

# SECTION **GW**

## GLASS & WINDOW SYSTEM

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GW

# SQUEAK AND RATTLE TROUBLE DIAGNOSES

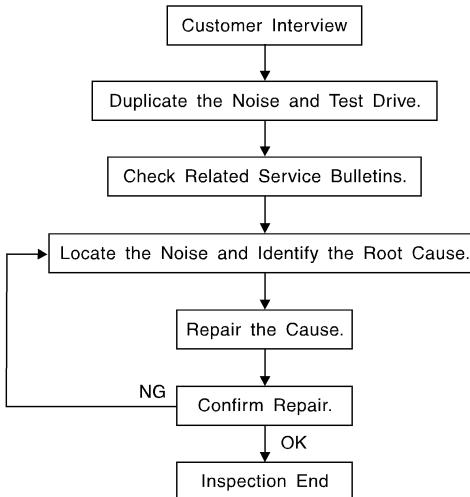
< SYMPTOM DIAGNOSIS >

## SYMPTOM DIAGNOSIS

### SQUEAK AND RATTLE TROUBLE DIAGNOSES

#### Work Flow

INFOID:0000000007803731



SBT842

#### CUSTOMER INTERVIEW

Interview the customer if possible, to determine the conditions that exist when the noise occurs. Use the Diagnostic Worksheet during the interview to document the facts and conditions when the noise occurs and any customer's comments; refer to [GW-6, "Diagnostic Worksheet"](#). This information is necessary to duplicate the conditions that exist when the noise occurs.

- The customer may not be able to provide a detailed description or the location of the noise. Attempt to obtain all the facts and conditions that exist when the noise occurs (or does not occur).
- If there is more than one noise in the vehicle, be sure to diagnose and repair the noise that the customer is concerned about. This can be accomplished by test driving the vehicle with the customer.
- After identifying the type of noise, isolate the noise in terms of its characteristics. The noise characteristics are provided so the customer, service adviser and technician are all speaking the same language when defining the noise.
- Squeak —(Like tennis shoes on a clean floor)  
Squeak characteristics include the light contact/fast movement/brought on by road conditions/hard surfaces = higher pitch noise/softer surfaces = lower pitch noises/edge to surface = chirping.
- Creak—(Like walking on an old wooden floor)  
Creak characteristics include firm contact/slow movement/twisting with a rotational movement/pitch dependent on materials/often brought on by activity.
- Rattle—(Like shaking a baby rattle)  
Rattle characteristics include the fast repeated contact/vibration or similar movement/loose parts/missing clip or fastener/incorrect clearance.
- Knock —(Like a knock on a door)  
Knock characteristics include hollow sounding/sometimes repeating/often brought on by driver action.
- Tick—(Like a clock second hand)  
Tick characteristics include gentle contacting of light materials/loose components/can be caused by driver action or road conditions.
- Thump—(Heavy, muffled knock noise)  
Thump characteristics include softer knock/dead sound often brought on by activity.
- Buzz—(Like a bumble bee)  
Buzz characteristics include high frequency rattle/firm contact.
- Often the degree of acceptable noise level will vary depending upon the person. A noise that you may judge as acceptable may be very irritating to the customer.
- Weather conditions, especially humidity and temperature, may have a great effect on noise level.

#### DUPLICATE THE NOISE AND TEST DRIVE

# SQUEAK AND RATTLE TROUBLE DIAGNOSES

## < SYMPTOM DIAGNOSIS >

If possible, drive the vehicle with the customer until the noise is duplicated. Note any additional information on the Diagnostic Worksheet regarding the conditions or location of the noise. This information can be used to duplicate the same conditions when you confirm the repair.

If the noise can be duplicated easily during the test drive, to help identify the source of the noise, try to duplicate the noise with the vehicle stopped by doing one or all of the following:

- 1) Close a door.
- 2) Tap or push/pull around the area where the noise appears to be coming from.
- 3) Rev the engine.
- 4) Use a floor jack to recreate vehicle "twist".
- 5) At idle, apply engine load (electrical load, half-clutch on M/T model, drive position on CVT and A/T models).
- 6) Raise the vehicle on a hoist and hit a tire with a rubber hammer.

- Drive the vehicle and attempt to duplicate the conditions the customer states exist when the noise occurs.
- If it is difficult to duplicate the noise, drive the vehicle slowly on an undulating or rough road to stress the vehicle body.

## CHECK RELATED SERVICE BULLETINS

After verifying the customer concern or symptom, check ASIST for Technical Service Bulletins (TSBs) related to that concern or symptom.

If a TSB relates to the symptom, follow the procedure to repair the noise.

## LOCATE THE NOISE AND IDENTIFY THE ROOT CAUSE

1. Narrow down the noise to a general area. To help pinpoint the source of the noise, use a listening tool (Chassis Ear: J-39570, Engine Ear: J-39565 and mechanic's stethoscope).
2. Narrow down the noise to a more specific area and identify the cause of the noise by:
  - removing the components in the area that you suspect the noise is coming from.  
Do not use too much force when removing clips and fasteners, otherwise clips and fasteners can be broken or lost during the repair, resulting in the creation of new noise.
  - tapping or pushing/pulling the component that you suspect is causing the noise.  
Do not tap or push/pull the component with excessive force, otherwise the noise will be eliminated only temporarily.
  - feeling for a vibration with your hand by touching the component(s) that you suspect is (are) causing the noise.
  - placing a piece of paper between components that you suspect are causing the noise.
  - looking for loose components and contact marks.

