

# Diagnostics for Engine Starting Failure

ENGINE (DIAGNOSTICS)

## 16. Diagnostics for Engine Starting Failure

### A: PROCEDURE

1. Check of the fuel amount
↓
2. Inspection of starter motor circuit <Ref. to EN(H4DO HEV)(diag)-71, STARTER MOTOR CIRCUIT, Diagnostics for Engine Starting Failure.>
↓
3. Inspection of ECM power supply and ground line <Ref. to EN(H4DO HEV)(diag)-82, CHECK POWER SUPPLY AND GROUND LINE OF ENGINE CONTROL MODULE (ECM), Diagnostics for Engine Starting Failure.>
↓
4. Inspection of ignition control system <Ref. to EN(H4DO HEV)(diag)-85, IGNITION CONTROL SYSTEM, Diagnostics for Engine Starting Failure.>
↓
5. Inspection of fuel pump circuit <Ref. to EN(H4DO HEV)(diag)-87, FUEL PUMP CIRCUIT, Diagnostics for Engine Starting Failure.>
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6. Inspection of fuel injector circuit <Ref. to EN(H4DO HEV)(diag)-90, FUEL INJECTOR CIRCUIT, Diagnostics for Engine Starting Failure.>

## B: STARTER MOTOR CIRCUIT

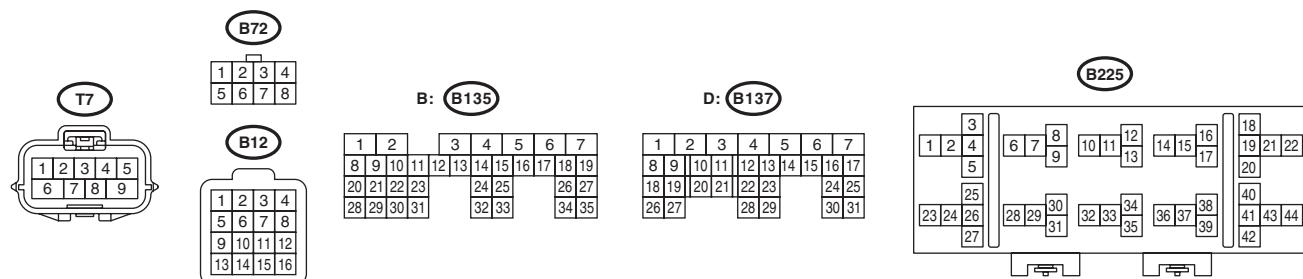
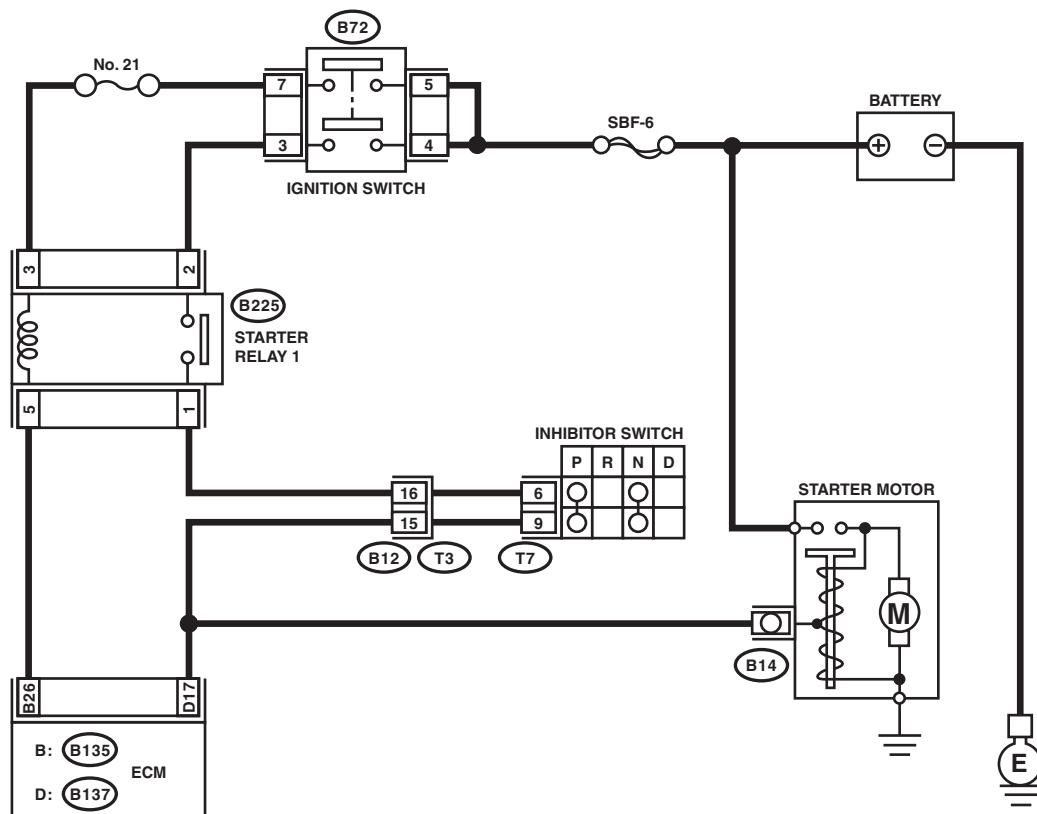
### 1. MODEL WITHOUT PUSH BUTTON START

#### CAUTION:

After servicing or replacing faulty parts, perform Clear Memory Mode <Ref. to EN(H4DO HEV)(diag)-66, Clear Memory Mode.>, and Inspection Mode <Ref. to EN(H4DO HEV)(diag)-52, Inspection Mode.>.

#### WIRING DIAGRAM:

Engine electrical system (without push button start) <Ref. to WI(HEV)-100, WITHOUT PUSH BUTTON START, WIRING DIAGRAM, Engine Electrical System.>



EN-11625

Step	Check	Yes	No
1 <b>CHECK FOR MALFUNCTION OCCURRENCE.</b>	Has the start failure occurred during Auto Start Stop or during EV traveling?	Inspection using "Basic Diagnostic Procedure" of hybrid system. <Ref. to HEV(diag)-2, Basic Diagnostic Procedure.>	Go to step 2.

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Step	Check	Yes	No
<b>2 CHECK DTC.</b>	Is DTC displayed? <Ref. to EN(H4DO HEV)(diag)-51, OPERATION, Read Diagnostic Trouble Code (DTC).>	Check the appropriate DTC using the "List of Diagnostic Trouble Code (DTC)". <Ref. to EN(H4DO HEV)(diag)-92, List of Diagnostic Trouble Code (DTC).>	Go to step 3.
<b>3 CHECK CURRENT DATA.</b> 1) Turn the ignition switch to ON. 2) Read the value of «Starter Relay Drive Permission Status» using the Subaru Select Monitor.  NOTE: For detailed operation procedures, refer to "Current Data Display For Engine". <Ref. to EN(H4DO HEV)(diag)-36, Subaru Select Monitor.>	Is «OK» displayed?	Go to step 4.	Inspection using "Basic Diagnostic Procedure" of hybrid system. <Ref. to HEV(diag)-2, Basic Diagnostic Procedure.>
<b>4 CHECK NEUTRAL POSITION SWITCH SIGNAL.</b> 1) Read the value of «Neutral Position Switch» using the Subaru Select Monitor.  NOTE: For detailed operation procedures, refer to "Current Data Display For Engine". <Ref. to EN(H4DO HEV)(diag)-36, Subaru Select Monitor.> 2) Turn the ignition to ON. 3) Place the select lever in "P" range or "N" range.	Is «Neutral» displayed?	Go to step 5.	Go to step 9.
<b>5 CHECK 12 VOLT AUXILIARY BATTERY.</b> Check the battery. <Ref. to SC(H4DO(HEV))-39, Battery.>	Is the battery OK?	Go to step 6.	Charge or replace the battery. <Ref. to SC(H4DO(HEV))-39, Battery.>
<b>6 CHECK OPERATION OF STARTER MOTOR.</b>	Does the starter motor operate?	Check ignition control system. <Ref. to EN(H4DO HEV)(diag)-85, IGNITION CONTROL SYSTEM, Diagnostics for Engine Starting Failure.>	Go to step 7.
<b>7 CHECK INPUT SIGNAL FOR STARTER MOTOR.</b> 1) Turn the ignition switch to OFF. 2) Disconnect the connector from starter motor. 3) Turn the ignition switch to START. 4) Measure the voltage between the starter motor connector and the engine ground.  <i>Connector &amp; terminal</i> <i>(B14) No. 1 (+) — Engine ground (-):</i>  NOTE: Place the select lever in "P" range or "N" range.	Is the voltage 10 V or more?	Check the starter motor. <Ref. to SC(H4DO(HEV))-10, Starter.>	Go to step 8.

