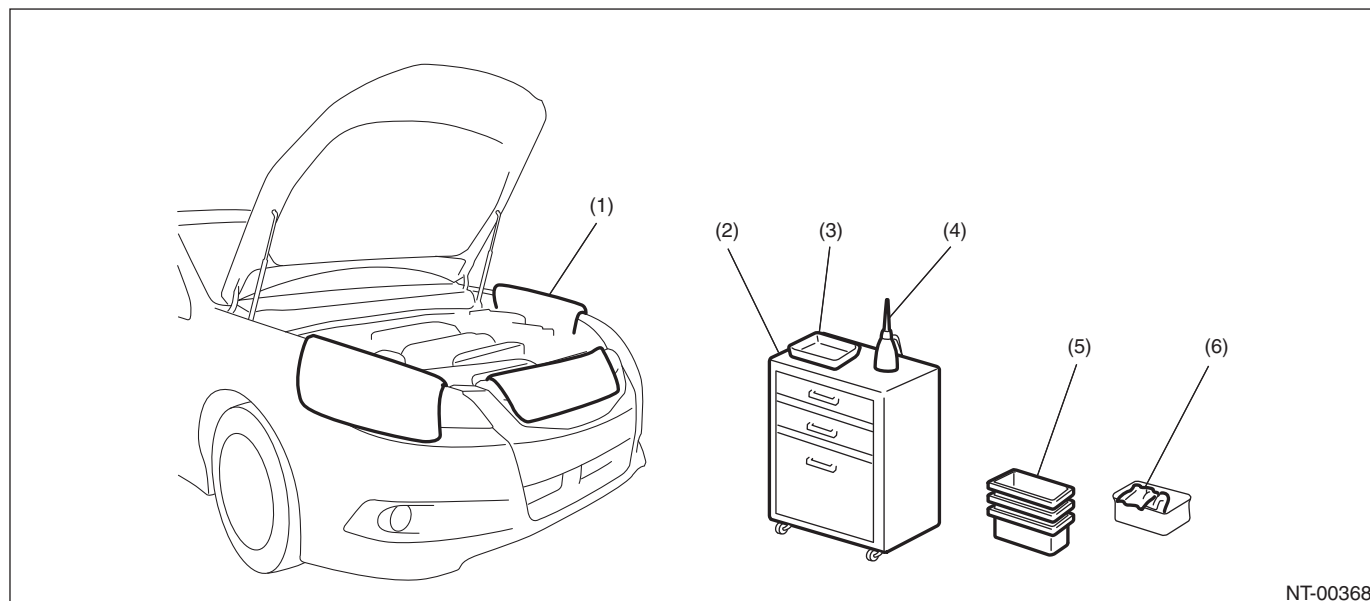
This section describes basic points that the service operator must understand before performing the service operation.

1. APPEARANCE

- Always wear clean work clothing.
- Wear a cap and protective shoes.

2. PROTECTION OF VEHICLE UNDER MAINTENANCE AND PREPARATION OF TOOLS/EQUIPMENT

- Before work, cover the vehicle body. (Ex. grille cover, fender cover, seat cover and floor mat cover)
- Before performing the service operation, prepare tools, equipment, container box, grease and cloth etc.



NT-00368

- (1) Fender cover
- (2) Tools/equipment case

- (3) Tray
- (4) Oil

- (5) Container box
- (6) Cloth

3. SAFETY

- Before work, set the wheel stoppers to secure the vehicle.
- When performing work by multiple workers, call to each other to make sure that service operation is performed safely.
- Before starting engine, ventilate the room.
- When performing the service operation of high-temperature parts like muffler, rotating parts like fan and other movable parts, be careful not to get burned or injured.
- For the jack-up and lift up, set the tool to the proper location to support the vehicle correctly. And use the safety device properly when lifting up.

4. SERVICE OPERATION

- By identifying the vehicle problems thoroughly before work, service operation will be performed effectively.
- Before removing parts, confirm the installation condition or the damage of the parts.
- To reinstall parts properly, leave a note of the condition before work as necessary.
- For a part which needs positioning, take appropriate action such as putting alignment marks.
- For a removed part, clean it as necessary and check for damage and defect before installation.

5. REMOVED PART

- A removed part must be organized to avoid mixing up with similar parts. When same parts are used in multiple locations, such as pistons in engine, manage the parts by using labels with cylinder No. so that the parts are not installed to the wrong location.
- Always replace nonreusable parts such as gasket and O-ring with new parts.
- After work, have a customer confirm the replaced part.

6. WHEN REMOVING BATTERY

When removing battery, power supply is cut off and the information stored in the computer memory is volatilized. Therefore, setting information of some device is initialized to the factory default. The device and functions initialized by removing battery are as follows.

- Clock
- Set temperature of fully automatic air conditioner
- Automatic full open/close of driver's window (power window needs to be initialized)
- User setting items in the navigation system
- Past trouble history (memory code)

B: NOTE

This is the information that can improve the efficiency of maintenance and assure the sound work.

1. FASTENERS NOTICE

Tighten the bolts and nuts to the specified torque. Do not apply paint, lubricant, rust retardant or other substance to the surface around bolts, nuts, etc. It may cause troubles with tightening to the specified torque and result in looseness and other problems of bolts and nuts.

2. STATIC ELECTRICITY DAMAGE

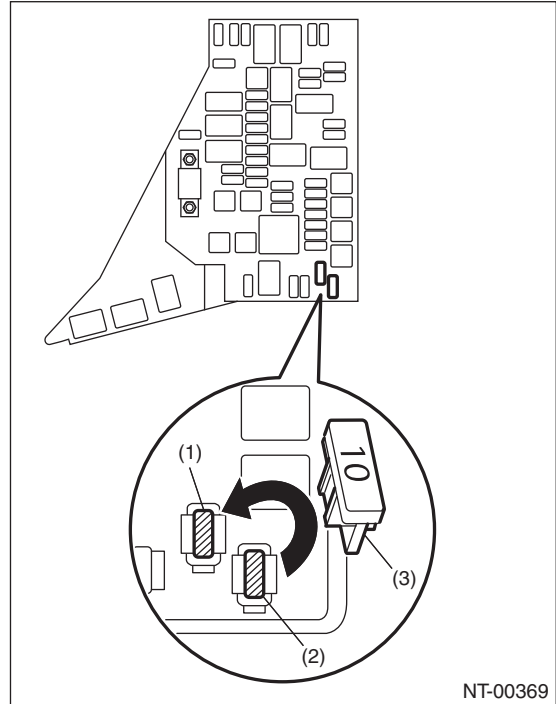
Touch grounded metal or equivalent for the elimination of static electricity before conducting work.

3. BATTERY

When removing the battery terminal, always be sure to turn the ignition switch to OFF and remove the battery ground cable first.

4. BACKUP/POWER SUPPLY FUSE

Right after the vehicle has arrived, 10 A backup fuse is removed to avoid run-down of the battery. Connect the backup fuse as shown in the figure. Also, delivery mode is canceled by disconnecting the backup fuse from the fuse holder.



- (1) Backup fuse insertion slot
- (2) Backup fuse holder
- (3) Backup fuse

5. IMMOBILIZER RELATED PART

Do not replace parts which have immobilizer ID (ignition key, combination meter, body integrated unit and ECM) with the parts from other vehicle.

6. SERVICE PARTS

Use genuine parts for maximum performance and maintenance when conducting repairs. Subaru/FHI will not be responsible for poor performance resulting from the use of parts except for genuine parts.

7. PROTECTING VEHICLE UNDER MAINTENANCE

Make sure to attach the fender cover, seat covers, etc. before work.

8. ENSURING SECURITY DURING WORK

When working in a group of two or more, perform the work with calling each other to ensure mutual safety.

NOTE

9. LIFT AND JACK

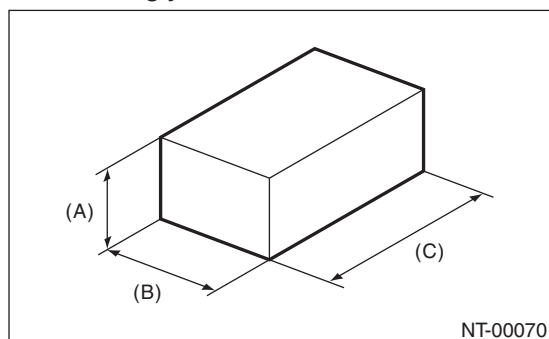
When using a lift or shop jack to raise a vehicle or using rigid rack to support a vehicle, always follow instructions concerning jack-up points and weight limits to prevent the vehicle from falling, which could result in injury. Be especially careful that the vehicle is balanced before raising it. Be sure to set the wheel stoppers when jacking-up only the front or rear side of the vehicle.