Refer to [GW-4, "Generic Squeak and Rattle Troubleshooting"](#).

## REPAIR THE CAUSE

- If the cause is a loose component, tighten the component securely.
- If the cause is insufficient clearance between components:
  - separate components by repositioning or loosening and retightening the component, if possible.
  - insulate components with a suitable insulator such as urethane pads, foam blocks, felt cloth tape or urethane tape. A NISSAN Squeak and Rattle Kit (J-43980) is available through your authorized NISSAN Parts Department.

### CAUTION:

Do not use excessive force as many components are constructed of plastic and may be damaged.

Always check with the Parts Department for the latest parts information.

The following materials are contained in the NISSAN Squeak and Rattle Kit (J-43980). Each item can be ordered separately as needed.

### URETHANE PADS [1.5 mm (0.059 in) thick]

Insulates connectors, harness, etc.

76268-9E005: 100×135 mm (3.94×5.31 in)/76884-71L01: 60×85 mm (2.36×3.35 in)/76884-71L02: 15×25 mm (0.59×0.98 in)

### INSULATOR (Foam blocks)

Insulates components from contact. Can be used to fill space behind a panel.

73982-9E000: 45 mm (1.77 in) thick, 50×50 mm (1.97×1.97 in)/73982-50Y00: 10 mm (0.39 in) thick, 50×50 mm (1.97×1.97 in)

### INSULATOR (Light foam block)

80845-71L00: 30 mm (1.18 in) thick, 30×50 mm (1.18×1.97 in)

### FELT CLOTH TAPE

Used to insulate where movement does not occur. Ideal for instrument panel applications.

68370-4B000: 15×25 mm (0.59×0.98 in) pad/68239-13E00: 5 mm (0.20 in) wide tape roll. The following materials not found in the kit can also be used to repair squeaks and rattles.

# SQUEAK AND RATTLE TROUBLE DIAGNOSES

## < SYMPTOM DIAGNOSIS >

### **UHMW (TEFLON) TAPE**

**Insulates where slight movement is present. Ideal for instrument panel applications.**

### **SILICONE GREASE**

**Used instead of UHMW tape that will be visible or not fit.**

**Note: Will only last a few months.**

### **SILICONE SPRAY**

**Use when grease cannot be applied.**

### **DUCT TAPE**

**Use to eliminate movement.**

## CONFIRM THE REPAIR

Confirm that the cause of a noise is repaired by test driving the vehicle. Operate the vehicle under the same conditions as when the noise originally occurred. Refer to the notes on the Diagnostic Worksheet.

## Generic Squeak and Rattle Troubleshooting

INFOID:000000007803732

Refer to Table of Contents for specific component removal and installation information.

### **INSTRUMENT PANEL**

Most incidents are caused by contact and movement between:

1. The cluster lid A and instrument panel
2. Acrylic lens and combination meter housing
3. Instrument panel to front pillar garnish
4. Instrument panel to windshield
5. Instrument panel pins
6. Wiring harnesses behind the combination meter
7. A/C defroster duct and duct joint

These incidents can usually be located by tapping or moving the components to duplicate the noise or by pressing on the components while driving to stop the noise. Most of these incidents can be repaired by applying felt cloth tape or silicone spray (in hard to reach areas). Urethane pads can be used to insulate wiring harness.

### **CAUTION:**

**Do not use silicone spray to isolate a squeak or rattle. If you saturate the area with silicone, you will not be able to recheck the repair.**

### **CENTER CONSOLE**

Components to pay attention to include:

1. Shift selector assembly cover to finisher
2. A/C control unit and cluster lid C
3. Wiring harnesses behind audio and A/C control unit

The instrument panel repair and isolation procedures also apply to the center console.

### **DOORS**

Pay attention to the:

1. Finisher and inner panel making a slapping noise
2. Inside handle escutcheon to door finisher
3. Wiring harnesses tapping
4. Door striker out of alignment causing a popping noise on starts and stops

Tapping or moving the components or pressing on them while driving to duplicate the conditions can isolate many of these incidents. You can usually insulate the areas with felt cloth tape or insulator foam blocks from the NISSAN Squeak and Rattle Kit (J-43980) to repair the noise.

### **TRUNK**

Trunk noises are often caused by a loose jack or loose items put into the trunk by the owner.

In addition look for:

1. Trunk lid bumpers out of adjustment
2. Trunk lid striker out of adjustment
3. The trunk lid torsion bars knocking together

# SQUEAK AND RATTLE TROUBLE DIAGNOSES

## < SYMPTOM DIAGNOSIS >

### 4. A loose license plate or bracket

Most of these incidents can be repaired by adjusting, securing or insulating the item(s) or component(s) causing the noise.

A

## SUNROOF/HEADLINING

Noises in the sunroof/headlining area can often be traced to one of the following:

B

1. Sunroof lid, rail, linkage or seals making a rattle or light knocking noise
2. Sun visor shaft shaking in the holder
3. Front or rear windshield touching headliner and squeaking

C

Again, pressing on the components to stop the noise while duplicating the conditions can isolate most of these incidents. Repairs usually consist of insulating with felt cloth tape.