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Step	Check	Yes	No
8 <b>CHECK HARNESS BETWEEN 12 VOLT AUXILIARY BATTERY AND STARTER MOTOR.</b> 1) Turn the ignition switch to OFF. 2) Measure the voltage between starter motor terminal B and engine ground. <i>Terminals</i> <i>Terminal B (+) — Engine ground (-):</i>	Is the voltage 10 V or more?	Go to step 9.	Repair the power supply circuit.
9 <b>CHECK HARNESS BETWEEN 12 VOLT AUXILIARY BATTERY AND IGNITION SWITCH CONNECTOR.</b> 1) Turn the ignition switch to OFF. 2) Disconnect the connector from ignition switch. 3) Measure the power supply voltage between ignition switch connector and chassis ground. <i>Connector &amp; terminal</i> <i>(B72) No. 4 (+) — Chassis ground (-):</i> <i>(B72) No. 5 (+) — Chassis ground (-):</i>	Is the voltage 10 V or more?	Go to step 10.	Repair the power supply circuit.
10 <b>CHECK IGNITION SWITCH.</b> Measure the resistance between ignition switch terminals after turning the ignition switch to START position. <i>Terminals</i> <i>No. 3 — No. 4:</i> <i>No. 5 — No. 7:</i>	Is the resistance less than 1 $\Omega$ ?	Go to step 11.	Replace the ignition switch. <Ref. to SL-70, REPLACEMENT, Ignition Key Lock.>
11 <b>CHECK INPUT VOLTAGE OF STARTER RELAY 1.</b> 1) Turn the ignition switch to OFF. 2) Remove the starter relay 1. 3) Connect the connector to ignition switch. 4) Measure the voltage between starter relay 1 connector and chassis ground after turning the ignition switch to START position. <i>Connector &amp; terminal</i> <i>(B225) No. 2 (+) — Chassis ground (-):</i> <i>(B225) No. 3 (+) — Chassis ground (-):</i>	Is the voltage 10 V or more?	Go to step 12.	Check the following item and repair if necessary. <ul style="list-style-type: none"><li>• Blown out of fuse</li><li>• Open or short circuit to ground in harness between starter relay 1 and ignition switch connector</li></ul>
12 <b>CHECK HARNESS BETWEEN ECM AND STARTER RELAY 1 CONNECTOR.</b> 1) Turn the ignition switch to OFF. 2) Disconnect the connector from ECM. 3) Measure the resistance of harness between ECM connector and starter relay 1 connector. <i>Connector &amp; terminal</i> <i>(B135) No. 26 — (B225) No. 5:</i>	Is the resistance less than 1 $\Omega$ ?	Go to step 13.	Repair the open circuit of harness between ECM connector and starter relay 1 connector.
13 <b>CHECK STARTER RELAY 1.</b> 1) Connect the battery to starter relay 1 terminals No. 3 and No. 5. 2) Measure the resistance between starter relay 1 terminals. <i>Terminals</i> <i>No. 1 — No. 2:</i>	Is the resistance less than 1 $\Omega$ ?	Go to step 14.	Replace the starter relay 1. <Ref. to EN(H4DO HEV)(diag)-9, Electrical Component Location.>

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Step	Check	Yes	No
14 <b>CHECK HARNESS BETWEEN STARTER RELAY 1 AND INHIBITOR SWITCH CONNECTOR.</b> 1) Turn the ignition switch to OFF. 2) Disconnect the connector from inhibitor switch. 3) Measure the resistance of harness between starter relay 1 connector and inhibitor switch connector. <b>Connector &amp; terminal</b> <b>(B225) No. 1 — (T7) No. 6:</b>	Is the resistance less than 1 Ω?	Go to step 15.	Repair the harness and connector. <b>NOTE:</b> In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit in harness between starter relay 1 connector and inhibitor switch connector</li><li>• Poor contact of coupling connector</li></ul>
15 <b>CHECK HARNESS BETWEEN INHIBITOR SWITCH AND STARTER MOTOR.</b> Measure the resistance of harness between the inhibitor switch connector and starter motor. <b>Connector &amp; terminal</b> <b>(T7) No. 9 — (B14) No. 1:</b>	Is the resistance less than 1 Ω?	Go to step 16.	Repair the harness and connector. <b>NOTE:</b> In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit in harness between inhibitor switch connector and starter motor</li><li>• Poor contact of coupling connector</li></ul>
16 <b>CHECK INHIBITOR SWITCH.</b> 1) Place the select lever in "P" range and "N" range. 2) Measure the resistance between inhibitor switch terminals. <b>Terminals</b> <b>No. 6 — No. 9:</b>	Is the resistance less than 1 Ω?	Check the engine control module (ECM) power supply and ground line. <b>&lt;Ref. to EN(H4DO HEV)(diag)-82, CHECK POWER SUPPLY AND GROUND LINE OF ENGINE CONTROL MODULE (ECM), Diagnostics for Engine Starting Failure.&gt;</b>	Replace the inhibitor switch. <b>&lt;Ref. to CVT(TH58A)-97, Inhibitor Switch.&gt;</b>

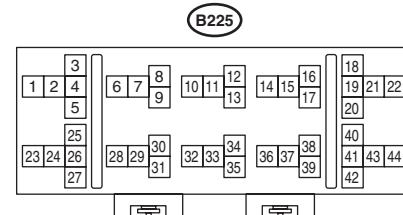
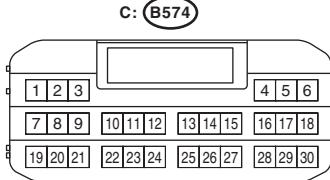
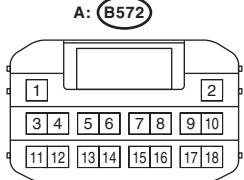
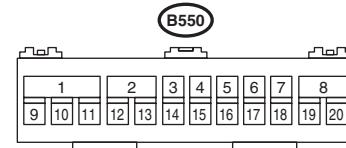
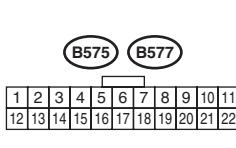
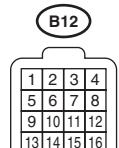
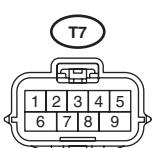
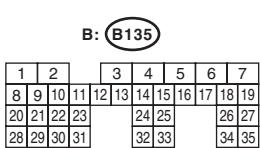
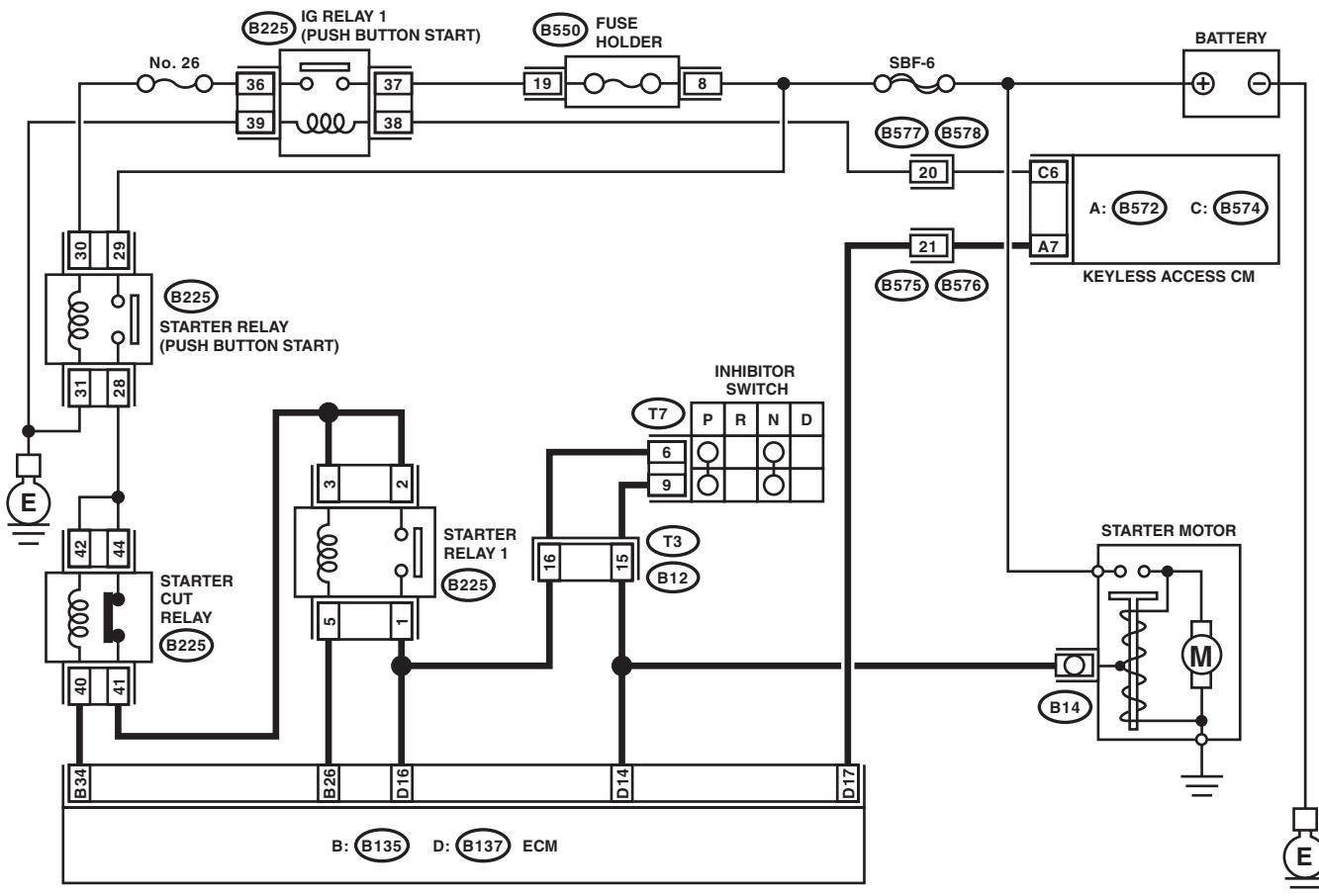
## 2. MODEL WITH PUSH BUTTON START

