

ATTENTION:
 GENERAL MANAGER
 PARTS MANAGER
 CLAIMS PERSONNEL
 SERVICE MANAGER

IMPORTANT - All Service Personnel Should Read and Initial in the boxes provided, right.

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QUALITY DRIVEN® SERVICE

SERVICE BULLETIN

APPLICABILITY: 2018-19MY Legacy and Outback
 2019-20MY Forester
 2019MY Ascent

NUMBER: 07-162-19R

DATE: 12/02/19

REVISED: 04/03/20

SUBJECT: Automatic Door Lock / Unlock Feature- Reprogramming File Availability

INTRODUCTION:

This bulletin announces availability of reprogramming files to optimize the Body Integrated Unit (BIU) operation of the automatic door lock (auto-lock / unlock) feature. Currently, when the vehicle is locked by the auto-lock feature, if any door other than the driver's door is unlocked manually before the driver's door is unlocked, the auto-unlock operation is cancelled **including the rear gate (stays locked)**. The new logic keeps the auto-unlock operation from being cancelled regardless of which door is opened first.

PACK FILE APPLICABILITY:

Model	PAK File Name	Specification	Old BIU Part Number	Decryption Keyword
2018MY Legacy & Outback	82201AL31D.pak	Key Start	82201AL31C	4F6F09B1
	82201AL30D.pak	Push Button Start	82201AL30C	A9A12BB1
2019MY Legacy & Outback	82201AL41B.pak	Key Start	82201AL41A	CD130F04
	82201AL40B.pak	Push Button Start	82201AL40A	F84E5DE1
2019MY Forester	82201SJ401-1.pk2	Key Start	82201SJ400	F4DD2AF3
	82201SJ901-1.pk2	Push Button Start	82201SJ900	9835038F
2019MY Ascent	82201XC00B-1.pk2	Key Start	82201XC00A	AEFFB1EE
	82201XC20B-1.pk2	Push Button Start	82201XC20A	12E205D3

SERVICE PROCEDURE:

REMINDER: Customer satisfaction and retention starts with performing quality repairs.

- Reprogram the BIU following the normal FlashWrite procedure.

CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is
 ISO 14001 Compliant

ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

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SERVICE PROCEDURE / INFORMATION:

Subaru of America, Inc. (SOA) highly recommends connecting either the Subaru Midtronics DCA-8000 Dynamic Diagnostic Charging System or the Subaru Midtronics GR8-1100 Diagnostic Battery Charger to the vehicle and utilizing the Power Supply Mode feature anytime a vehicle control module is being reprogrammed.

Once the Midtronics charger is connected to the vehicle, **if the battery is fully charged**, it takes less than three (3) minutes to boot-up the charger, select the Power Supply Mode, and have the battery voltage stabilized and ready for reprogramming.

NOTES:

- For instructions on using the power supply mode, reference the applicable User Manual for the Midtronics DCA-8000 Dynamic Diagnostic Charging System and the Midtronics GR8-1100 Diagnostic Battery Charger on STIS.
- Confirm all electrical loads such as lights, audio, HVAC, seat heaters, and rear defroster are all switched **OFF** before setting up the charger for Power Supply Mode.
- Select the correct battery type (Flooded, EFB, Gel, AGM or AGM Spiral).
- Input the CCA which matches the vehicle's battery. **NOTE:** OE and replacement batteries have different CCA ratings. Always confirm the battery's CCA rating before proceeding.
- If using a DCA-8000 Dynamic Diagnostic Charging System, set the power supply voltage to 13.5 volts.
- **DO NOT** connect the DST-i or SDI until the Power Supply mode function has completed its battery test mode and the Charging Voltage has dropped to and shows a steady 13.5 Volts on the display.
- Once Power Supply Mode reaches a steady 13.5 volts, connect the DST-i or SDI to the OBD connector and proceed with initiating the normal FlashWrite reprogramming process.
- Amperage will fluctuate based upon the vehicle's demand for power. **NOTE:** If the voltage rises beyond 14V while programming is in process, the procedure will abort. This can indicate a need to test or charge the vehicle battery before any further attempt at programming is made.

VERY IMPORTANT:

This information is applicable to the Subaru Midtronics DCA-8000 Dynamic Diagnostic Charging System and the Subaru Midtronics GR8-1100 Diagnostic Battery Charger **ONLY**. It does not apply to any other brand / type of "generic" battery charger whatsoever. **ONLY** the DCA-8000 and the GR8-1100 and their Power Supply Mode feature have been tested and approved by SOA.

REMINDER: If the DCA-8000 or GR8-1100 indicates the vehicle's battery must be charged, charge the battery fully before proceeding to reprogram the vehicle while using the Power Supply Mode.

NOTE: Control module failures resulting from battery discharge during reprogramming are not a matter for warranty. Should any DTCs reset after the reprogramming update is performed, diagnose per the procedure outlined in the applicable Service Manual.

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CRITICAL STEP: After the BIU reprogramming complete, perform the memory clear and ECM learning procedures as follows:

- 1) Turn the ignition OFF, back ON again then check for any DTCs. Read any DTCs then clear all system memories.
- 2) Start the engine and allow it to warm up completely **without electrical load** (A/C, headlights, etc. OFF) until the radiator fans cycle on/off at least twice.
- 3) Turn the ignition OFF to complete the procedure.

WARRANTY / CLAIM INFORMATION:

For vehicles within the Basic New Car Limited, an applicable Emission Warranty period or covered by an active Subaru Added Security Classic or Gold plan, this repair may be submitted using the following claim information:

Labor Description	Labor Operation #	Fail Code	Labor Time
BIU Reprogramming	A880-318	FC0-48	0.5

IMPORTANT: The **NEW** Decryption Keyword should always be documented on the Repair Order.

NOTE: The pak file listings provided in this bulletin are the latest available at the time of publishing. Updates are often released thereafter without revision to the original bulletin. For this reason, it is critical to always have the latest version of Select Monitor software installed on your system. You can confirm if a later version is available by entering the Decryption Keyword listed in this bulletin into FlashWrite. If a newer Decryption Keyword is shown as available in FlashWrite, reprogram using that file.

IMPORTANT REMINDERS:

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.