D

## OVERHEAD CONSOLE (FRONT AND REAR)

Overhead console noises are often caused by the console panel clips not being engaged correctly. Most of these incidents are repaired by pushing up on the console at the clip locations until the clips engage.

E

In addition look for:

1. Loose harness or harness connectors.
2. Front console map/reading lamp lens loose.
3. Loose screws at console attachment points.

F

## SEATS

When isolating seat noise it's important to note the position the seat is in and the load placed on the seat when the noise is present. These conditions should be duplicated when verifying and isolating the cause of the noise.

G

Cause of seat noise include:

H

1. Headrest rods and holder
2. A squeak between the seat pad cushion and frame
3. The rear seatback lock and bracket

I

These noises can be isolated by moving or pressing on the suspected components while duplicating the conditions under which the noise occurs. Most of these incidents can be repaired by repositioning the component or applying urethane tape to the contact area.

J

## UNDERHOOD

Some interior noise may be caused by components under the hood or on the engine wall. The noise is then transmitted into the passenger compartment.

GW

Causes of transmitted underhood noise include:

L

1. Any component installed to the engine wall
2. Components that pass through the engine wall
3. Engine wall mounts and connectors
4. Loose radiator installation pins
5. Hood bumpers out of adjustment
6. Hood striker out of adjustment

M

These noises can be difficult to isolate since they cannot be reached from the interior of the vehicle. The best method is to secure, move or insulate one component at a time and test drive the vehicle. Also, engine rpm or load can be changed to isolate the noise. Repairs can usually be made by moving, adjusting, securing, or insulating the component causing the noise.

N

O

P

# SQUEAK AND RATTLE TROUBLE DIAGNOSES

< SYMPTOM DIAGNOSIS >

## Diagnostic Worksheet

INFOID:0000000007803734

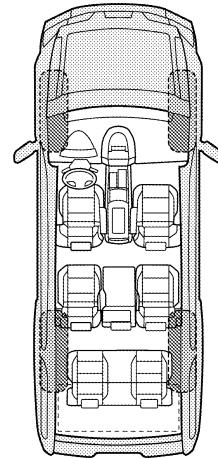
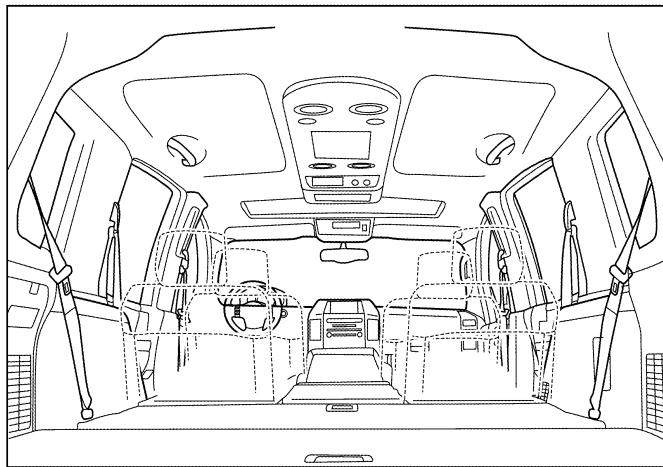
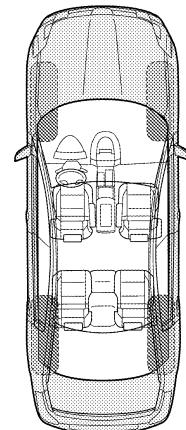
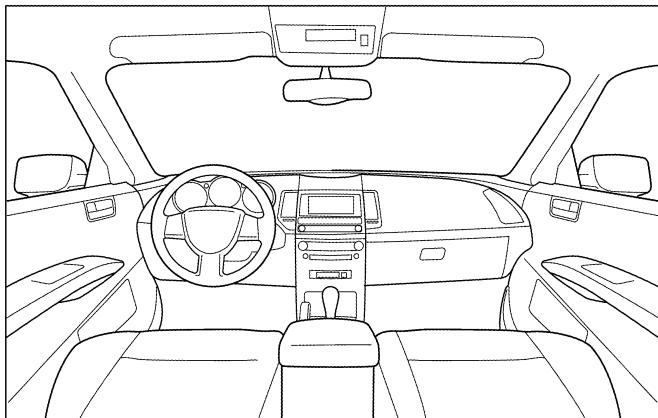
Dear Customer:

We are concerned about your satisfaction with your vehicle. Repairing a squeak or rattle sometimes can be very difficult. To help us fix your vehicle right the first time, please take a moment to note the area of the vehicle where the squeak or rattle occurs and under what conditions. You may be asked to take a test drive with a service advisor or technician to ensure we confirm the noise you are hearing.

### SQUEAK & RATTLE DIAGNOSTIC WORKSHEET

#### I. WHERE DOES THE NOISE COME FROM? (circle the area of the vehicle)

The illustrations are for reference only, and may not reflect the actual configuration of your vehicle.



Continue to page 2 of the worksheet and briefly describe the location of the noise or rattle. In addition, please indicate the conditions which are present when the noise occurs.