**CAUTION:**

After servicing or replacing faulty parts, perform Clear Memory Mode <Ref. to EN(H4DO HEV)(diag)-66, Clear Memory Mode.>, and Inspection Mode <Ref. to EN(H4DO HEV)(diag)-52, Inspection Mode.>.

## WIRING DIAGRAM:

Engine electrical system (with push button start) <Ref. to WI(HEV)-114, WITH PUSH BUTTON START, WIRING DIAGRAM, Engine Electrical System.>



# Diagnostics for Engine Starting Failure

## ENGINE (DIAGNOSTICS)

Step	Check	Yes	No
<b>1 CHECK FOR MALFUNCTION OCCURRENCE.</b>	Has the start failure occurred during Auto Start Stop or during EV traveling?	Inspection using "Basic Diagnostic Procedure" of hybrid system. <Ref. to HEV(diag)-2, Basic Diagnostic Procedure.>	Go to step 2.
<b>2 CHECK DTC.</b>	Is DTC displayed? <Ref. to EN(H4DO HEV)(diag)-51, OPERATION, Read Diagnostic Trouble Code (DTC).>	Check the appropriate DTC using the "List of Diagnostic Trouble Code (DTC)". <Ref. to EN(H4DO HEV)(diag)-92, List of Diagnostic Trouble Code (DTC).>	Go to step 3.
<b>3 CHECK CURRENT DATA.</b> 1) Turn the ignition to ON. 2) Read the value of «Starter Relay Drive Permission Status» using the Subaru Select Monitor.  NOTE: For detailed operation procedures, refer to "Current Data Display For Engine". <Ref. to EN(H4DO HEV)(diag)-36, Subaru Select Monitor.>	Is «OK» displayed?	Go to step 4.	Inspection using "Basic Diagnostic Procedure" of hybrid system. <Ref. to HEV(diag)-2, Basic Diagnostic Procedure.>
<b>4 CHECK NEUTRAL POSITION SWITCH SIGNAL.</b> 1) Read the value of «Neutral Position Switch» using the Subaru Select Monitor.  NOTE: For detailed operation procedures, refer to "Current Data Display For Engine". <Ref. to EN(H4DO HEV)(diag)-36, Subaru Select Monitor.> 2) Turn the ignition to ON. 3) Place the select lever in "P" range or "N" range.	Is «Neutral» displayed?	Go to step 5.	Go to step 10.
<b>5 CHECK 12 VOLT AUXILIARY BATTERY.</b> Check the battery. <Ref. to SC(H4DO(HEV))-39, Battery.>	Is the battery OK?	Go to step 6.	Charge or replace the battery. <Ref. to SC(H4DO(HEV))-39, Battery.>
<b>6 CHECK OPERATION OF STARTER MOTOR.</b>	Does the starter motor operate?	Check ignition control system. <Ref. to EN(H4DO HEV)(diag)-85, IGNITION CONTROL SYSTEM, Diagnostics for Engine Starting Failure.>	Go to step 7.

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Step	Check	Yes	No
7 <b>CHECK PUSH BUTTON IGNITION SWITCH.</b> Press the push button ignition switch twice with the ignition OFF (ACC OFF).  NOTE: Release the brake pedal.	Does the ignition turn to ON?	Go to step 8.	Check the push button start system. <Ref. to KPS(diag)-109, POWER SUPPLY SWITCHING SYSTEM, INSPECTION, General Diagnostic Table.>
8 <b>CHECK PUSH BUTTON IGNITION SWITCH.</b> 1) Depress the brake pedal.  NOTE: Shift the select lever to "P" range. 2) Check the push button ignition switch indicator.	Does the indicator turn to green?	Go to step 9.	Check the push button start system. <Ref. to KPS(diag)-142, ENGINE DOES NOT START, INSPECTION, Diagnostics with Phenomenon.>
9 <b>CHECK START SWITCH SIGNAL.</b> 1) Read the waveform of «Starter SW» using the Subaru Select Monitor.  NOTE: For detailed operation procedures, refer to "Current Data Display For Engine". <Ref. to EN(H4DO HEV)(diag)-36, Subaru Select Monitor.> 2) Press the push button ignition switch once with the brake pedal depressed.	Does waveform of the «Starter SW» occur?	Go to step 13.	Go to step 10.
10 <b>CHECK HARNESS BETWEEN ECM AND KEYLESS ACCESS CM.</b> 1) Turn the ignition to OFF. 2) Disconnect the connectors from ECM and keyless access CM. 3) Measure the resistance of harness between ECM connector and keyless access CM.  <i>Connector &amp; terminal</i> <i>(B137) No. 17 — (B572) No. 7:</i>	Is the resistance less than 1 Ω?	Go to step 11.	Repair the harness and connector.  NOTE: In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit of harness between ECM connector and keyless access CM connector</li><li>• Poor contact of coupling connector</li></ul>
11 <b>CHECK HARNESS BETWEEN ECM AND KEYLESS ACCESS CM.</b> Measure the resistance between ECM connector and chassis ground.  <i>Connector &amp; terminal</i> <i>(B137) No. 17 — Chassis ground:</i>	Is the resistance 1 MΩ or more?	Go to step 12.	Repair the short circuit to ground in harness between ECM connector and keyless access CM connector.
12 <b>CHECK START SWITCH SIGNAL.</b> 1) Connect the connector to ECM and keyless access CM. 2) Read the waveform of start switch signal using an oscilloscope. 3) Press the push button ignition switch once with the brake pedal depressed.  <i>Connector &amp; terminal</i> <i>(B137) No. 17 (+) — Chassis ground (-):</i>	Does waveform of the start switch signal occur?	Repair the poor contact of ECM connector.	Repair the poor contact of keyless access CM connector.

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Step	Check	Yes	No
<b>13 CHECK INPUT SIGNAL FOR STARTER MOTOR.</b> 1) Turn the ignition to OFF. 2) Disconnect the connector from starter motor. 3) Place the select lever in "P" range or "N" range. 4) Press the push button ignition switch once with the brake pedal depressed. 5) Measure the voltage between the starter motor connector and the engine ground. <b>Connector &amp; terminal</b> <b>(B14) No. 1 (+) — Engine ground (-):</b>	Is the voltage 10 V or more?	Check the starter motor. <Ref. to SC(H4DO(HEV))-10, Starter.>	Go to step 14.
<b>14 CHECK HARNESS BETWEEN 12 VOLT AUXILIARY BATTERY AND STARTER MOTOR.</b> 1) Turn the ignition to OFF. 2) Measure the voltage between starter motor terminal B and engine ground. <b>Terminals</b> <b>Terminal B (+) — Engine ground (-):</b>	Is the voltage 10 V or more?	Go to step 15.	Repair the power supply circuit.
<b>15 CHECK IG RELAY 1 (PUSH BUTTON START) POWER SUPPLY.</b> 1) Remove the IG relay 1 (push button start). 2) Turn the ignition to ON. 3) Measure the voltage between the IG relay 1 (push button start) connector and chassis ground. <b>Connector &amp; terminal</b> <b>(B225) No. 37 (+) — Chassis ground (-):</b> <b>(B225) No. 38 (+) — Chassis ground (-):</b>	Is the voltage 10 V or more?	Go to step 16.	Check the following item and repair or replace if necessary. • Blown out of fuse • Open circuit or short circuit to ground in harness between IG relay 1 (push button start) connector and keyless access CM connector • Open circuit or short circuit to ground in harness between IG relay 1 (push button start) connector and 12 volt auxiliary battery • Poor contact of coupling connector
<b>16 CHECK HARNESS BETWEEN IG RELAY 1 (PUSH BUTTON START) CONNECTOR AND CHASSIS GROUND.</b> 1) Turn the ignition to OFF. 2) Measure the resistance of harness between the IG relay 1 (push button start) connector and chassis ground. <b>Connector &amp; terminal</b> <b>(B225) No. 39 — Chassis ground:</b>	Is the resistance less than 5 Ω?	Go to step 17.	Repair the open circuit in harness between the IG relay 1 (push button start) connector and chassis ground.
<b>17 CHECK IG RELAY 1 (PUSH BUTTON START).</b> 1) Connect the battery to IG relay 1 (push button start) terminals No. 38 and No. 39. 2) Measure the resistance between IG relay 1 (push button start) terminals. <b>Terminals</b> <b>No. 36 — No. 37:</b>	Is the resistance less than 1 Ω?	Go to step 18.	Replace the IG relay 1 (push button start). <Ref. to SL-119, IG Relay1 (Push Button Start).>