CAUTION:

Select the lift attachment so that the side sill does not contact the lift arm portion.

NOTE:

- When using a lift, follow its operation manual before work.
- If side sill cover touches the lift arm, use lift attachment.
- Do not work or leave unattended while the vehicle is supported with jack, support it with rigid racks.
- Be sure to use the rigid racks with rubber attached to cradle to support the vehicle.
- When using a plate lift, use a rubber attachment. Place the attachment to the specified position of the vehicle, by adjusting front/rear and left/right sides accordingly.



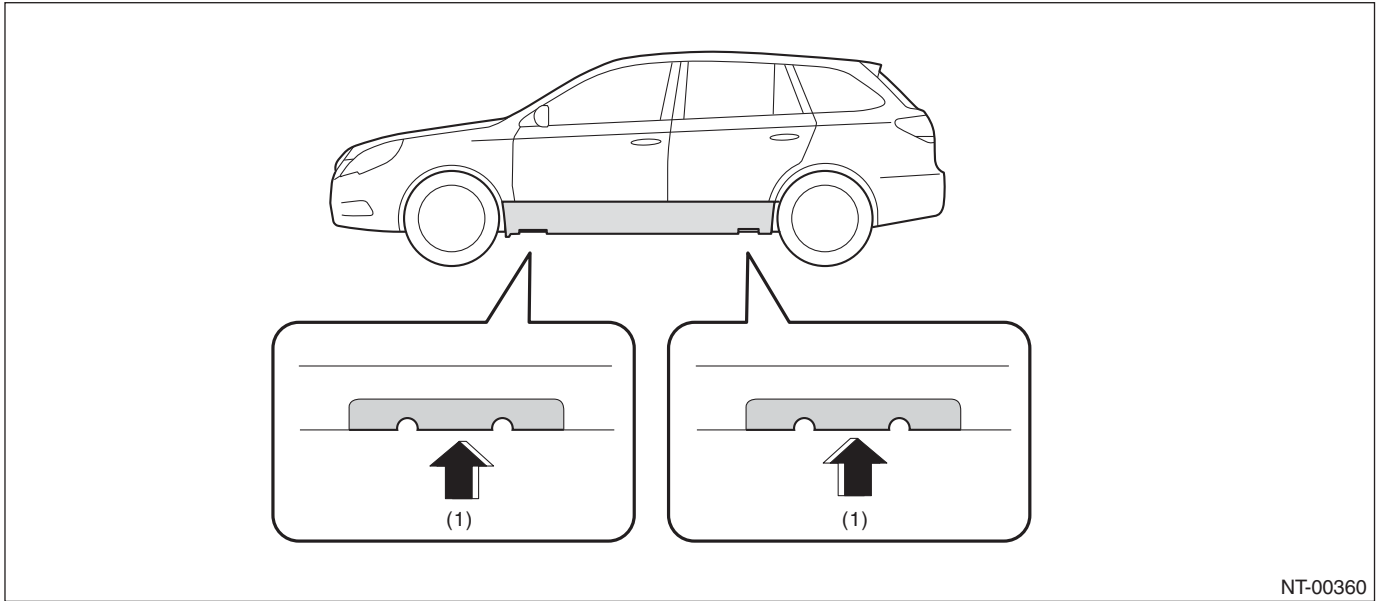
(A) 80 mm (3.1 in) or more

(B) 100 — 150 mm (3.94 — 5.91 in)

(C) 120 — 190 mm (4.72 — 7.48 in)

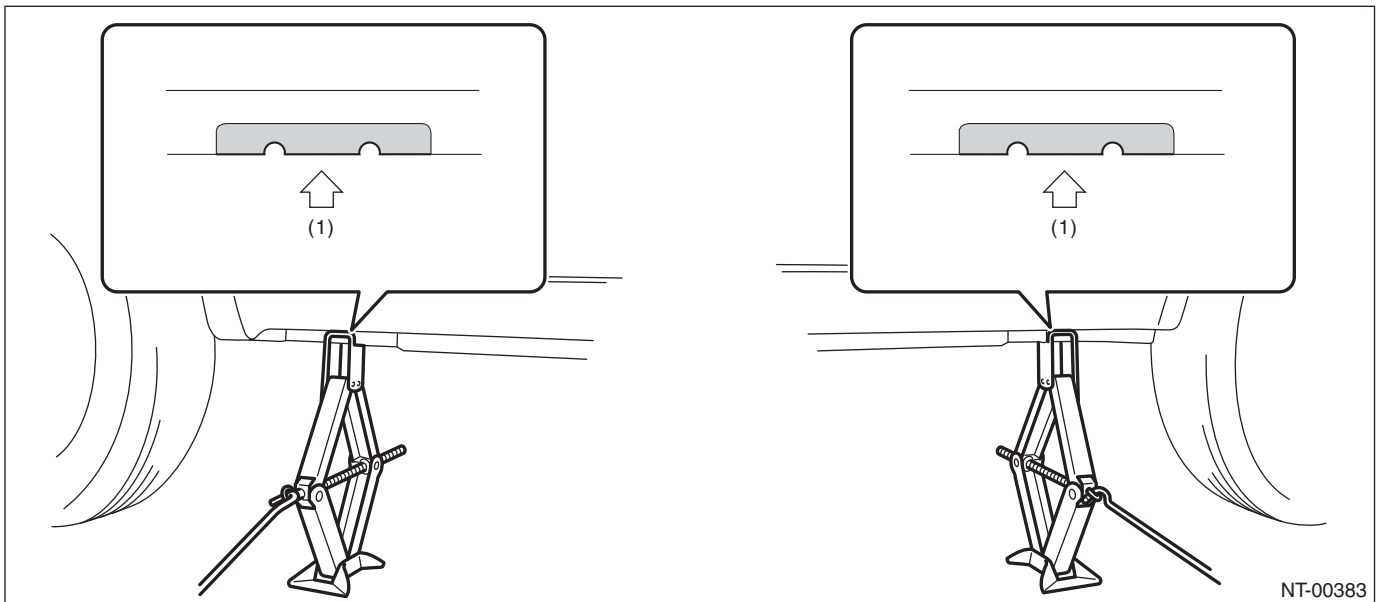
- Align the cushion rubber center of plate lift with the center of rubber attachment.
- Do not use the plate lift whose attachment does not reach the supporting locations.