# SQUEAK AND RATTLE TROUBLE DIAGNOSES

< SYMPTOM DIAGNOSIS >

## SQUEAK & RATTLE DIAGNOSTIC WORKSHEET - page 2

Briefly describe the location where the noise occurs:

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---

### II. WHEN DOES IT OCCUR? (please check the boxes that apply)

|   |  |
|---|--|
| <input type="checkbox"/> Anytime                      | <input type="checkbox"/> After sitting out in the rain |
| <input type="checkbox"/> 1st time in the morning      | <input type="checkbox"/> When it is raining or wet     |
| <input type="checkbox"/> Only when it is cold outside | <input type="checkbox"/> Dry or dusty conditions       |
| <input type="checkbox"/> Only when it is hot outside  | <input type="checkbox"/> Other: _____                  |

A

B

C

D

E

### III. WHEN DRIVING:

|   |  |
|---|--|
| <input type="checkbox"/> Through driveways                          | <input type="checkbox"/> Squeak (like tennis shoes on a clean floor) |
| <input type="checkbox"/> Over rough roads                           | <input type="checkbox"/> Creak (like walking on an old wooden floor) |
| <input type="checkbox"/> Over speed bumps                           | <input type="checkbox"/> Rattle (like shaking a baby rattle)         |
| <input type="checkbox"/> Only about _____ mph                       | <input type="checkbox"/> Knock (like a knock at the door)            |
| <input type="checkbox"/> On acceleration                            | <input type="checkbox"/> Tick (like a clock second hand)             |
| <input type="checkbox"/> Coming to a stop                           | <input type="checkbox"/> Thump (heavy muffled knock noise)           |
| <input type="checkbox"/> On turns: left, right or either (circle)   | <input type="checkbox"/> Buzz (like a bumble bee)                    |
| <input type="checkbox"/> With passengers or cargo                   |  |
| <input type="checkbox"/> Other: _____                               |  |
| <input type="checkbox"/> After driving _____ miles or _____ minutes |  |

F

G

H

I

### IV. WHAT TYPE OF NOISE

|  |
|--|
| <input type="checkbox"/> Squeak (like tennis shoes on a clean floor) |
| <input type="checkbox"/> Creak (like walking on an old wooden floor) |
| <input type="checkbox"/> Rattle (like shaking a baby rattle)         |
| <input type="checkbox"/> Knock (like a knock at the door)            |
| <input type="checkbox"/> Tick (like a clock second hand)             |
| <input type="checkbox"/> Thump (heavy muffled knock noise)           |
| <input type="checkbox"/> Buzz (like a bumble bee)                    |

J

## TO BE COMPLETED BY DEALERSHIP PERSONNEL

Test Drive Notes:

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GW

|     |    |                               |
|-----|----|-------------------------------|
| YES | NO | Initials of person performing |
|-----|----|-------------------------------|

L

Vehicle test driven with customer

|                          |                          |       |
|--------------------------|--------------------------|-------|
| <input type="checkbox"/> | <input type="checkbox"/> | _____ |
|--------------------------|--------------------------|-------|

M

- Noise verified on test drive

|                          |                          |       |
|--------------------------|--------------------------|-------|
| <input type="checkbox"/> | <input type="checkbox"/> | _____ |
|--------------------------|--------------------------|-------|

N

- Noise source located and repaired

|                          |                          |       |
|--------------------------|--------------------------|-------|
| <input type="checkbox"/> | <input type="checkbox"/> | _____ |
|--------------------------|--------------------------|-------|

- Follow up test drive performed to confirm repair

|                          |                          |       |
|--------------------------|--------------------------|-------|
| <input type="checkbox"/> | <input type="checkbox"/> | _____ |
|--------------------------|--------------------------|-------|

VIN: \_\_\_\_\_

Customer Name: \_\_\_\_\_

O

W.O.# \_\_\_\_\_ Date: \_\_\_\_\_

P

This form must be attached to Work Order

LAIA0071E

< PRECAUTION >

# PRECAUTION

## PRECAUTIONS

### Precaution for Supplemental Restraint System (SRS) "AIR BAG" and "SEAT BELT PRE-TENSIONER"

INFOID:0000000007305849

The Supplemental Restraint System such as "AIR BAG" and "SEAT BELT PRE-TENSIONER", used along with a front seat belt, helps to reduce the risk or severity of injury to the driver and front passenger for certain types of collision. This system includes seat belt switch inputs and dual stage front air bag modules. The SRS system uses the seat belt switches to determine the front air bag deployment, and may only deploy one front air bag, depending on the severity of a collision and whether the front occupants are belted or unbelted. Information necessary to service the system safely is included in the SR and SB section of this Service Manual.

#### **WARNING:**

- To avoid rendering the SRS inoperative, which could increase the risk of personal injury or death in the event of a collision which would result in air bag inflation, all maintenance must be performed by an authorized NISSAN/INFINITI dealer.
- Improper maintenance, including incorrect removal and installation of the SRS, can lead to personal injury caused by unintentional activation of the system. For removal of Spiral Cable and Air Bag Module, see the SR section.
- Do not use electrical test equipment on any circuit related to the SRS unless instructed to in this Service Manual. SRS wiring harnesses can be identified by yellow and/or orange harnesses or harness connectors.