# Diagnostics for Engine Starting Failure

## ENGINE (DIAGNOSTICS)

Step	Check	Yes	No
18 <b>CHECK STARTER RELAY (PUSH BUTTON START) POWER SUPPLY.</b> 1) Install the IG relay 1 (push button start). 2) Remove the starter relay (push button start). 3) Turn the ignition to ON. 4) Measure the voltage between starter relay (push button start) connector and chassis ground.  <b>Connector &amp; terminal</b> <i>(B225) No. 29 (+) — Chassis ground (-):</i> <i>(B225) No. 30 (+) — Chassis ground (-):</i>	Is the voltage 10 V or more?	Go to step 19.	Check the following item and repair or replace if necessary. <ul style="list-style-type: none"><li>• Blown out of fuse (F/B No. 26)</li><li>• Open circuit or short circuit to ground in harness between starter relay (push button start) connector and IG relay 1 (push button start) connector</li><li>• Open circuit or short circuit to ground in harness between starter relay (push button start) connector and 12 volt auxiliary battery</li></ul>
19 <b>CHECK HARNESS BETWEEN STARTER RELAY (PUSH BUTTON START) CONNECTOR AND CHASSIS GROUND.</b> 1) Turn the ignition to OFF. 2) Measure the resistance of harness between starter relay (push button start) connector and chassis ground.  <b>Connector &amp; terminal</b> <i>(B225) No. 31 — Chassis ground:</i>	Is the resistance less than 5 $\Omega$ ?	Go to step 20.	Repair the open circuit in harness between starter relay (push button start) connector and chassis ground.
20 <b>CHECK STARTER RELAY (PUSH BUTTON START).</b> 1) Connect the battery to starter relay (push button start) terminals No. 30 and No. 31. 2) Measure the resistance between starter relay (push button start) terminals.  <b>Terminals</b> <i>No. 28 — No. 29:</i>	Is the resistance less than 1 $\Omega$ ?	Go to step 21.	Replace the starter relay (push button start). <Ref. to SL-117, Starter Relay (Push Button Start).>
21 <b>CHECK HARNESS BETWEEN STARTER RELAY (PUSH BUTTON START) CONNECTOR AND STARTER CUT RELAY CONNECTOR.</b> 1) Remove the starter cut relay. 2) Measure the resistance of harness between starter relay (push button start) connector and starter cut relay connector.  <b>Connector &amp; terminal</b> <i>(B225) No. 28 — (B225) No. 42:</i> <i>(B225) No. 28 — (B225) No. 44:</i>	Is the resistance less than 1 $\Omega$ ?	Go to step 22.	Repair the open circuit in harness between starter relay (push button start) connector and starter cut relay connector.
22 <b>CHECK HARNESS BETWEEN ECM AND STARTER CUT RELAY CONNECTOR.</b> 1) Disconnect the connector from ECM. 2) Measure the resistance between starter cut relay connector and chassis ground.  <b>Connector &amp; terminal</b> <i>(B225) No. 40 — Chassis ground:</i>	Is the resistance 1 $M\Omega$ or more?	Go to step 23.	Repair the short circuit to ground in harness between ECM connector and starter cut relay connector.

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## ENGINE (DIAGNOSTICS)

Step	Check	Yes	No
23 <b>CHECK STARTER CUT RELAY.</b> Measure the resistance between starter cut relay terminals. <i>Terminals</i> <i>No. 41 — No. 44:</i>	Is the resistance less than 1 Ω?	Go to step 24.	Replace the starter cut relay. <Ref. to SL-124, Starter Cut Relay.>
24 <b>CHECK HARNESS BETWEEN STARTER CUT RELAY CONNECTOR AND STARTER RELAY 1 CONNECTOR.</b> 1) Remove the starter relay 1. 2) Measure the resistance of harness between starter cut relay connector and starter relay 1 connector. <i>Connector &amp; terminal</i> <i>(B225) No. 41 — (B225) No. 2:</i> <i>(B225) No. 41 — (B225) No. 3:</i>	Is the resistance less than 1 Ω?	Go to step 25.	Repair the open circuit of harness between starter cut relay connector and starter relay 1 connector.
25 <b>CHECK HARNESS BETWEEN ECM AND STARTER RELAY 1 CONNECTOR.</b> Measure the resistance of harness between ECM connector and starter relay 1 connector. <i>Connector &amp; terminal</i> <i>(B135) No. 26 — (B225) No. 5:</i>	Is the resistance less than 1 Ω?	Go to step 26.	Repair the open circuit of harness between ECM connector and starter relay 1 connector.
26 <b>CHECK STARTER RELAY 1.</b> 1) Connect the battery to starter relay 1 terminals No. 3 and No. 5. 2) Measure the resistance between starter relay 1 terminals. <i>Terminals</i> <i>No. 1 — No. 2:</i>	Is the resistance less than 1 Ω?	Go to step 27.	Replace the starter relay 1. <Ref. to EN(H4DO HEV)(diag)-9, LOCATION, Electrical Component Location.>
27 <b>CHECK HARNESS BETWEEN STARTER RELAY 1 CONNECTOR AND INHIBITOR SWITCH CONNECTOR.</b> 1) Disconnect the connector from inhibitor switch. 2) Measure the resistance of harness between starter relay 1 connector and inhibitor switch connector. <i>Connector &amp; terminal</i> <i>(B225) No. 1 — (T7) No. 6:</i>	Is the resistance less than 1 Ω?	Go to step 28.	Repair the harness and connector. <b>NOTE:</b> In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit in harness between starter relay 1 connector and inhibitor switch connector</li><li>• Poor contact of coupling connector</li></ul>
28 <b>CHECK INHIBITOR SWITCH.</b> 1) Place the select lever in "P" range and "N" range. 2) Measure the resistance between inhibitor switch terminals. <i>Terminals</i> <i>No. 6 — No. 9:</i>	Is the resistance less than 1 Ω?	Go to step 29.	Replace the inhibitor switch. <Ref. to CVT(TH58A)-97, Inhibitor Switch.>
29 <b>CHECK HARNESS BETWEEN ECM AND INHIBITOR SWITCH CONNECTOR.</b> 1) Disconnect the connector from ECM. 2) Measure the resistance of harness between ECM connector and inhibitor switch connector. <i>Connector &amp; terminal</i> <i>(B137) No. 16 — (T7) No. 6:</i>	Is the resistance less than 1 Ω?	Go to step 30.	Repair the harness and connector. <b>NOTE:</b> In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit in harness between ECM connector and inhibitor switch connector</li><li>• Poor contact of coupling connector</li></ul>

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## ENGINE (DIAGNOSTICS)

Step	Check	Yes	No
30 <b>CHECK HARNESS BETWEEN INHIBITOR SWITCH AND STARTER MOTOR.</b> Measure the resistance of harness between the inhibitor switch connector and starter motor. <i>Connector &amp; terminal</i> <i>(T7) No. 9 — (B14) No. 1:</i>	Is the resistance less than 1 Ω?	Check the engine control module (ECM) power supply and ground line. <Ref. to EN(H4DO HEV)(diag)-82, CHECK POWER SUPPLY AND GROUND LINE OF ENGINE CONTROL MODULE (ECM), Diagnostics for Engine Starting Failure.>	Repair the harness and connector.  NOTE: In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit in harness between inhibitor switch connector and starter motor connector</li><li>• Poor contact of coupling connector</li></ul>

## Diagnostics for Engine Starting Failure

### ENGINE (DIAGNOSTICS)

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#### C: CHECK POWER SUPPLY AND GROUND LINE OF ENGINE CONTROL MODULE (ECM)