• SUPPORT LOCATIONS



(1) Jack-up point

• PANTOGRAPH JACK

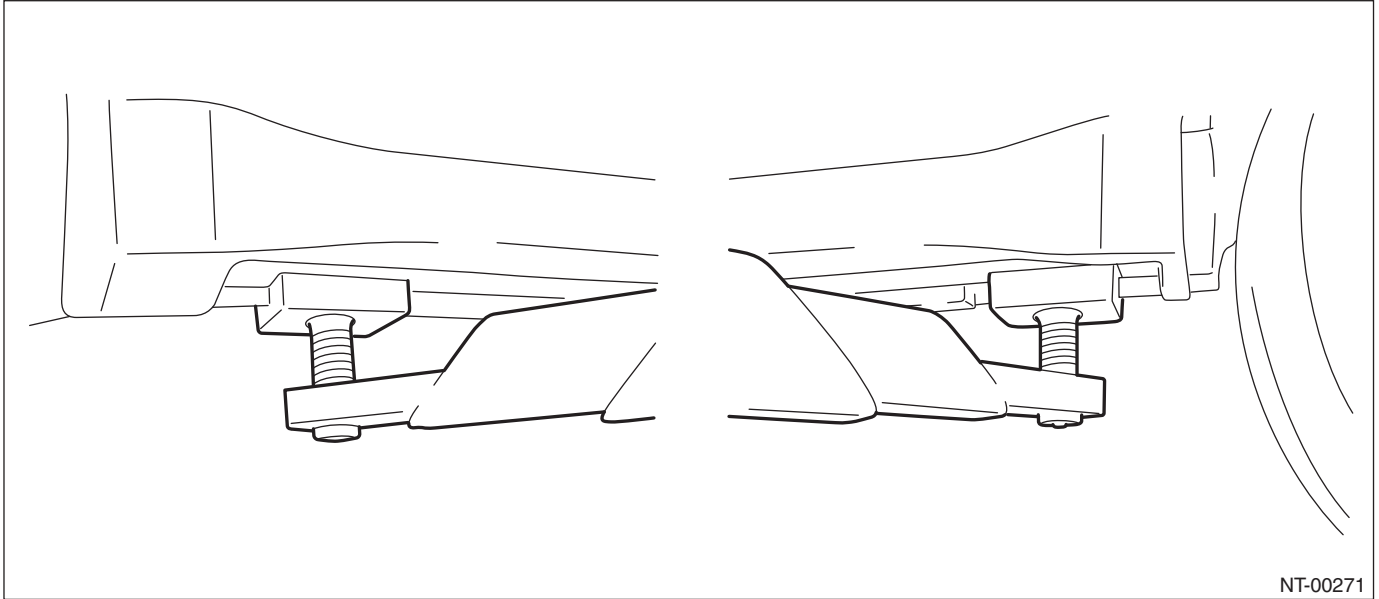


(1) Jack-up point

Note

NOTE

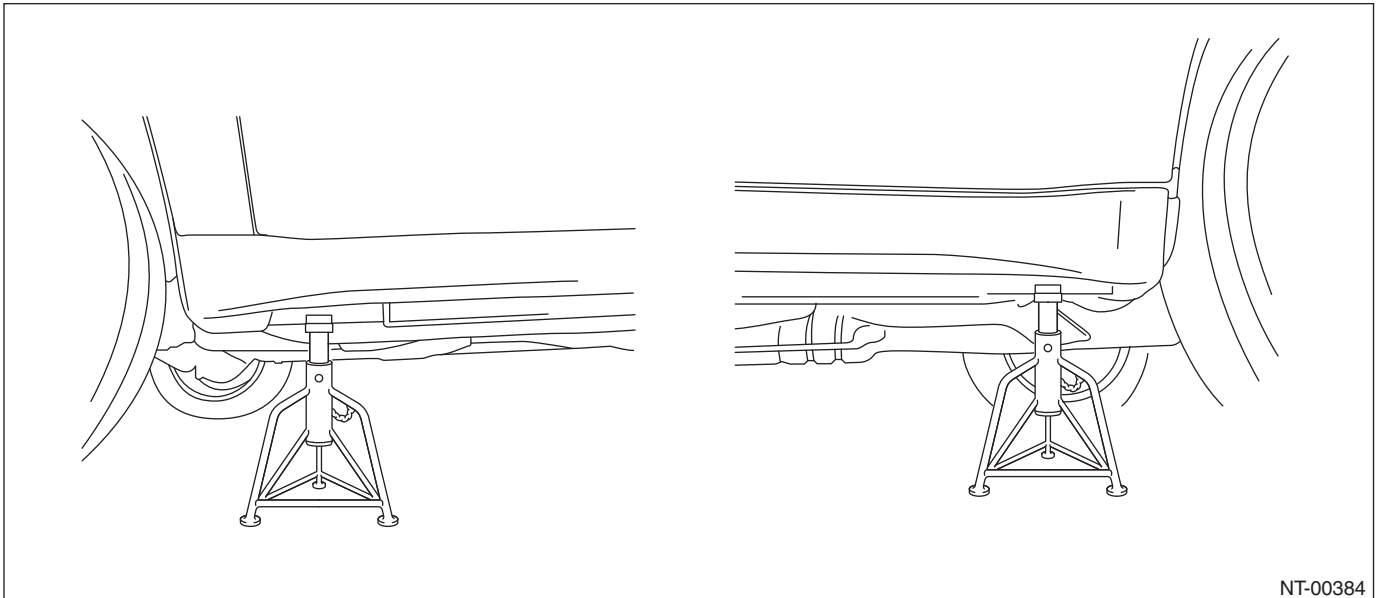
- Lift



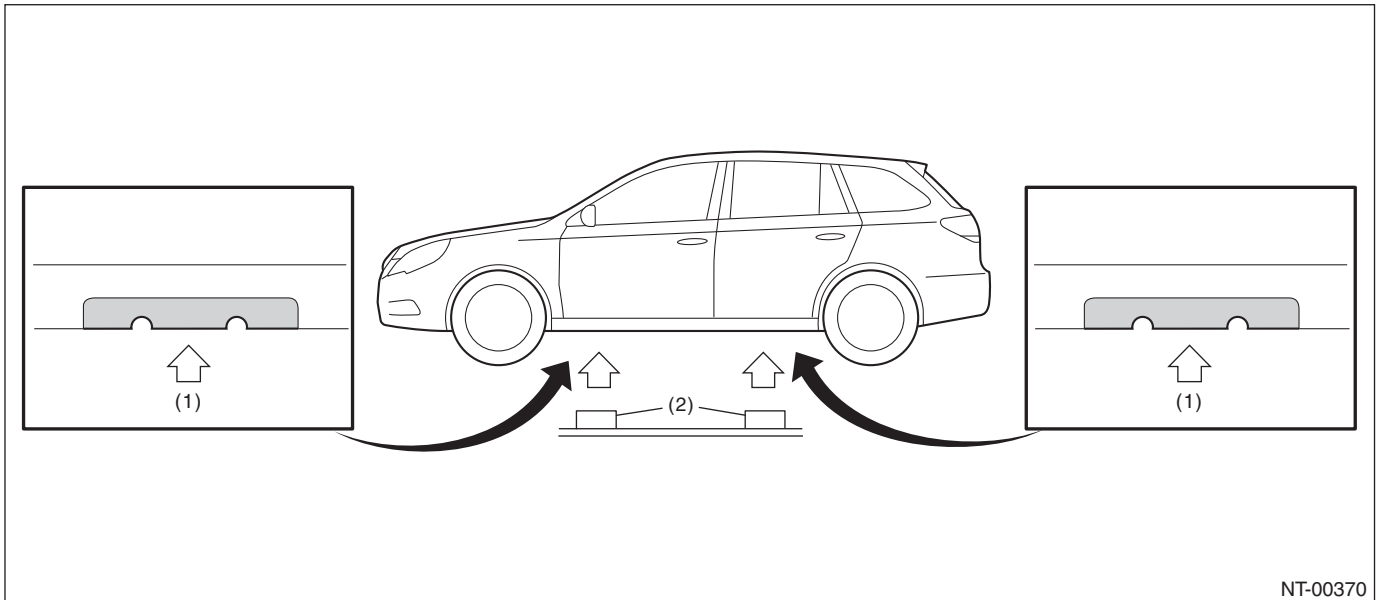
CAUTION:

For models with side under skirt, use a spacer or an attachment to lift up the vehicle securely at jack up point, without contact of side under skirt and lift.