### PRECAUTIONS WHEN USING POWER TOOLS (AIR OR ELECTRIC) AND HAMMERS

#### **WARNING:**

- When working near the Airbag Diagnosis Sensor Unit or other Airbag System sensors with the Ignition ON or engine running, DO NOT use air or electric power tools or strike near the sensor(s) with a hammer. Heavy vibration could activate the sensor(s) and deploy the air bag(s), possibly causing serious injury.
- When using air or electric power tools or hammers, always switch the Ignition OFF, disconnect the battery, and wait at least 3 minutes before performing any service.

### Handling for Adhesive and Primer

INFOID:0000000007305850

- Do not use an adhesive which is past its usable date. Shelf life of this product is limited to six months after the date of manufacture. Carefully adhere to the expiration or manufacture date printed on the box.
- Keep primers and adhesive in a cool, dry place. Ideally, they should be stored in a refrigerator.
- Open the seal of the primer and adhesive just before application. Discard the remainder.
- Before application, be sure to shake the primer container to stir the contents. If any floating material is found, do not use it.
- If any primer or adhesive contacts the skin, wipe it off with gasoline or equivalent and wash the skin with soap.
- When using primer and adhesive, always observe the precautions in the instruction manual.

## PREPARATION

< PREPARATION >

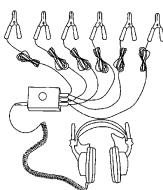
# PREPARATION

## PREPARATION

### Special Service Tool

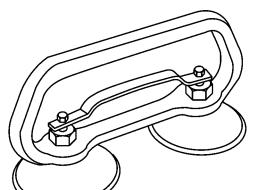
INFOID:000000007305851

The actual shapes of Kent-Moore tools may differ from those of special service tools illustrated here.

| Tool number<br>(Kent-Moore No.)<br>Tool name      | Description   |
|---|---|
| —<br>(J-39570)<br>Chassis ear                     | <br>SIIA0993E<br>Locating the noise            |
| —<br>(J-43980)<br>NISSAN Squeak and Rattle<br>Kit | <br>SIIA0994E<br>Repairing the cause of noise |

### Commercial Service Tool

INFOID:000000007305852

| (Kent-Moore No.)<br>Tool name | Description  |
|-------------------------------|--|
| (J-39565)<br>Engine ear       | <br>SIIA0995E<br>Locating the noise |
| ( — )<br>Suction Lifter       | <br>LIIA1991E<br>Holding door glass |