##### CAUTION:

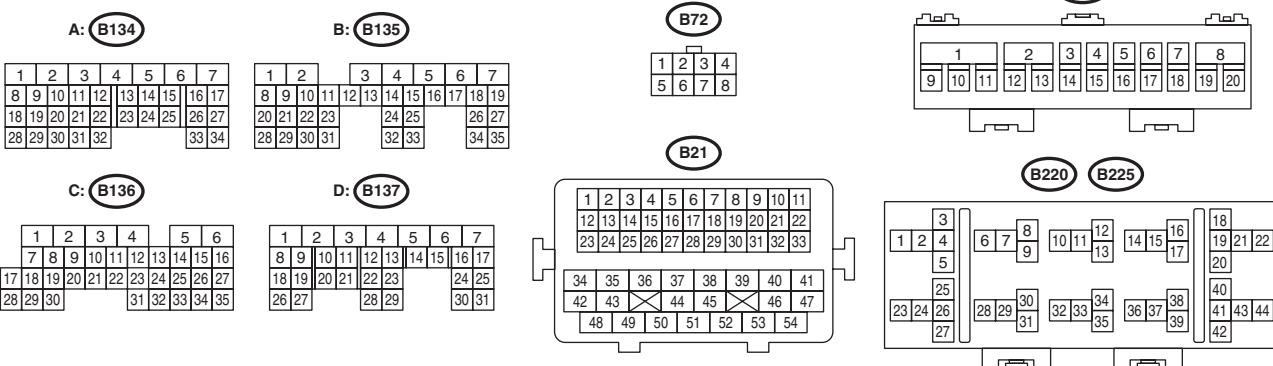
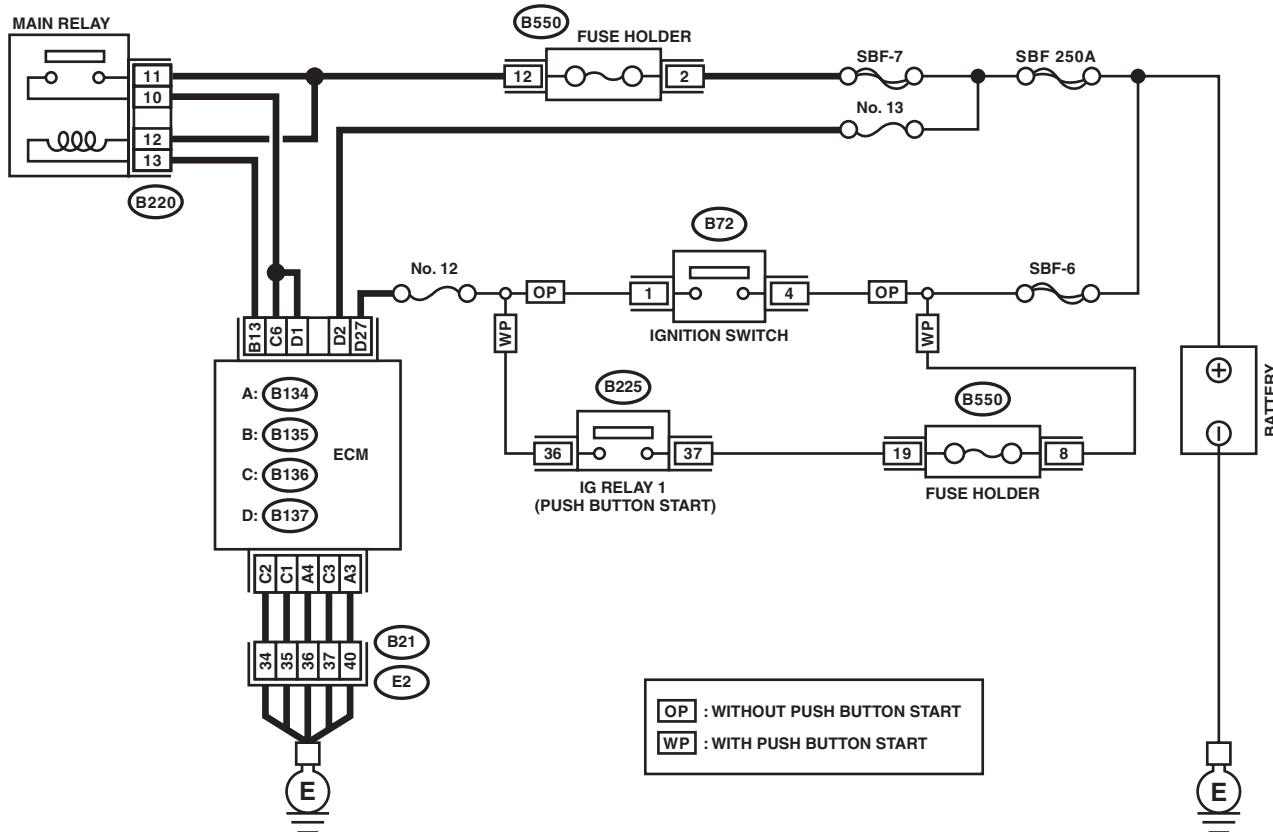
After servicing or replacing faulty parts, perform Clear Memory Mode <Ref. to EN(H4DO HEV)(diag)-66, OPERATION, Clear Memory Mode.>, and Inspection Mode <Ref. to EN(H4DO HEV)(diag)-52, PROCEDURE, Inspection Mode.>.

# Diagnostics for Engine Starting Failure

ENGINE (DIAGNOSTICS)

## WIRING DIAGRAM:

- Engine electrical system (without push button start) <Ref. to WI(HEV)-100, WITHOUT PUSH BUTTON START, WIRING DIAGRAM, Engine Electrical System.>
- Engine electrical system (with push button start) <Ref. to WI(HEV)-114, WITH PUSH BUTTON START, WIRING DIAGRAM, Engine Electrical System.>



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# Diagnostics for Engine Starting Failure

## ENGINE (DIAGNOSTICS)

Step	Check	Yes	No
<b>1 CHECK MAIN RELAY.</b> 1) Turn the ignition switch to OFF. 2) Remove the main relay. 3) Connect the battery to main relay terminals No. 12 and No. 13. 4) Measure the resistance between main relay terminals. <b>Terminals</b> <b>No. 10 — No. 11:</b>	Is the resistance less than 1 Ω?	Go to step 2.	Replace the main relay. <Ref. to FU(H4DO(HEV))-88, Main Relay.>
<b>2 CHECK GROUND CIRCUIT FOR ECM.</b> 1) Disconnect the connector from ECM. 2) Measure the resistance of harness between ECM connector and chassis ground. <b>Connector &amp; terminal</b> <b>(B134) No. 3 — Chassis ground:</b> <b>(B134) No. 4 — Chassis ground:</b> <b>(B136) No. 1 — Chassis ground:</b> <b>(B136) No. 2 — Chassis ground:</b> <b>(B136) No. 3 — Chassis ground:</b>	Is the resistance less than 5 Ω?	Go to step 3.	Repair the harness and connector. <b>NOTE:</b> In this case, repair the following item: • Open circuit of harness between ECM connector and engine ground terminal • Poor contact of coupling connector
<b>3 CHECK INPUT VOLTAGE OF ECM.</b> 1) Turn the ignition switch to ON. 2) Measure the voltage between ECM connector and chassis ground. <b>Connector &amp; terminal</b> <b>(B137) No. 2 (+) — Chassis ground (-):</b> <b>(B137) No. 27 (+) — Chassis ground (-):</b>	Is the voltage 10 V or more?	Go to step 4.	Repair the open or ground short circuit of harness of power supply circuit.
<b>4 CHECK INPUT VOLTAGE OF MAIN RELAY.</b> Measure the voltage between main relay connector and chassis ground. <b>Connector &amp; terminal</b> <b>(B220) No. 11 (+) — Chassis ground (-):</b> <b>(B220) No. 12 (+) — Chassis ground (-):</b>	Is the voltage 10 V or more?	Go to step 5.	Repair the open or ground short circuit of harness of power supply circuit.
<b>5 CHECK INPUT VOLTAGE OF ECM.</b> 1) Turn the ignition switch to OFF. 2) Install the main relay. 3) Turn the ignition switch to ON. 4) Measure the voltage between ECM connector and chassis ground. <b>Connector &amp; terminal</b> <b>(B135) No. 13 (+) — Chassis ground (-):</b>	Is the voltage 10 V or more?	Go to step 6.	Repair the open circuit of harness between ECM connector and main relay connector.
<b>6 CHECK INPUT VOLTAGE OF ECM.</b> 1) Turn the ignition switch to OFF. 2) Connect the connector to ECM. 3) Turn the ignition switch to ON. 4) Measure the voltage between ECM connector and chassis ground. <b>Connector &amp; terminal</b> <b>(B136) No. 6 (+) — Chassis ground (-):</b> <b>(B137) No. 1 (+) — Chassis ground (-):</b>	Is the voltage 10 V or more?	Check ignition control system. <Ref. to EN(H4DO HEV)(diag)-85, IGNITION CONTROL SYSTEM, Diagnostics for Engine Starting Failure.>	Repair the harness and connector. <b>NOTE:</b> In this case, repair the following item: • Open circuit in harness between ECM connector and main relay connector • Poor contact of main relay connector • Poor contact of ECM connector