- RIGID RACK



• PLATE LIFT

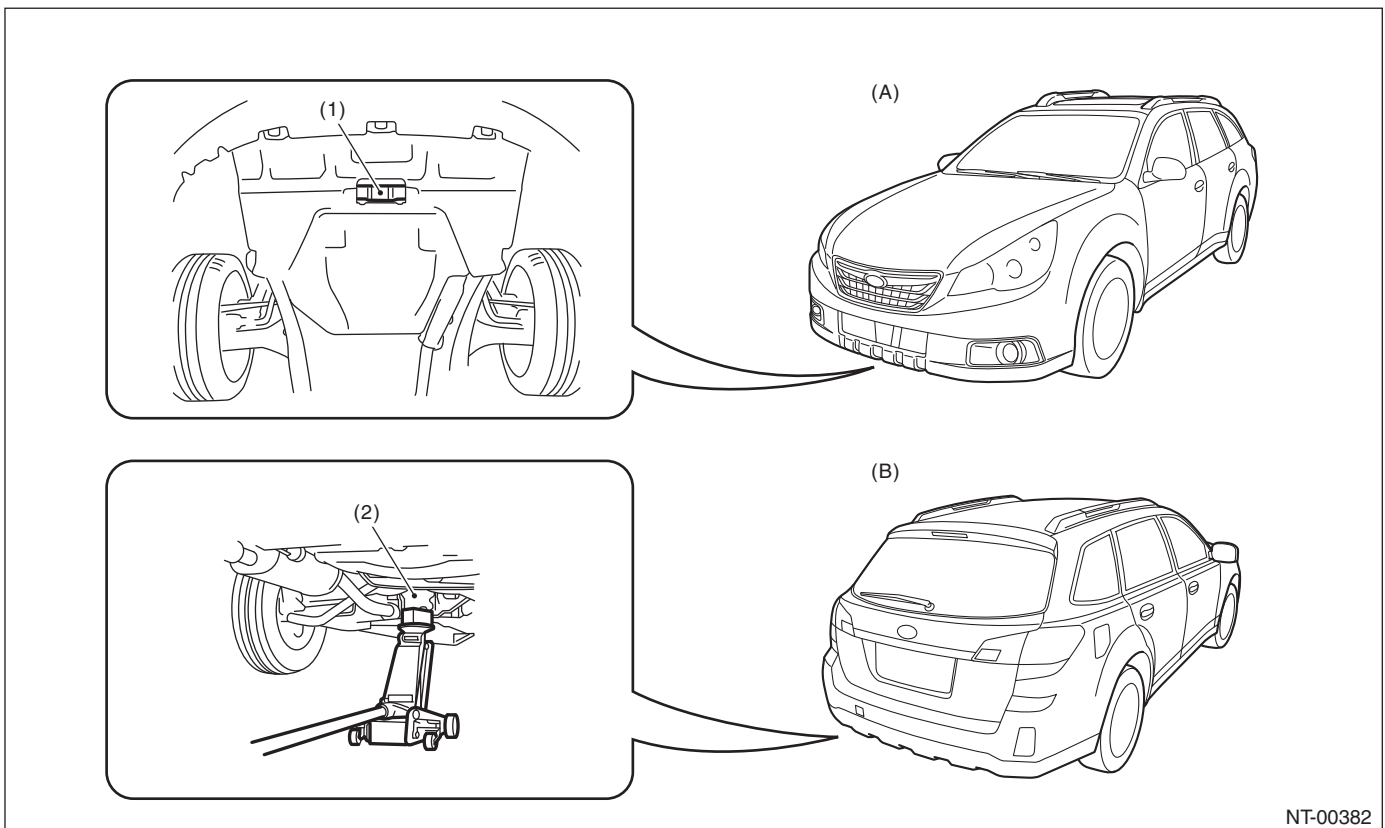


NT-00370

(1) Jack-up point

(2) Attachment

• Jack-up point (when using garage jack)



NT-00382

(A) Front

(B) Rear

(1) Front cradle

(2) Rear differential

CAUTION:

If jacking up the front side of the vehicle, make sure that the jack is attached at the center of the jack-up plate not at the sides.

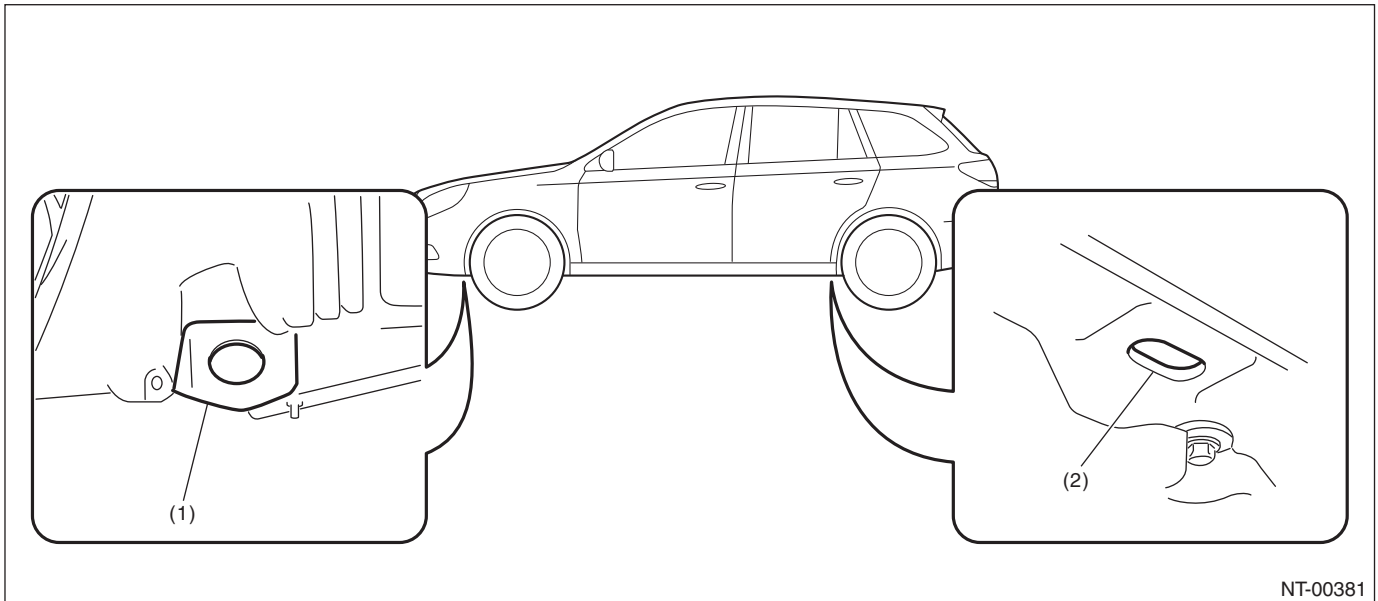
Note

NOTE

10.TIE-DOWNS

Tie-downs are used when transporting vehicles and when using the chassis dynamo. Attach tie-down only to the specified locations on the vehicle.

• TIE-DOWN LOCATION



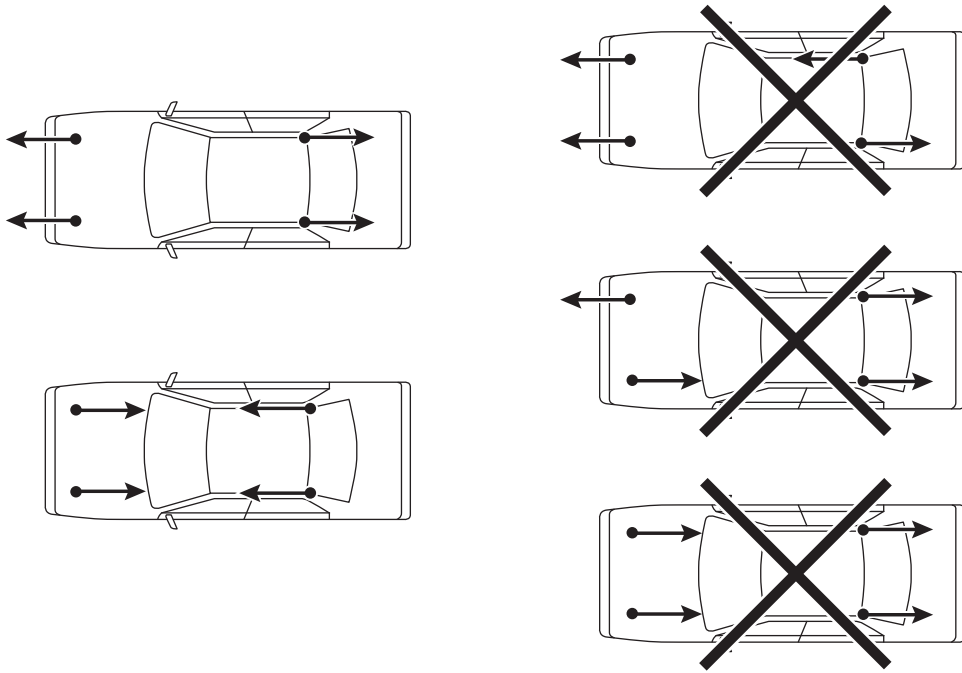
(1) Hook for tie-down

(2) Tie-down hole

- CHAIN DIRECTION AT TIE-DOWN CONDITION

CAUTION:

- Pull the tie-down chains LH and RH in the same direction, but front and rear side in the counter direction.
- Patterns except for the followings (recommended) are not allowed.



