

Check List for Interview

MANUAL TRANSMISSION AND DIFFERENTIAL (DIAGNOSTICS)

2. Check List for Interview

A: CHECK

Check the following items when a problem has occurred.

NOTE:

Use copies of this page for interviewing customers.

Customer's name						
Date of purchase						
Date of repair						
Transmission model	Transmission			V.I.N.		
Odometer distance	km or miles					
Frequency	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (times a day)					
Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Other ()					
Place	<input type="checkbox"/> Highland <input type="checkbox"/> Suburbs <input type="checkbox"/> Inner city <input type="checkbox"/> Uphill <input type="checkbox"/> Rough road <input type="checkbox"/> Other ()					
Ambient air temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold					
Vehicle speed	km/h (MPH)					
DCCD manual mode display	<input type="checkbox"/> Flashing			<input type="checkbox"/> Other than flashing		
Driving condition	<input type="checkbox"/> Not affected <input type="checkbox"/> While decelerating		<input type="checkbox"/> At starting <input type="checkbox"/> While accelerating		<input type="checkbox"/> While turning (<input type="checkbox"/> RH/ <input type="checkbox"/> LH) <input type="checkbox"/> When cruising	
Symptoms	<input type="checkbox"/> Will not change to AUTO or MANUAL					
	<input type="checkbox"/> The forward/rear torque distribution does not change					
	<input type="checkbox"/> Will not become differential free					
	<input type="checkbox"/> Will not become differential lock					
	<input type="checkbox"/> A tight corner braking symptom occurs in AUTO mode or in MANUAL mode with differential free					
	<input type="checkbox"/> Noise or vibration					
	<input type="checkbox"/> Other ()					