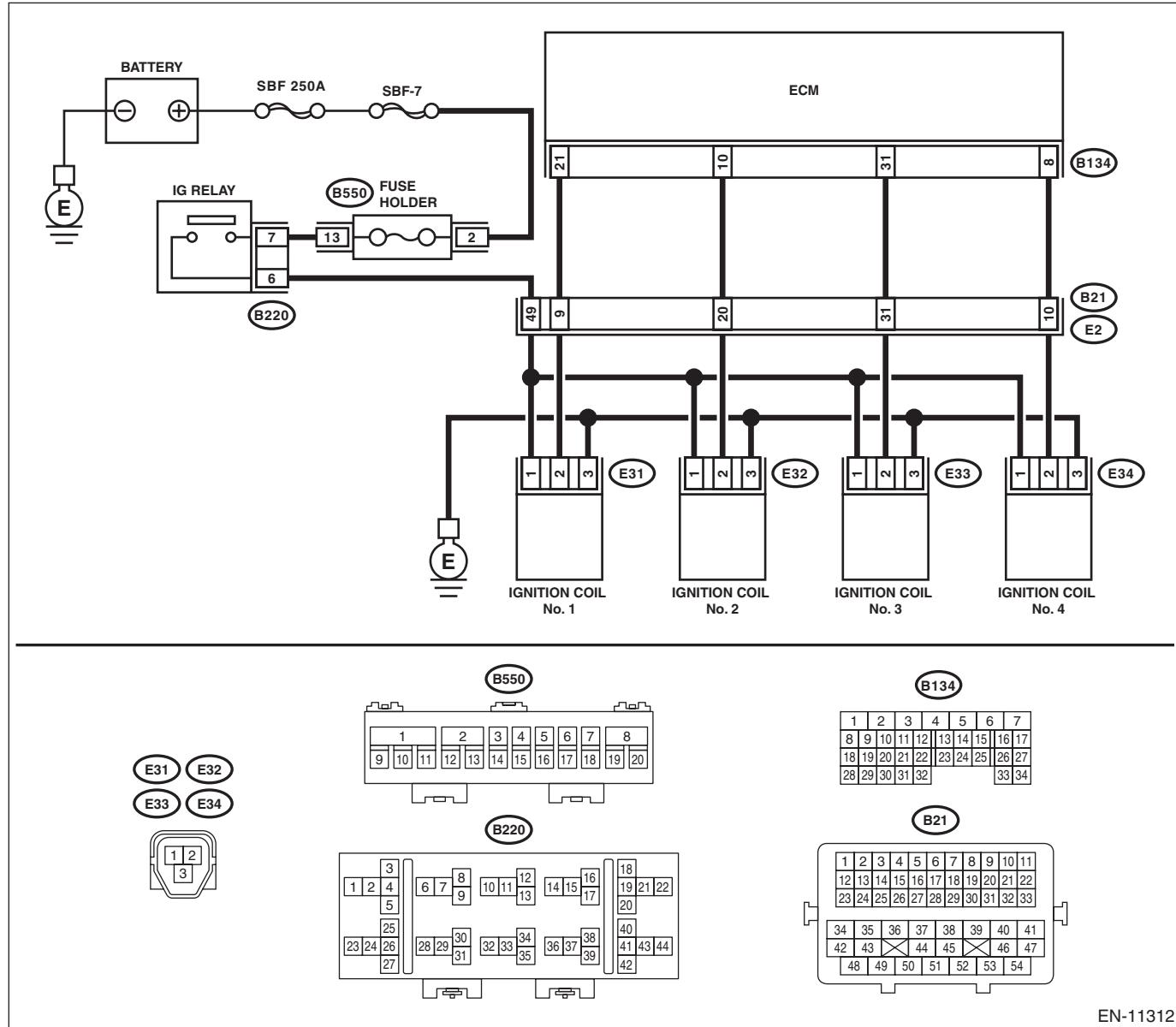
## D: IGNITION CONTROL SYSTEM

## **CAUTION:**

**After servicing or replacing faulty parts, perform Clear Memory Mode <Ref. to EN(H4DO HEV)(diag)-66, Clear Memory Mode.>, and Inspection Mode <Ref. to EN(H4DO HEV)(diag)-52, Inspection Mode.>.**

## WIRING DIAGRAM:

- Engine electrical system (without push button start) <Ref. to WI(HEV)-100, WITHOUT PUSH BUTTON START, WIRING DIAGRAM, Engine Electrical System.>
- Engine electrical system (with push button start) <Ref. to WI(HEV)-114, WITH PUSH BUTTON START, WIRING DIAGRAM, Engine Electrical System.>



Step	Check	Yes	No
<b>1</b> <b>CHECK SPARK PLUG CONDITION.</b> 1) Remove the spark plug. <Ref. to IG(H4DO(w/o HEV))-4, REMOVAL, Spark Plug.> 2) Check the spark plug condition. <Ref. to IG(H4DO(w/o HEV))-7, INSPECTION, Spark Plug.>	Is the spark plug condition normal?	Go to step <b>2</b> .	Replace the spark plug. <Ref. to IG(H4DO(w/o HEV))-4, Spark Plug.>

# Diagnostics for Engine Starting Failure

## ENGINE (DIAGNOSTICS)

Step	Check	Yes	No
<b>2 CHECK IGNITION SYSTEM FOR SPARKS.</b> 1) Connect the spark plug to ignition coil. 2) Release the fuel pressure. <Ref. to FU(H4DO(HEV))-98, RELEASING OF FUEL PRESSURE, PROCEDURE, Fuel.> 3) Contact the spark plug thread portion to engine. 4) While opening the throttle valve fully, crank the engine to check that spark occurs at each cylinder.	Does spark occur at each cylinder?	Check fuel pump system. <Ref. to EN(H4DO HEV)(diag)-87, FUEL PUMP CIRCUIT, Diagnostics for Engine Starting Failure.>	Go to step 3.
<b>3 CHECK IGNITION COIL POWER SUPPLY CIRCUIT.</b> 1) Turn the ignition switch to OFF. 2) Disconnect the connector from ignition coil. 3) Turn the ignition switch to ON. 4) Measure the voltage between ignition coil connector and engine ground.  <b>Connector &amp; terminal</b> <i>(E31) No. 1 (+) — Engine ground (-):</i> <i>(E32) No. 1 (+) — Engine ground (-):</i> <i>(E33) No. 1 (+) — Engine ground (-):</i> <i>(E34) No. 1 (+) — Engine ground (-):</i>	Is the voltage 10 V or more?	Go to step 4.	Repair the harness and connector.  NOTE: In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit or short circuit to ground in harness of power supply circuit</li><li>• Poor contact of coupling connector</li><li>• Blown out of fuse</li></ul>
<b>4 CHECK HARNESS OF IGNITION COIL GROUND CIRCUIT.</b> 1) Turn the ignition switch to OFF. 2) Measure the resistance of harness between ignition coil connector and engine ground.  <b>Connector &amp; terminal</b> <i>(E31) No. 3 — Engine ground:</i> <i>(E32) No. 3 — Engine ground:</i> <i>(E33) No. 3 — Engine ground:</i> <i>(E34) No. 3 — Engine ground:</i>	Is the resistance less than 5 $\Omega$ ?	Go to step 5.	Repair the open circuit in harness between ignition coil connector and engine grounding terminal.
<b>5 CHECK HARNESS BETWEEN ECM AND IGNITION COIL CONNECTOR.</b> 1) Disconnect the connector from ECM. 2) Measure the resistance of harness between ECM connector and ignition coil connector.  <b>Connector &amp; terminal</b> <i>(B134) No. 21 — (E31) No. 2:</i> <i>(B134) No. 10 — (E32) No. 2:</i> <i>(B134) No. 31 — (E33) No. 2:</i> <i>(B134) No. 8 — (E34) No. 2:</i>	Is the resistance less than 1 $\Omega$ ?	Go to step 6.	Repair the harness and connector.  NOTE: In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit of harness between ECM connector and the ignition coil connector</li><li>• Poor contact of coupling connector</li></ul>
<b>6 CHECK HARNESS BETWEEN ECM AND IGNITION COIL CONNECTOR.</b> Measure the resistance of harness between ECM connector and engine ground.  <b>Connector &amp; terminal:</b> <i>(B134) No. 21 — Engine ground:</i> <i>(B134) No. 10 — Engine ground:</i> <i>(B134) No. 31 — Engine ground:</i> <i>(B134) No. 8 — Engine ground:</i>	Is the resistance 1 $M\Omega$ or more?	Go to step 7.	Repair the ground short circuit of harness between ECM connector and ignition coil connector.
<b>7 CHECK FOR POOR CONTACT.</b> Check for poor contact of ECM connector.	Is there poor contact of ECM connector?	Repair the poor contact of ECM connector.	Replace the ignition coil. <Ref. to IG(H4DO(w/o HEV))-12, Ignition Coil.>