NT-00372

Note

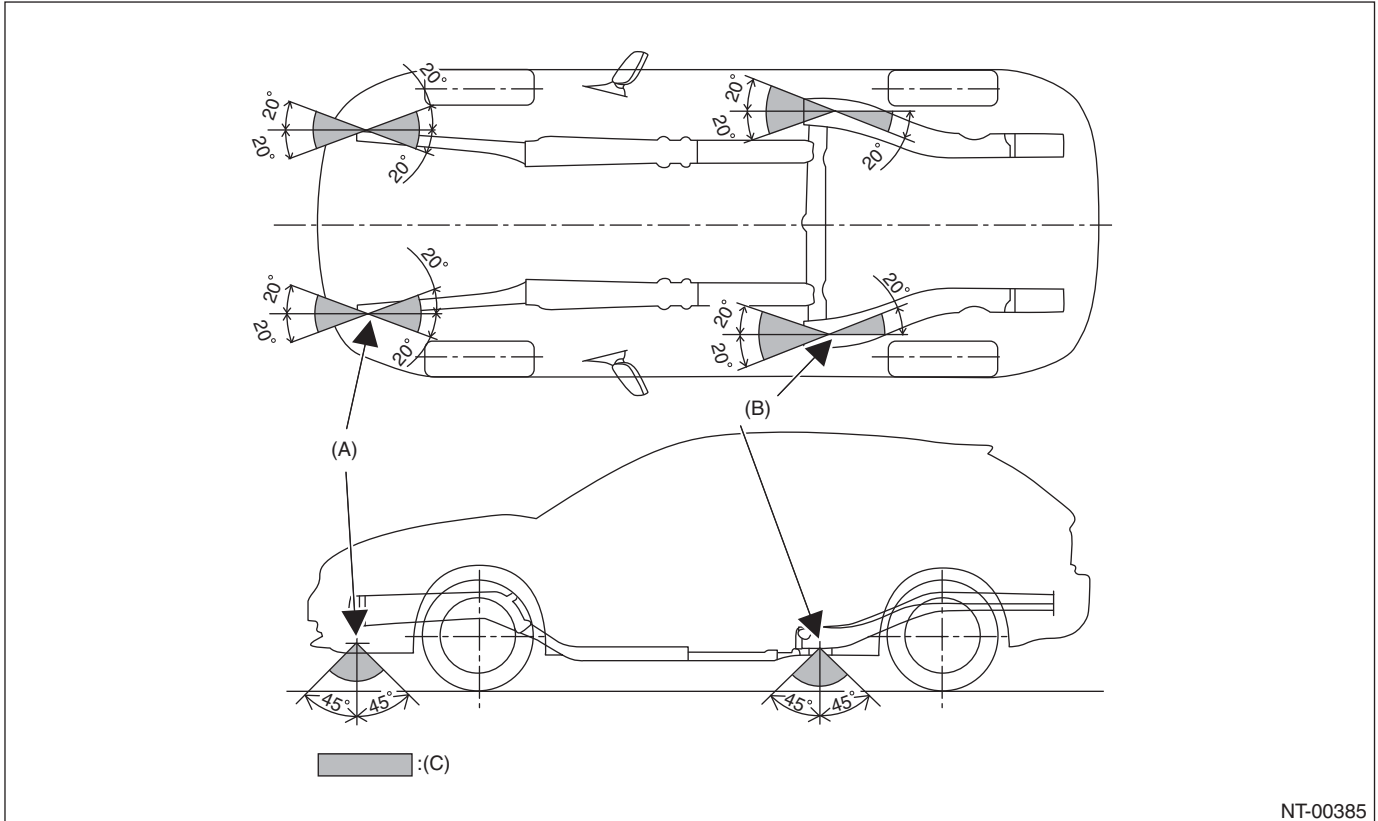
NOTE

• TIE-DOWN RANGE

For ground transportation

CAUTION:

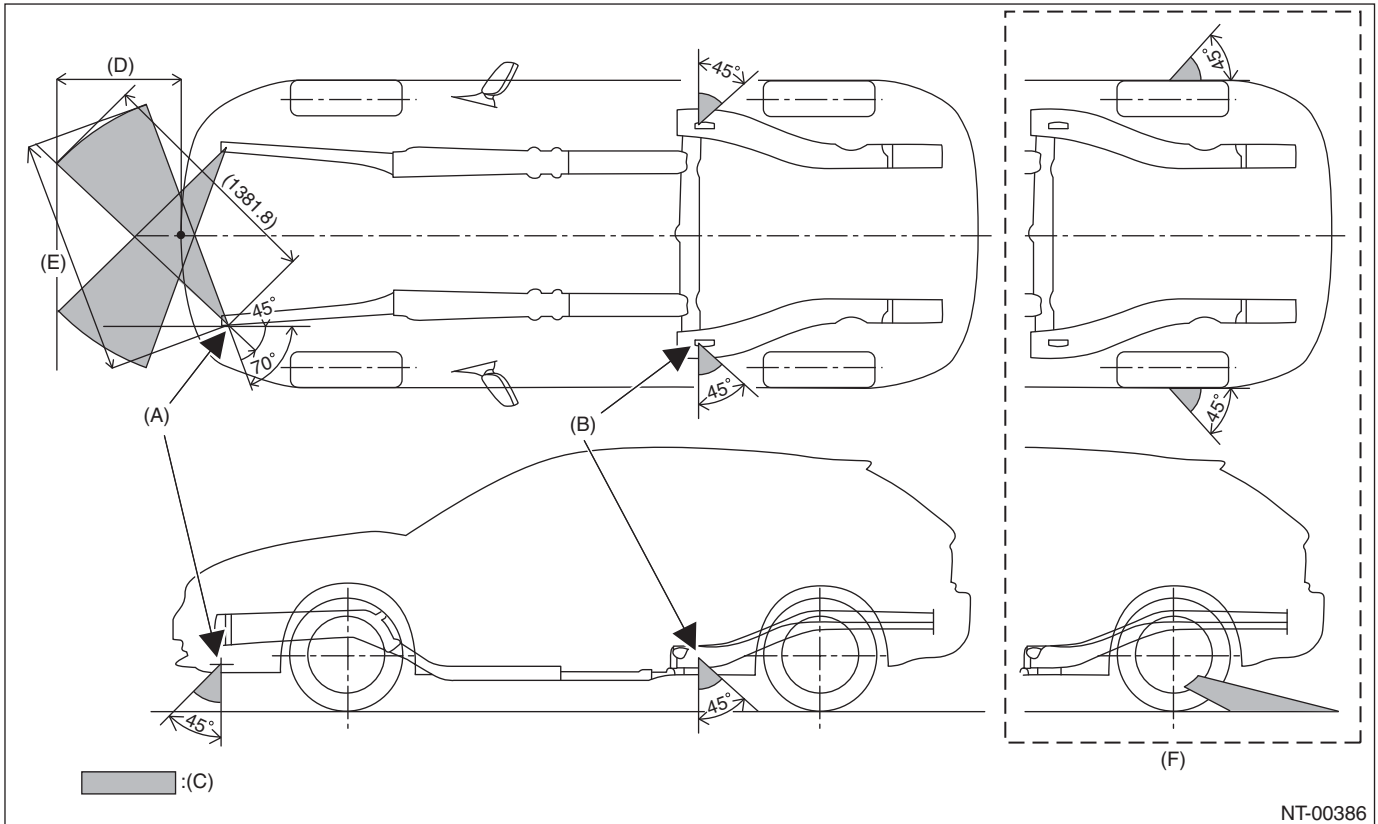
When the vehicle is tied down from vehicle inside, hook the hooks of tie-down chain on the rear tie-down hooks from vehicle inside. When the vehicle is tied down from vehicle outside, hook the hooks of tie-down chain on the rear tie-down hooks from vehicle outside.



NT-00385

NOTE

For sea transportation



- | | | | | | |
|-----|------------------------------|-----|---|-----|------------------------------|
| (A) | Front tie-down hook | (C) | Chain pulling range at tie-down condition | (E) | 1,320 mm (52.0 in) |
| (B) | Tie-down hole or wheel spoke | (D) | 400 mm (15.7 in) | (F) | When rear wheel is tied down |

CAUTION:

- Basically, tie down using the tie-down hole.
- Tie-down procedure should be followed as much as reasonably possible depending on the deck condition, however, lashing belt and vehicle must not contact each other. Also, if a wheel tie-down is conducted instead of using rear tie-down hole due to the vehicle loading condition of the deck, follow the instructions below.
 1. Tie-down range must be within the backward of rear wheel as shown in the figure.
 2. Wheel tie-down should be used only during sea transportation, and lashing belt should not contact air valve while tie-down. Be careful not damage the wheel and vehicle.
 3. Maximum tie-down load to each lashing belt is 5000 N (510 kgf, 1124 lbf).
 4. For steel wheel, do not tie down wheels.