## WINDSHIELD GLASS

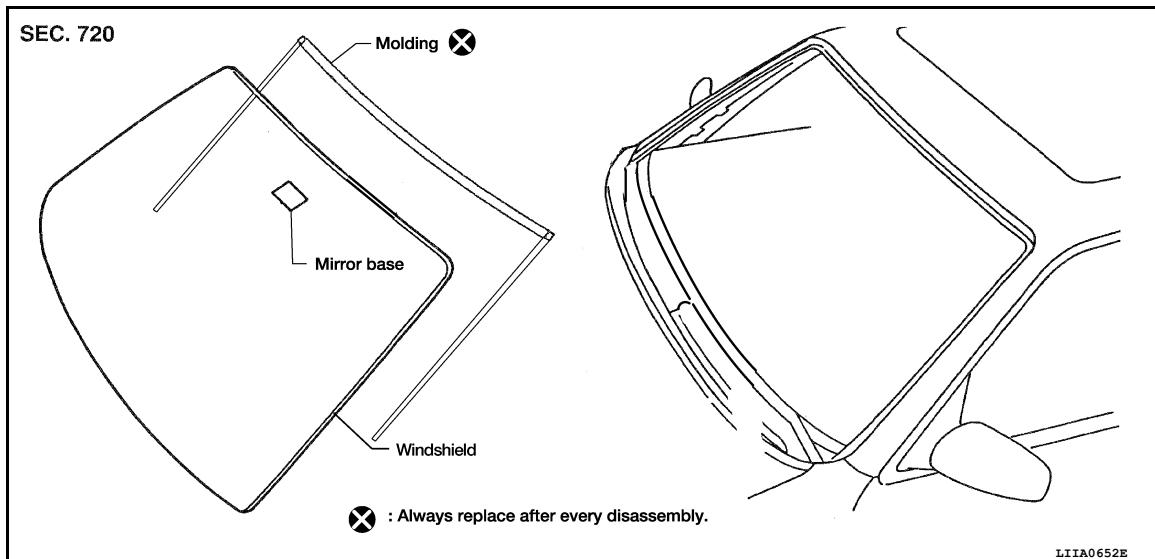
< UNIT REMOVAL AND INSTALLATION >

# UNIT REMOVAL AND INSTALLATION

## WINDSHIELD GLASS

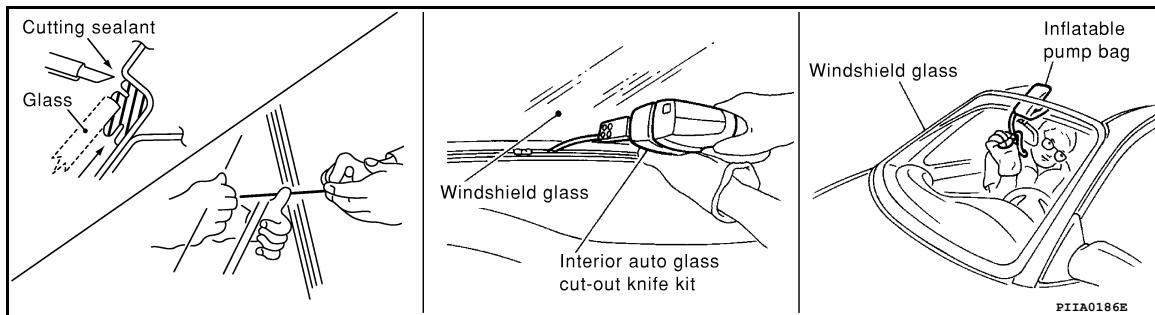
### Removal and Installation

INFOID:0000000007305853



### REMOVAL

1. Remove inside mirror. Refer to [MIR-14, "Removal and Installation"](#).
2. Partially remove the headlining (front edge). Refer to [INT-21, "Removal and Installation"](#).
3. Remove cowl top cover. Refer to [EXT-21, "Removal and Installation"](#).
4. Apply a protective tape around the windshield glass to protect the painted surface from damage.



- Remove glass using piano wire or power cutting tool and an inflatable pump bag.
- If the windshield glass is to be reused, mark the body and the glass with mating marks.

#### WARNING:

When cutting the glass from the vehicle, always wear safety glasses and heavy gloves to help prevent glass splinters from entering your eyes or cutting your hands.

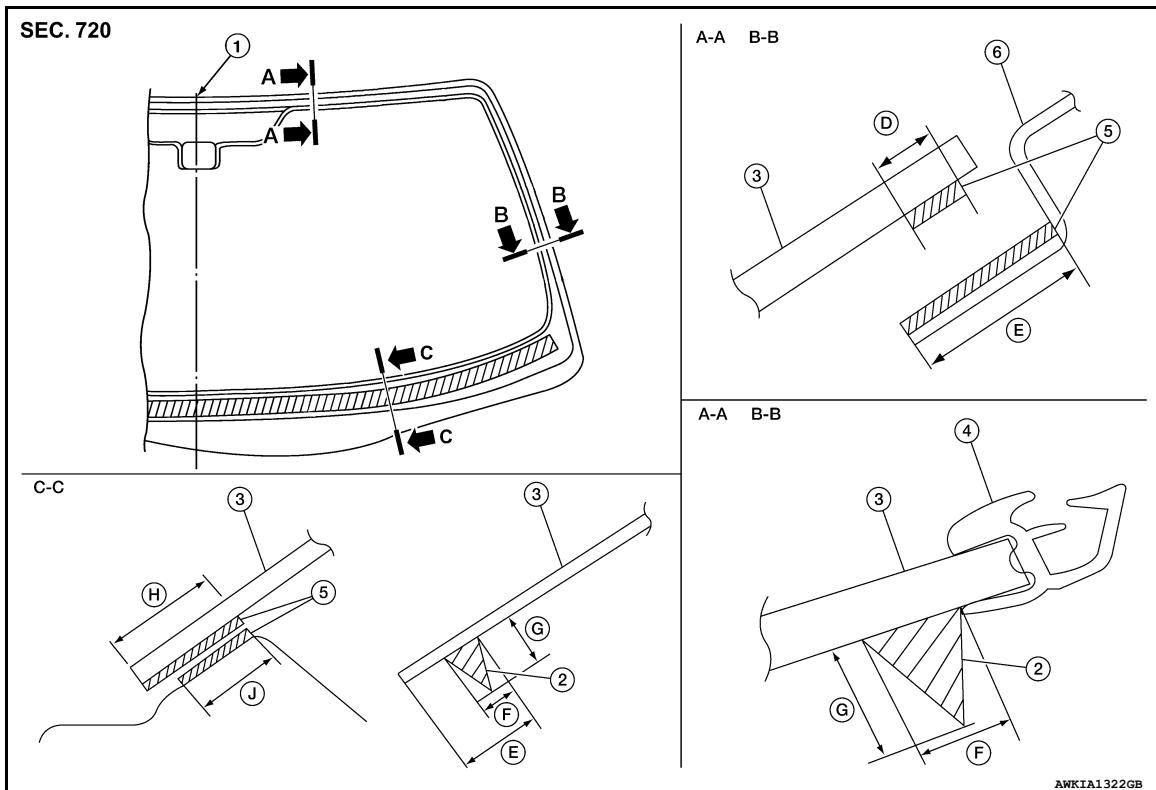
#### CAUTION:

- When the windshield glass is to be reused, do not use a cutting knife or power cutting tool.
- Be careful not to scratch the glass when removing.
- Do not set or stand glass on its edge. Small chips may develop into cracks.

### INSTALLATION

# WINDSHIELD GLASS

## < UNIT REMOVAL AND INSTALLATION >



|                      |                      |                      |
|----------------------|----------------------|----------------------|
| 1. Vehicle center    | 2. Sealant           | 3. Windshield glass  |
| 4. Molding           | 5. Primer portion    | 6. Body panel        |
| D. 14 mm (0.55 in)   | E. 22.0 mm (0.87 in) | F. 8.5 mm (0.33 in)  |
| G. 15.0 mm (0.59 in) | H. 26.0 mm (1.02 in) | J. 19.0 mm (0.75 in) |

Installation is in the reverse order of removal.

