

**ATTENTION:**  
GENERAL MANAGER   
PARTS MANAGER   
CLAIMS PERSONNEL   
SERVICE MANAGER

IMPORTANT - All  
Service Personnel  
Should Read and  
Initial in the boxes  
provided, right.


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QUALITY DRIVEN® SERVICE

## SERVICE INFORMATION BULLETIN

**APPLICABILITY:** All Models

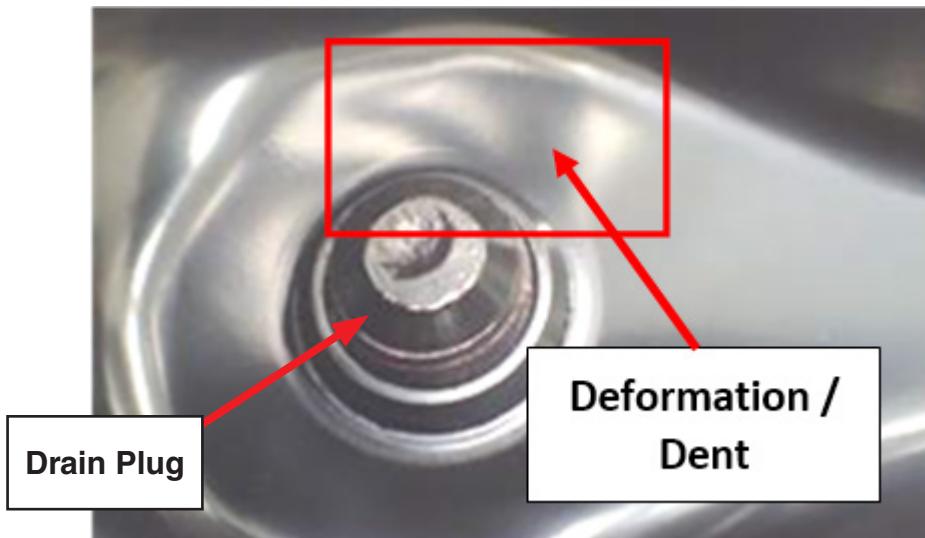
**NUMBER:** 02-174-18

**SUBJECT:** Engine Oil Pan Dent / Deformation at  
Drain Plug Area

**DATE:** 05/31/18

### INTRODUCTION:

This Service Information bulletin serves as a reminder regarding standard procedures when removing and / or tightening / torqueing the engine oil drain plug to avoid damaging the oil pan as shown below.



### SERVICE PROCEDURE / INFORMATION:

This type of damage can EASILY occur when the tool being used is at an angle not in alignment (out of square or not perpendicular) with the centerline of the drain plug when loosening or tightening it. See the illustration below for further explanation.

*Continued...*

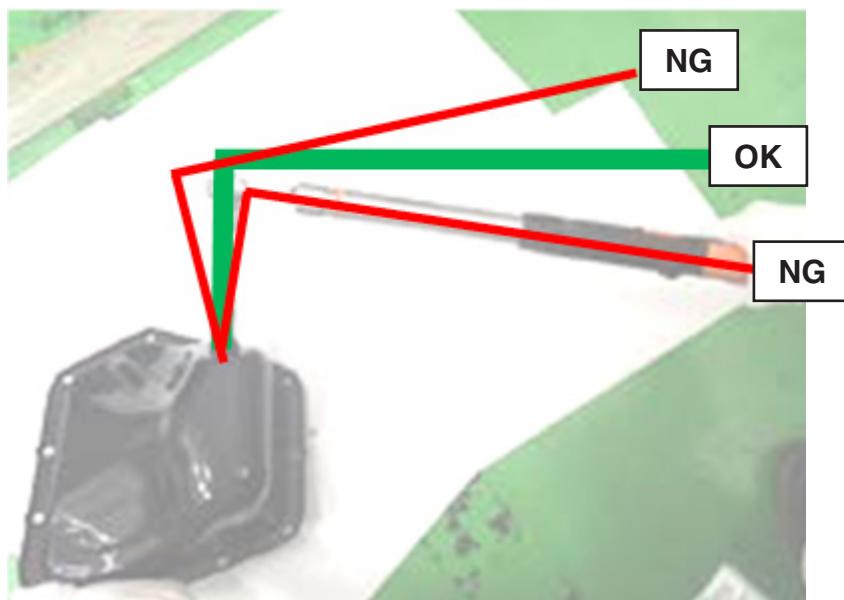
**CAUTION: VEHICLE SERVICING PERFORMED BY UNTRAINED PERSONS COULD  
RESULT IN SERIOUS INJURY TO THOSE PERSONS OR TO OTHERS.**

Subaru Service Bulletins are intended for use by professional technicians ONLY. They are written to inform those technicians of conditions that may occur in some vehicles, or to provide information that could assist in the proper servicing of the vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do the job correctly and safely. If a condition is described, DO NOT assume that this Service Bulletin applies to your vehicle, or that your vehicle will have that condition.

Subaru of America, Inc. is  
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ISO 14001 is the international standard for excellence in Environmental Management Systems. Please recycle or dispose of automotive products in a manner that is friendly to our environment and in accordance with all local, state and federal laws and regulations.

The red lines represent a tool out of alignment (NG) while the green shows a tool in the proper position (OK).



**REMEMBER:** Whenever reinstalling the drain plug, always use a **NEW** sealing washer and torque to the proper value as specified in the applicable Service Manual.

**NOTE:** This type of oil pan damage is caused by outside influence. It is NOT a defect and therefore, not a matter for warranty.

#### **IMPORTANT REMINDERS:**

- SOA strongly discourages the printing and/or local storage of service information as previously released information and electronic publications may be updated at any time.
- Always check for any open recalls or campaigns anytime a vehicle is in for servicing.
- Always refer to STIS for the latest service information before performing any repairs.