Note

NOTE

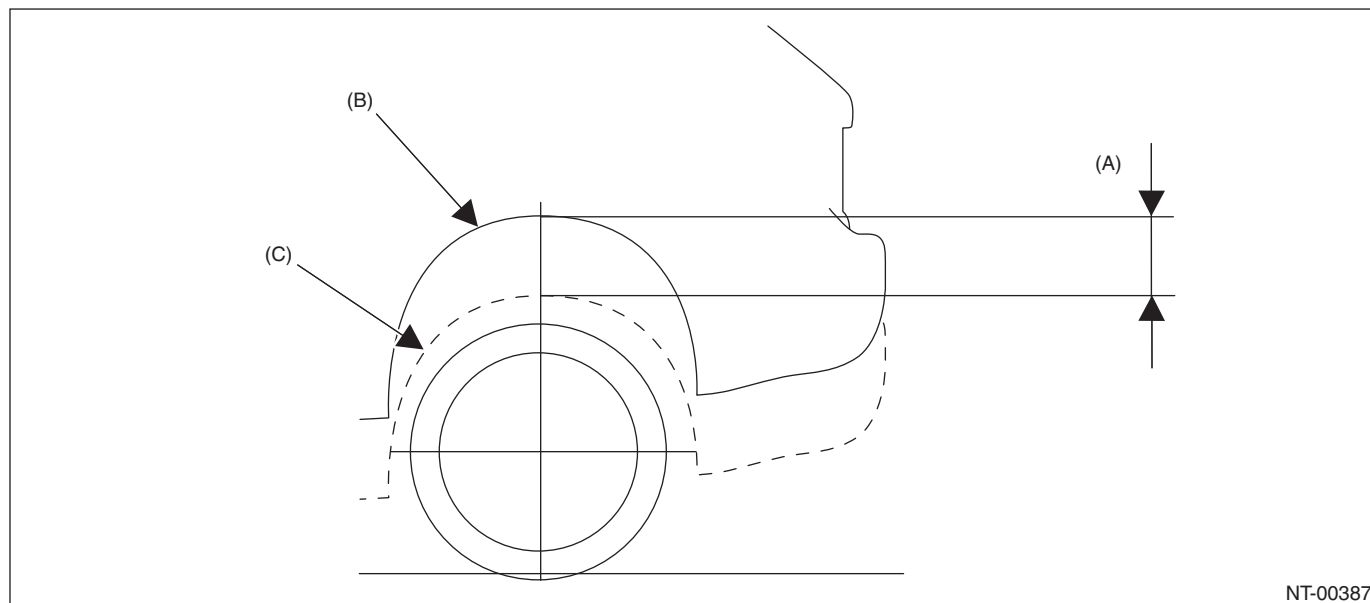
• VEHICLE SINKING VOLUME AT TIE-DOWN CONDITION

CAUTION:

The vehicle sinking volume at tie-down condition should be less than 50 mm (1.97 in) and make sure to fix the vehicle securely.

Check to see if the tensions of chains or belts at tie-down condition are appropriate in the following procedures.

- 1) Measure the distance (A) between the center of wheel and highest arch point.
- 2) Compare the above dimensions of before and after tie-down.
- 3) If the distance is less than 50 mm (1.97 in), it is judged as OK. If the distance is 50 mm (1.97 in) or more, it is judged as NG because the tension is too high.



(B) Arch position before tie-down

(C) Arch position after tie-down

• NOTES FOR THE USE OF TIE-DOWN HOOK

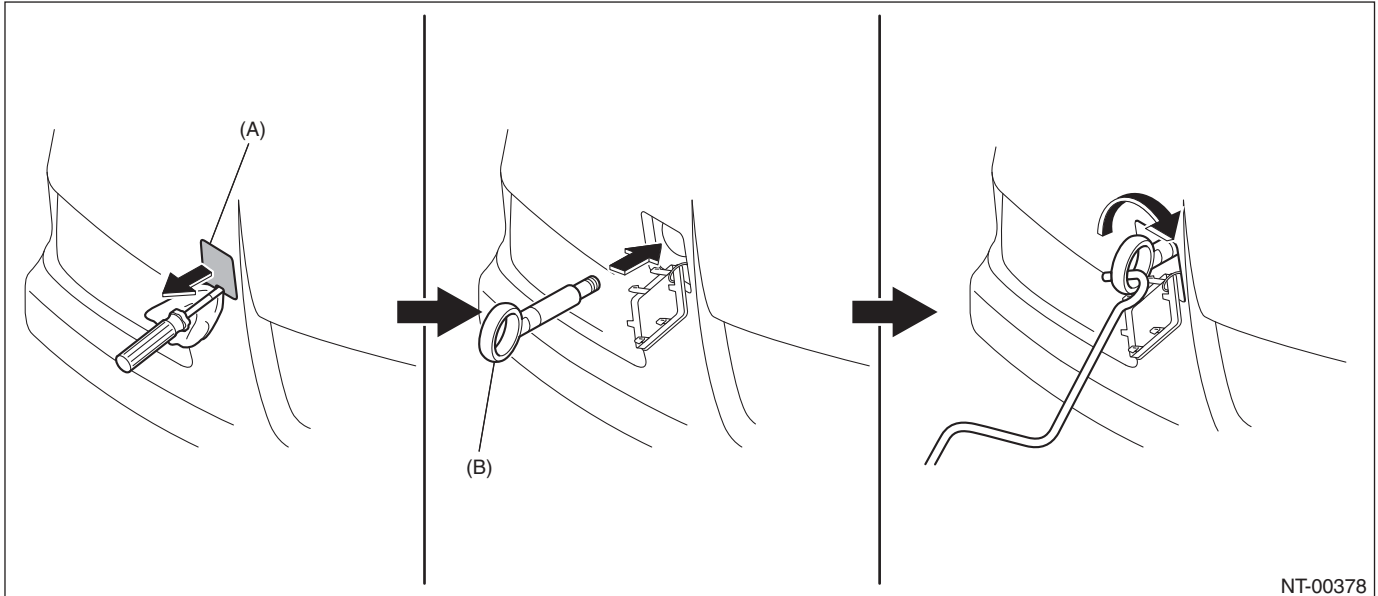
When the vehicle is tied down from vehicle inside, hook the hooks of tie-down chain from vehicle inside, and when the vehicle is tied down from vehicle outside, hook the hooks of tie-down chain from vehicle outside. For front tie-down hook, use S hook and J hook, and for rear tie-down hole, use S hook, J hook and T hook. T hook can be used only for rear tie-down hole.

11.TOWING

Avoid towing vehicles except when the vehicle cannot be driven. For models with AWD, AT or VTD, use a loader instead of towing. When towing other vehicles, pay attention to the following to prevent hook or vehicle damage resulting from excessive weight.

- Do not tow other vehicles with a front tie-down hook.
- Make sure the vehicle towing is heavier than the vehicle being towed.
- Front

Remove the hook cover, and install the hook.