- Use a genuine NISSAN Urethane Adhesive Kit (if available) or equivalent and follow the instructions furnished with it.
- While the urethane adhesive is curing, open a door window. This will prevent the glass from being forced out by passenger compartment air pressure when a door is closed.
- The molding must be installed securely so that it is in position and leaves no gap.
- Inform the customer that the vehicle should remain stationary until the urethane adhesive has completely cured (preferably 24 hours). Curing time varies with temperature and humidity.

### **WARNING:**

- Keep heat and open flames away as primers and adhesive are flammable.
- The materials contained in the kit are harmful if swallowed, and may irritate skin and eyes. Avoid contact with the skin and eyes.
- Use in an open, well ventilated location. Avoid breathing the vapors. They can be harmful if inhaled. If affected by vapor inhalation, immediately move to an area with fresh air.
- Driving the vehicle before the urethane adhesive has completely cured may affect the performance of the windshield in case of an accident.

### **CAUTION:**

- Do not use an adhesive which is past its usable term. Shelf life of this product is limited to six months after the date of manufacture. Carefully adhere to the expiration or manufacture date printed on the box.
- Keep primers and adhesive in a cool, dry place. Ideally, they should be stored in a refrigerator.
- Do not leave primers or adhesive cartridge unattended with their caps open or off.
- The vehicle should not be driven for at least 24 hours or until the urethane adhesive has completely cured. Curing time varies depending on temperature and humidities. The curing time will increase under lower temperatures and lower humidities.

Repairing Water Leaks for Windshield

Leaks can be repaired without removing and reinstalling glass.

## **WINDSHIELD GLASS**

### **< UNIT REMOVAL AND INSTALLATION >**

If water is leaking between the urethane adhesive material and body or glass, determine the extent of leakage. This can be done by applying water to the windshield area while pushing glass outward. To stop the leak, apply primer (if necessary) and then urethane adhesive to the leak point.