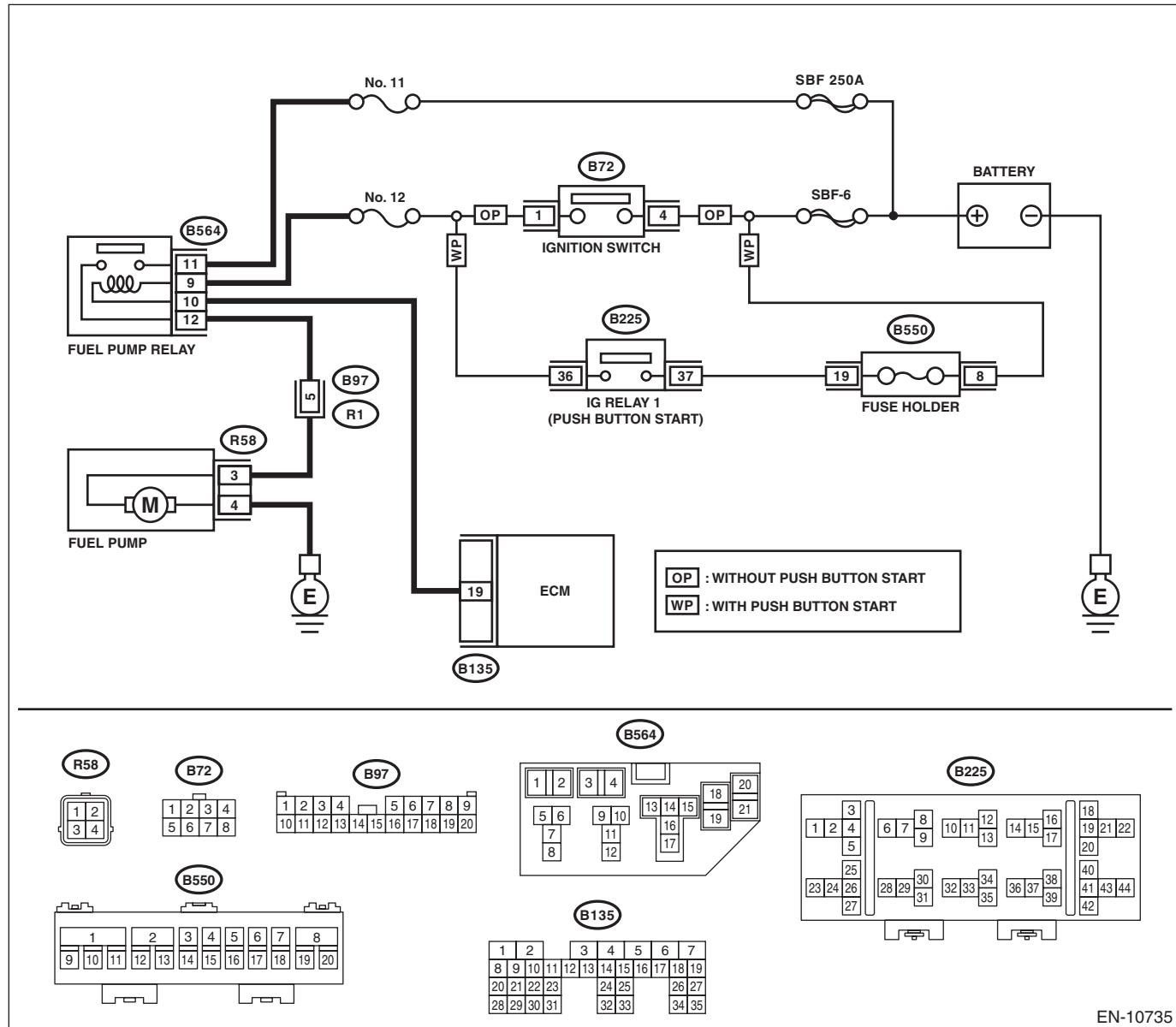
## E: FUEL PUMP CIRCUIT

### CAUTION:

After servicing or replacing faulty parts, perform Clear Memory Mode <Ref. to EN(H4DO HEV)(diag)-66, OPERATION, Clear Memory Mode.>, and Inspection Mode <Ref. to EN(H4DO HEV)(diag)-52, PROCEDURE, Inspection Mode.>.

### WIRING DIAGRAM:

- Engine electrical system (without push button start) <Ref. to WI(HEV)-100, WITHOUT PUSH BUTTON START, WIRING DIAGRAM, Engine Electrical System.>
- Engine electrical system (with push button start) <Ref. to WI(HEV)-114, WITH PUSH BUTTON START, WIRING DIAGRAM, Engine Electrical System.>



# Diagnostics for Engine Starting Failure

## ENGINE (DIAGNOSTICS)

Step	Check	Yes	No
<b>1 CHECK OPERATING SOUND OF FUEL PUMP.</b> Check if the fuel pump operates for two seconds when turning the ignition switch to ON.  NOTE: Fuel pump operation can be executed using the Subaru Select Monitor. For detailed procedures, refer to "System Operation Check Mode". <Ref. to EN(H4DO HEV)(diag)-67, System Operation Check Mode.>	Does the fuel pump emit operating sound?	Check the fuel injector circuit. <Ref. to EN(H4DO HEV)(diag)-90, FUEL INJECTOR CIRCUIT, Diagnostics for Engine Starting Failure.>	Go to step 2.
<b>2 CHECK GROUND CIRCUIT OF FUEL PUMP.</b> 1) Turn the ignition switch to OFF. 2) Remove the fuel pump access hole lid. 3) Disconnect the connector from fuel pump. 4) Measure the resistance of harness between fuel pump connector and chassis ground.  <i>Connector &amp; terminal (R58) No. 4 — Chassis ground:</i>	Is the resistance less than 5 Ω?	Go to step 3.	Repair the open circuit in harness between fuel pump connector and chassis ground terminal.
<b>3 CHECK POWER SUPPLY TO FUEL PUMP.</b> 1) Turn the ignition switch to ON. 2) Measure the voltage of power supply circuit between fuel pump connector and chassis ground.  <i>Connector &amp; terminal (R58) No. 3 (+) — Chassis ground (-):</i>	Is the voltage 10 V or more?	Replace the fuel pump. <Ref. to FU(H4DO(HEV))-122, Fuel Pump.>	Go to step 4.
<b>4 CHECK HARNESS BETWEEN FUEL PUMP CONNECTOR AND FUEL PUMP RELAY CONNECTOR.</b> 1) Turn the ignition switch to OFF. 2) Remove the fuel pump relay. 3) Measure the resistance of harness between fuel pump connector and fuel pump relay connector.  <i>Connector &amp; terminal (R58) No. 3 — (B564) No. 12:</i>	Is the resistance less than 1 Ω?	Go to step 5.	Repair the harness and connector.  NOTE: In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit in harness between fuel pump connector and fuel pump relay connector</li><li>• Poor contact of coupling connector</li></ul>
<b>5 CHECK HARNESS BETWEEN FUEL PUMP CONNECTOR AND FUEL PUMP RELAY CONNECTOR.</b> Measure the resistance between fuel pump connector and chassis ground.  <i>Connector &amp; terminal (R58) No. 3 — Chassis ground:</i>	Is the resistance 1 MΩ or more?	Go to step 6.	Repair the short circuit to ground in harness between fuel pump connector and fuel pump relay connector.
<b>6 CHECK FUEL PUMP RELAY.</b> 1) Connect the battery to fuel pump relay terminals No. 9 and No. 10. 2) Measure the resistance between fuel pump relay terminals.  <i>Terminals No. 11 — No. 12:</i>	Is the resistance less than 1 Ω?	Go to step 7.	Replace the fuel pump relay. <Ref. to FU(H4DO(HEV))-96, Fuel Pump Relay.>
<b>7 CHECK HARNESS BETWEEN ECM AND FUEL PUMP RELAY CONNECTOR.</b> 1) Disconnect the connector from ECM. 2) Measure the resistance of harness between ECM connector and fuel pump relay connector.  <i>Connector &amp; terminal (B135) No. 19 — (B564) No. 10:</i>	Is the resistance less than 1 Ω?	Go to step 8.	Repair the open circuit of harness between ECM connector and fuel pump relay connector.