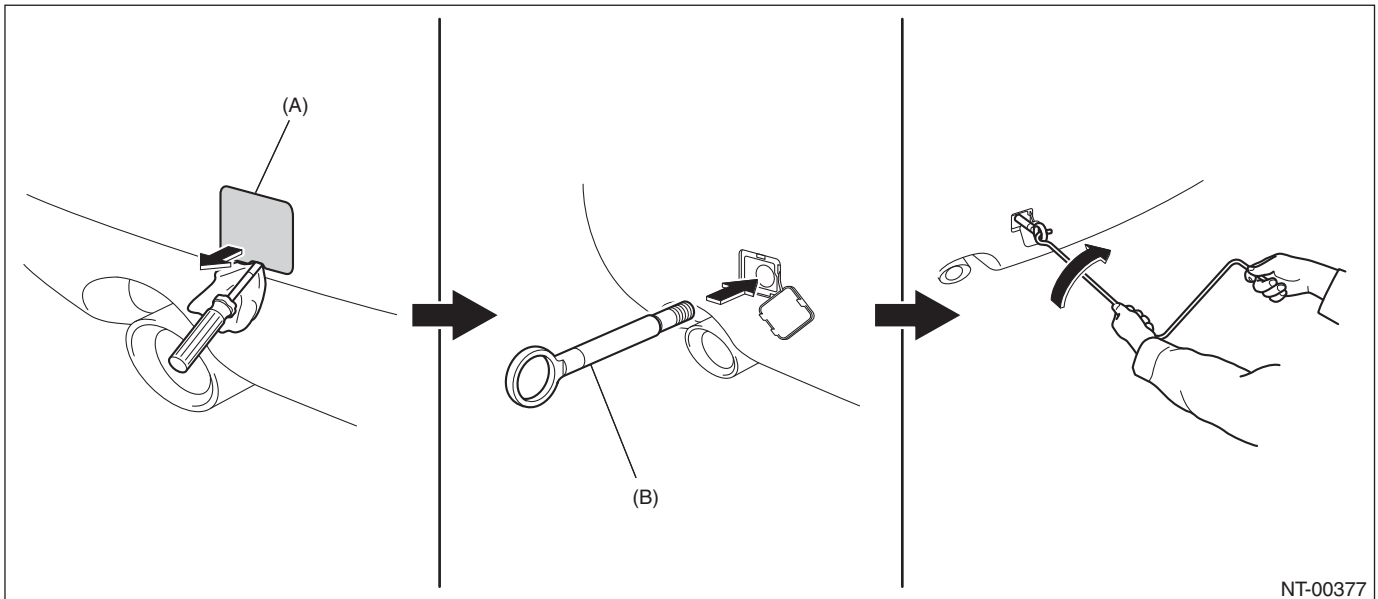


(A) Hook cover

(B) Hook

- Rear

Remove the hook cover, and install the hook.



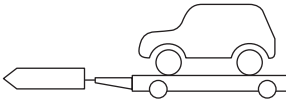

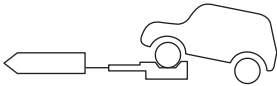
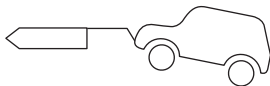
(A) Hook cover

(B) Hook

Note

NOTE

• Precautions

| Towing | Precautions | MT | AT |
|--|---|----|----|
| Lifting up four wheels (On a trailer)  NT-00023 | Towing the vehicle after lifting up all four wheels is a basic rule for AWD model. | ○ | ○ |
| Rope  NT-00024 | <ul style="list-style-type: none"> • Check if both front and rear wheels are rotated normally. • AT model driving conditions: Driving speed of 30 km/h (19 MPH) or less Allow driving distance 30 km (19 miles) or less | ○ | ▲ |
| Raising the front wheels  NT-00025 | Prohibited for full-time AWD model. | × | × |
| Lifting up the front wheels  NT-00026 | <ul style="list-style-type: none"> • Prohibited, due to damage on bumper, front grille, etc. • Do not raise the vehicle with bumper. | × | × |

Marked ○ : OK, Marked × : Prohibited, Marked ▲ : Conditionally OK.

CAUTION:

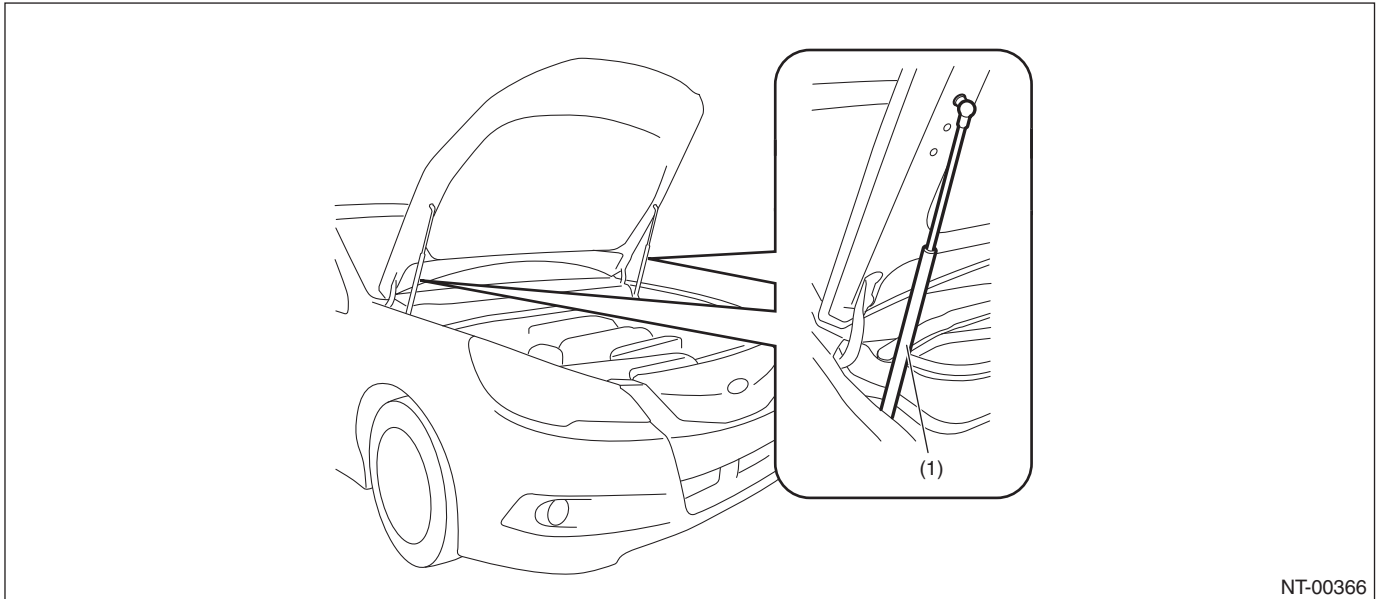
- Check ATF, gear oil and rear differential oil before driving.
- Place the shift lever in “N” position during towing.
- Do not lift up the rear wheels to avoid unsteady rotation.
- Turn the ignition key to “ACC”, then check the steering wheel moves freely.
- Release the parking brake to avoid tire dragging.
- Since the power steering does not work, be careful for the heavy steering effort. (When engine is stopped)
- Since the servo brake does not work, be careful that the brake is not applied effectively. (When engine is stopped)
- In case of the malfunction of internal transmission or drive system, lift up four wheels (on a trailer) for towing.
- Do not use towing hook except when towing.
- Make sure to detach the towing hook after towing. If the hook remains attached, airbag may not operate properly when receiving a shock from front side.

12.FRONT HOOD DAMPER STAY

1) When performing inspection or general maintenance, install the damper stay to the normal position.

CAUTION:

When performing inspection or general maintenance, do not remove the damper stay.



NT-00366

(1) Normal installation position

Note

NOTE

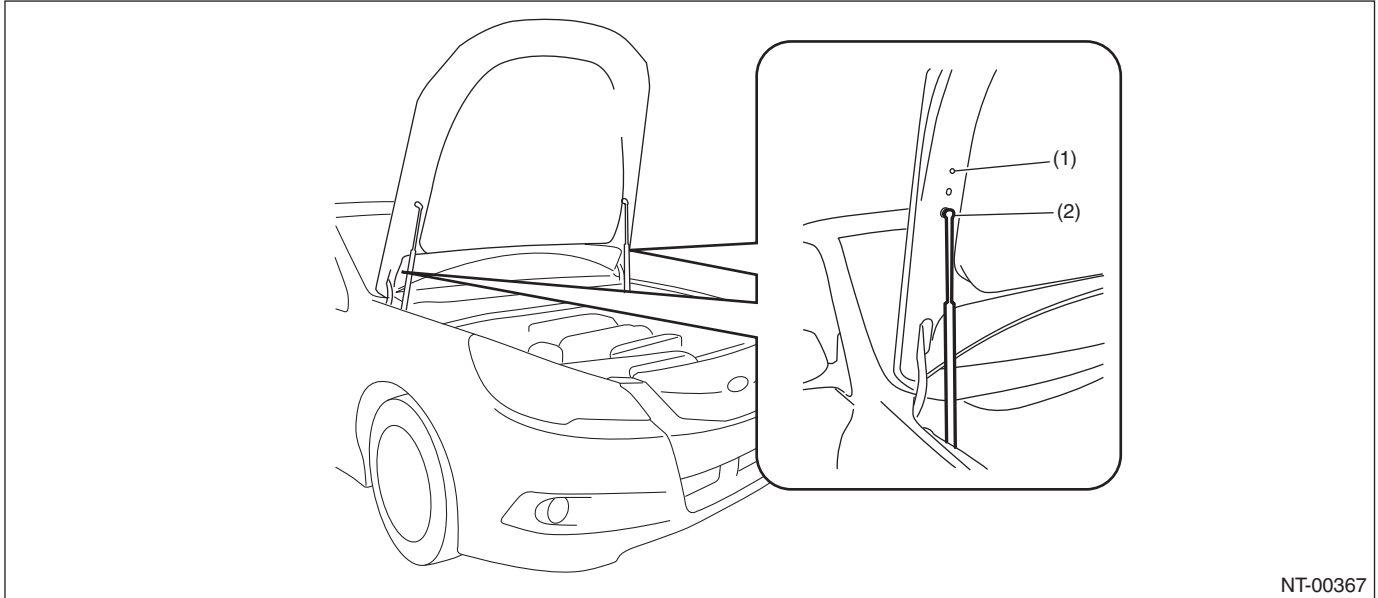
2) When front hood needs to open wider, set the damper stay into the hole of lower hood as shown in the figure below.

Tightening torque:

<Ref. to EB-2, FRONT HOOD, COMPONENT, General Description.>

CAUTION:

- Always perform inspection and general maintenance works with both damper stays attached.
- Do not keep detaching the damper stay on one side.
- The hood cannot be closed with the hood dumper at the full open position. When closing the hood, tie the hood striker and radiator panel and secure them.
- After work, make sure to return the damper stay to normal installation position and tighten the bolt to the specified torque.



NT-00367

(1) Normal installation position

(2) Installation position at full open

13.GENERAL SCAN TOOL

Using general scan tools will greatly improve the efficiency of repairing engine electronic throttle controls. Subaru Select Monitor can be used to diagnose the engine, VDC, air conditioner and other parts.

14.AWD CIRCUIT MEASURES

1) Full-time AWD MT model

Since viscous coupling (limited slip differential) is used in the center differential, cut-off of AWD circuit cannot be carried out.

2) Full-time AWD 5AT model

Since VTD type is used in the center differential, cut-off of AWD circuit cannot be carried out.

3) Full-time AWD CVT model

Since electronically controlled MT-P hydraulic multi-plate clutch is adapted for center differential, switch to FWD by using Subaru Select Monitor.

15.SPEEDOMETER TEST

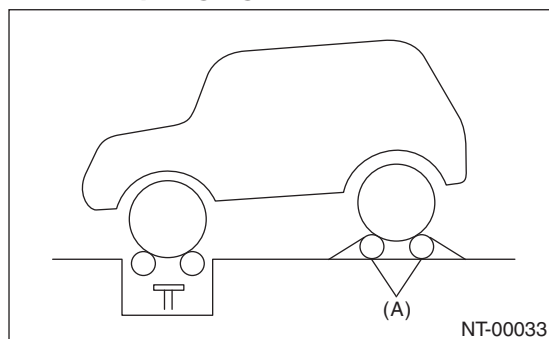
1) Rear wheel free roller system

(1) Set the free roller on the floor of rear wheel side securely according to the wheel base and rear tread of the vehicle.

(2) Let the vehicle ride on the tester and free roller gently.

CAUTION:

Fix the vehicle using a pulling metal (chain or wire) to the front and rear towing hooks or tie-down hook to prevent the lateral runout of front wheels and springing out of vehicle.



(A) Free roller

(3) Set the speedometer tester.

(4) Conduct the speedometer test work.

CAUTION:

Do not operate the clutch quickly and do not accelerate or decelerate suddenly during work.

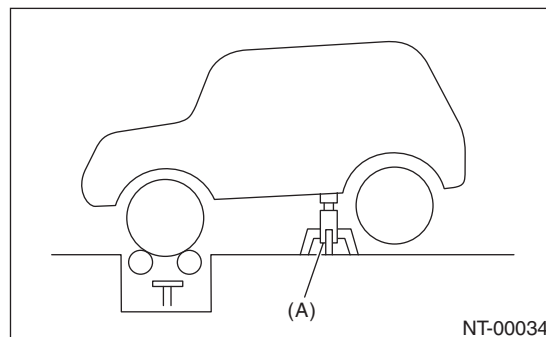
2) Rear wheel jack-up system

(1) Set the vehicle on speedometer tester.

CAUTION:

Fix the vehicle using a pulling metal (chain or wire) to the front and rear towing hooks or tie-down hook to prevent the lateral runout of front wheels and springing out of vehicle.

(2) Jack up the rear wheels and set the rigid racks to the specified locations of side sill.



(A) RIGID RACK

(3) Conduct the speedometer test work.

CAUTION:

Do not operate the clutch quickly and do not accelerate or decelerate suddenly during work.

16.BRAKE TEST

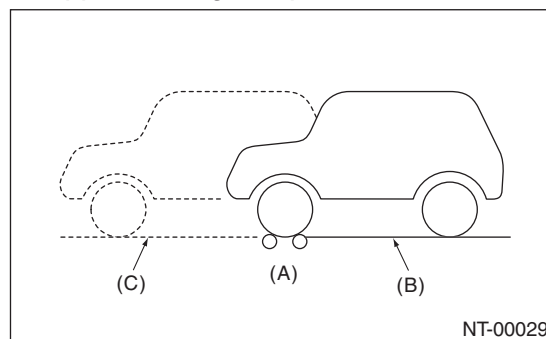
1) Full-time AWD MT model

(1) Perform this test after driving the vehicle 2 to 3 km (1.24 to 1.86 miles) on road in order to stabilize the viscous torque of viscous coupling.

(2) Keep the front or rear wheels on the ground for this test.

NOTE:

Effect of the viscous torque on braking force will be added approx. 25 kg compared with FWD model.



(A) Brake tester

(B) Position for measuring front wheel

(C) Position for measuring rear wheel

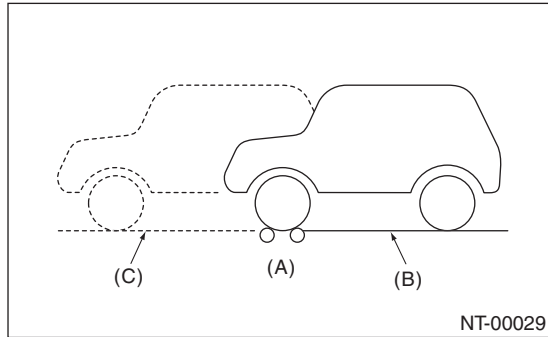
NOTE

(3) When the brake dragging force is large.

- Check the dragging of brake pad or brake shoe.
- Since it may be affected by the viscosity of viscous coupling, jack up either of the front or rear two wheels to check the each wheel rotation condition with the viscous coupling affection removed.

2) Full-time AWD AT model

(1) Keep the front or rear wheels on the ground during measurement.



- (A) Brake tester
- (B) Position for measuring front wheel
- (C) Position for measuring rear wheel

(2) When the brake dragging force is large.

- Check the dragging of brake pad or brake shoe.

Specifications:

| | Braking force |
|--|---|
| Rear wheel total | 10% or more of load on front or rear wheels |
| Difference between right and left wheels | 8% or less of load on front or rear wheels |
| Grand total | 50% or more of vehicle weight at the time of test |

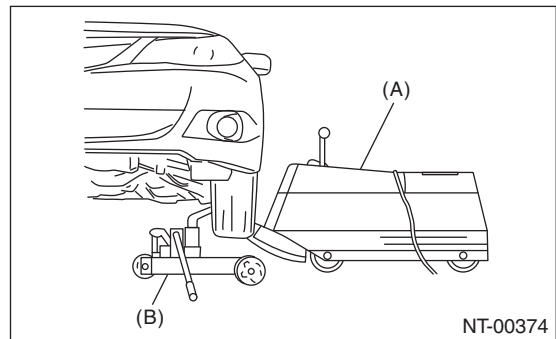
- When measurement is difficult to carry out because both of front wheels are locked, break force measurement in this condition conforms to standard grand total.

17.ON THE CAR WHEEL BALANCING

CAUTION:

- Carry out the procedures after measuring the balance of each single tire.
- Set the vehicle so that the front and rear wheels are the same height.
- Release the parking brake during measurement.
- Rotate each wheel by hands, and make sure it rotates without dragging.
- Do not operate the clutch quickly and do not accelerate or decelerate suddenly during work.
- When an error is indicated during engine drive, do not use the motor drive together.

1) Set the rigid rack to the specified locations of side sill, jack up the front or rear two wheels of non-measuring side and set the pickup stands to two wheels of measuring side.



- (A) Balancer body
- (B) Pickup stand (left and right)

2) For drive wheel, drive the tires with engine for measurement.

3) For non-drive wheel, drive the tires from the on the car wheel balancer for measurement.