# Diagnostics for Engine Starting Failure

## ENGINE (DIAGNOSTICS)

Step	Check	Yes	No
<b>8</b> <b>CHECK POWER SUPPLY OF FUEL PUMP RELAY.</b> 1) Turn the ignition switch to ON. 2) Measure the voltage between fuel pump relay connector and chassis ground. <i>Connector &amp; terminal</i> <i>(B564) No. 9 (+) — Chassis ground (-):</i> <i>(B564) No. 11 (+) — Chassis ground (-):</i>	Is the voltage 10 V or more?	Repair the poor contact of ECM connector.	Repair the open or ground short circuit of harness of power supply circuit.

# Diagnostics for Engine Starting Failure

## ENGINE (DIAGNOSTICS)

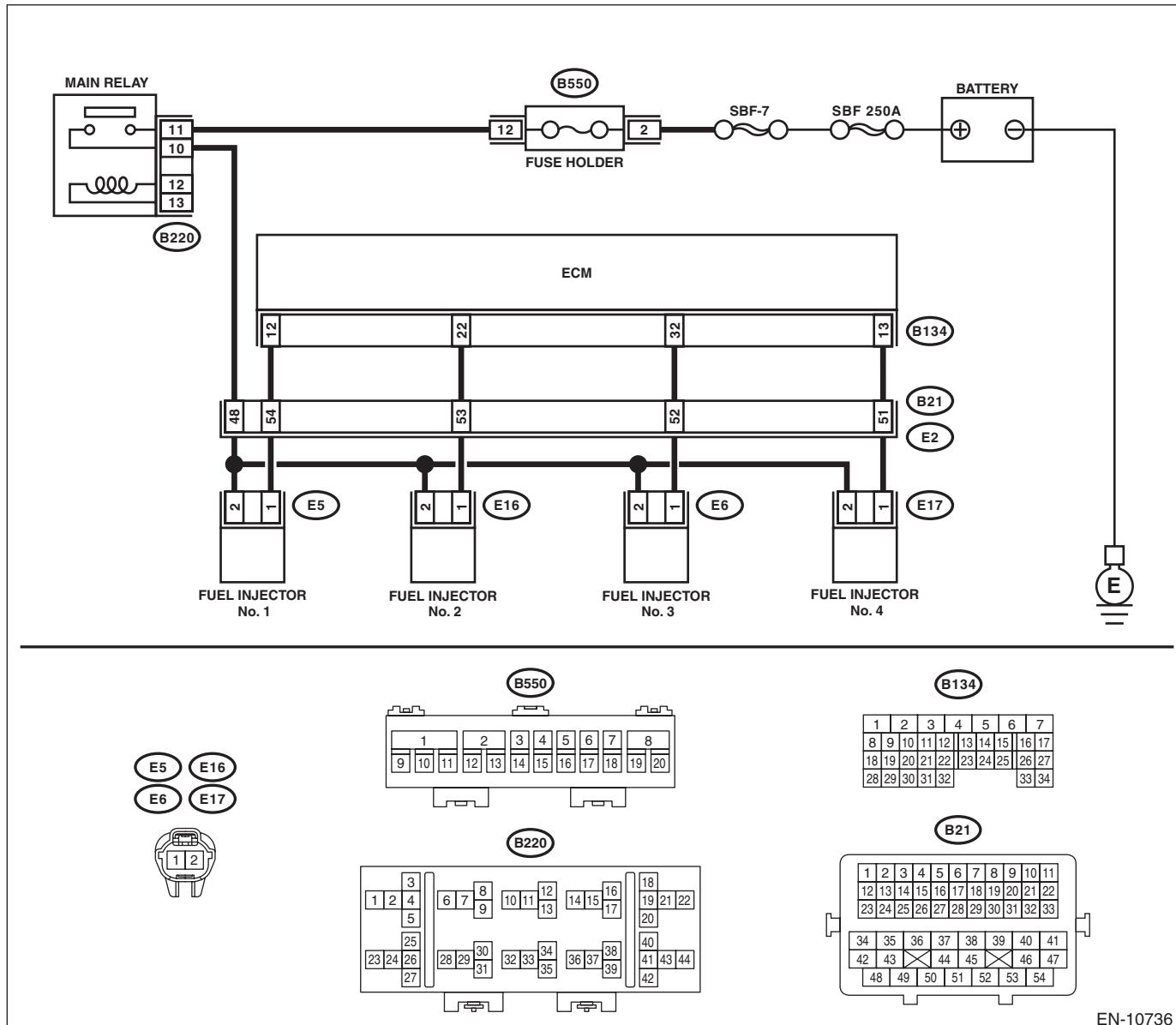
### F: FUEL INJECTOR CIRCUIT

#### CAUTION:

- Check or repair only faulty parts.
- After servicing or replacing faulty parts, perform Clear Memory Mode <Ref. to EN(H4DO HEV)(diag)-66, OPERATION, Clear Memory Mode.>, and Inspection Mode <Ref. to EN(H4DO HEV)(diag)-52, PROCEDURE, Inspection Mode.>.

#### WIRING DIAGRAM:

- Engine electrical system (without push button start) <Ref. to WI(HEV)-100, WITHOUT PUSH BUTTON START, WIRING DIAGRAM, Engine Electrical System.>
- Engine electrical system (with push button start) <Ref. to WI(HEV)-114, WITH PUSH BUTTON START, WIRING DIAGRAM, Engine Electrical System.>



Step	Check	Yes	No
1 <b>CHECK OPERATION OF EACH FUEL INJECTOR.</b> While cranking the engine, check each fuel injector emits operating sound. Use a sound scope or attach a screwdriver to the injector to listen to sounds for this check.	Does the fuel injector emit operating sound?	Check the fuel pressure. <Ref. to ME(H4DO(w/o HEV))-35, INSPECTION, Fuel Pressure.>	Go to step 2.

# Diagnostics for Engine Starting Failure

## ENGINE (DIAGNOSTICS)

Step	Check	Yes	No
<b>2 CHECK POWER SUPPLY TO EACH FUEL INJECTOR.</b> 1) Turn the ignition switch to OFF. 2) Disconnect the connector from fuel injector. 3) Turn the ignition switch to ON. 4) Measure the power supply voltage between fuel injector terminal and engine ground.  <i>Connector &amp; terminal</i> <b>#1 (E5) No. 2 (+) — Engine ground (-):</b> <b>#2 (E16) No. 2 (+) — Engine ground (-):</b> <b>#3 (E6) No. 2 (+) — Engine ground (-):</b> <b>#4 (E17) No. 2 (+) — Engine ground (-):</b>	Is the voltage 10 V or more?	Go to step 3.	Repair the harness and connector.  NOTE: In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit in harness between main relay connector and fuel injector connector</li><li>• Poor contact of main relay connector</li><li>• Poor contact of coupling connector</li></ul>
<b>3 CHECK HARNESS BETWEEN ECM AND FUEL INJECTOR CONNECTOR.</b> 1) Turn the ignition switch to OFF. 2) Disconnect the connector from ECM. 3) Measure the resistance of harness between ECM connector and fuel injector connector.  <i>Connector &amp; terminal</i> <b>#1 (B134) No. 12 — (E5) No. 1:</b> <b>#2 (B134) No. 22 — (E16) No. 1:</b> <b>#3 (B134) No. 32 — (E6) No. 1:</b> <b>#4 (B134) No. 13 — (E17) No. 1:</b>	Is the resistance less than 1 $\Omega$ ?	Go to step 4.	Repair the harness and connector.  NOTE: In this case, repair the following item: <ul style="list-style-type: none"><li>• Open circuit in harness between ECM connector and fuel injector connector</li><li>• Poor contact of coupling connector</li></ul>
<b>4 CHECK HARNESS BETWEEN ECM AND FUEL INJECTOR CONNECTOR.</b> Measure the resistance between ECM connector and chassis ground.  <i>Connector &amp; terminal</i> <b>#1 (B134) No. 12 — Chassis ground:</b> <b>#2 (B134) No. 22 — Chassis ground:</b> <b>#3 (B134) No. 32 — Chassis ground:</b> <b>#4 (B134) No. 13 — Chassis ground:</b>	Is the resistance 1 $M\Omega$ or more?	Go to step 5.	Repair the short circuit to ground in harness between ECM connector and fuel injector connector.
<b>5 CHECK EACH FUEL INJECTOR.</b> Measure the resistance between each fuel injector terminals.  <i>Terminals</i> <b>No. 1 — No. 2:</b>	Is the resistance 5 — 20 $\Omega$ ?	Go to step 6.	Replace the faulty fuel injector. <Ref. to FU(H4DO(HEV))-69, Fuel Injector.>
<b>6 CHECK FOR POOR CONTACT.</b> Check for poor contact of ECM connector.	Is there poor contact of ECM connector?	Repair the poor contact of ECM connector.	Inspection using "General Diagnostic Table" <Ref. to EN(H4DO HEV)(diag)-398, INSPECTION, General Diagnostic Table.>