# REAR WINDOW GLASS AND MOLDING

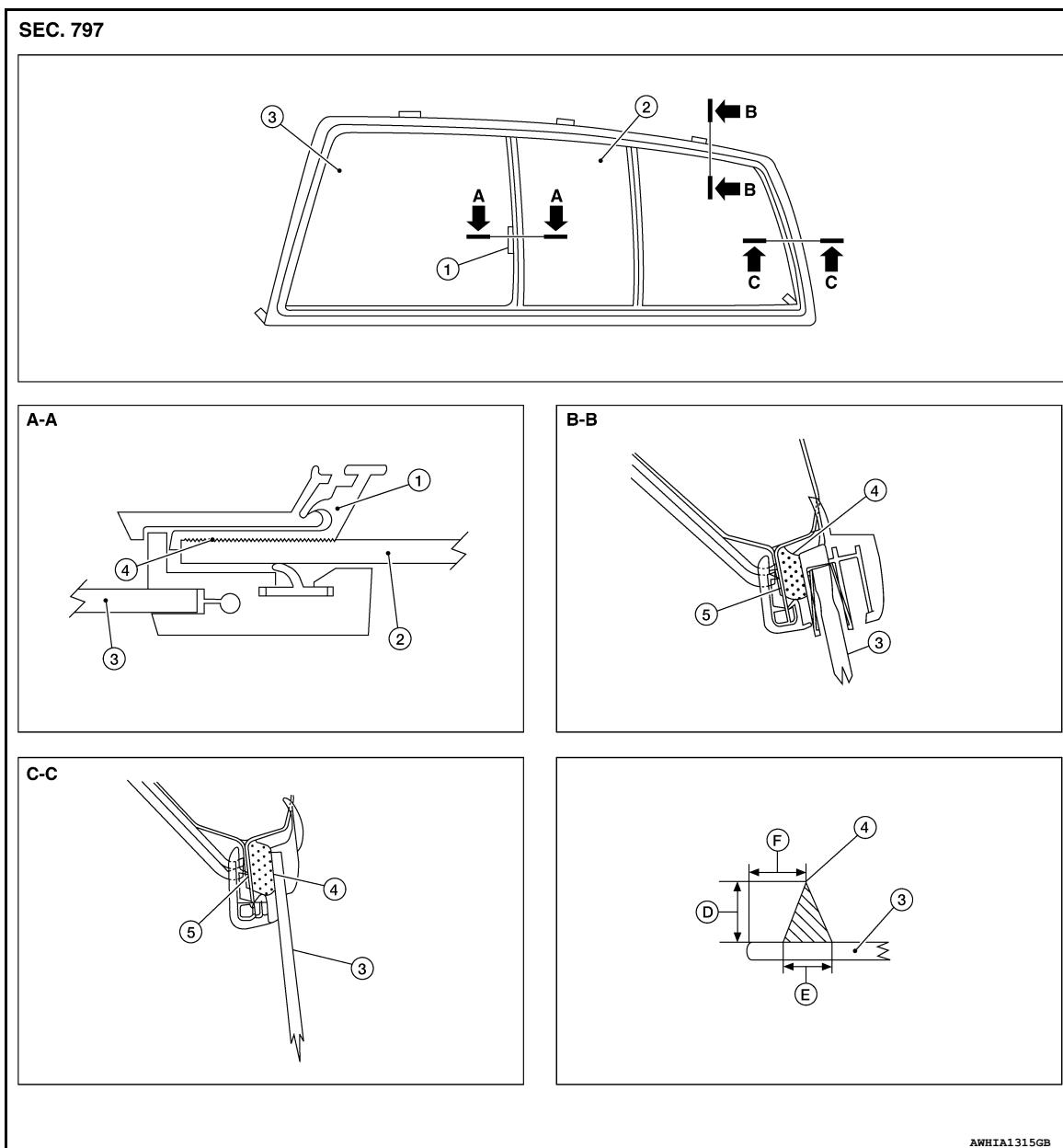
< UNIT REMOVAL AND INSTALLATION >

## REAR WINDOW GLASS AND MOLDING

### Removal and Installation

INFOID:0000000007305854

#### FIXED AND SLIDING REAR WINDOW GLASS



|                     |                                     |                      |
|---------------------|-------------------------------------|----------------------|
| 1. Latch            | 2. Sliding glass                    | 3. Rear window glass |
| 4. Urethane         | 5. Body panel                       | D. 15 mm (0.59 in)   |
| E. 8.5 mm (0.31 in) | F. 16.9 mm (0.67 in) - Top of glass |                      |
|                     | 17.5 mm (0.69 in) - Side of glass   |                      |
|                     | 14.9 mm (0.59 in) - Bottom of glass |                      |

### Removal

1. Remove the rear pillar finishers. Refer to [INT-14, "Removal and Installation"](#).
2. If the rear window glass is to be reused, mark the body and the glass with mating marks.

#### **WARNING:**

When cutting the glass from the vehicle, always wear safety glasses and heavy gloves to help prevent glass splinters from entering your eyes or cutting your hands.

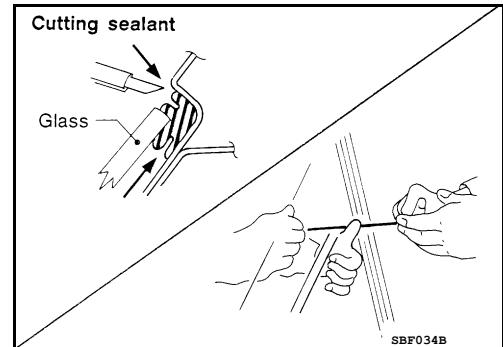
## REAR WINDOW GLASS AND MOLDING

### < UNIT REMOVAL AND INSTALLATION >

#### **CAUTION:**

- When the rear window glass is to be reused, do not use a cutting knife or power cutting tool.
- Be careful not to scratch the glass when removing.
- Do not set or stand the glass on its edge. Small chips may develop into cracks.

3. Remove glass using piano wire or power cutting tool and an inflatable pump bag.



#### Installation

Installation is in the reverse order of removal.

- Use a genuine NISSAN Urethane Adhesive Kit (if available) or equivalent and follow the instructions furnished with it.
- While the urethane adhesive is curing, open a door window. This will prevent the glass from being forced out by passenger compartment air pressure when a door is closed.
- The molding must be installed securely so that it is in position and leaves no gap.
- Check gap along bottom to confirm that glass does not contact sheet metal.
- Inform the customer that the vehicle should remain stationary until the urethane adhesive has completely cured (preferably 24 hours). Curing time varies with temperature and humidity.

#### **WARNING:**

- Keep heat and open flames away as primers and adhesive are flammable.
- The materials contained in the kit are harmful if swallowed, and may irritate skin and eyes. Avoid contact with the skin and eyes.
- Use in an open, well ventilated location. Avoid breathing the vapors. They can be harmful if inhaled. If affected by vapor inhalation, immediately move to an area with fresh air.
- Driving the vehicle before the urethane adhesive has completely cured may affect the performance of the rear window in case of an accident.

#### **CAUTION:**

- Do not use an adhesive which is past its usable term. Shelf life of this product is limited to six months after the date of manufacture. Carefully adhere to the expiration or manufacture date printed on the box.
- Keep primers and adhesive in a cool, dry place. Ideally, they should be stored in a refrigerator.
- Do not leave primers or adhesive cartridge unattended with their caps open or off.
- The vehicle should not be driven for at least 24 hours or until the urethane adhesive has completely cured. Curing time varies depending on temperature and humidity. The curing time will increase under lower temperatures and lower humidities.

## REAR WINDOW GLASS AND REGULATOR

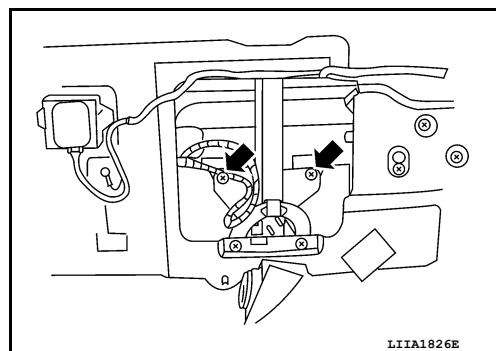
#### Removal

1. Remove the rear seat. Refer to [SE-36, "Removal and Installation"](#)
2. Remove the rear panel. Refer to [INT-14, "Removal and Installation"](#)
3. Lower the rear of the headliner. Refer to [INT-21, "Removal and Installation"](#).
4. Remove the sealing screen.

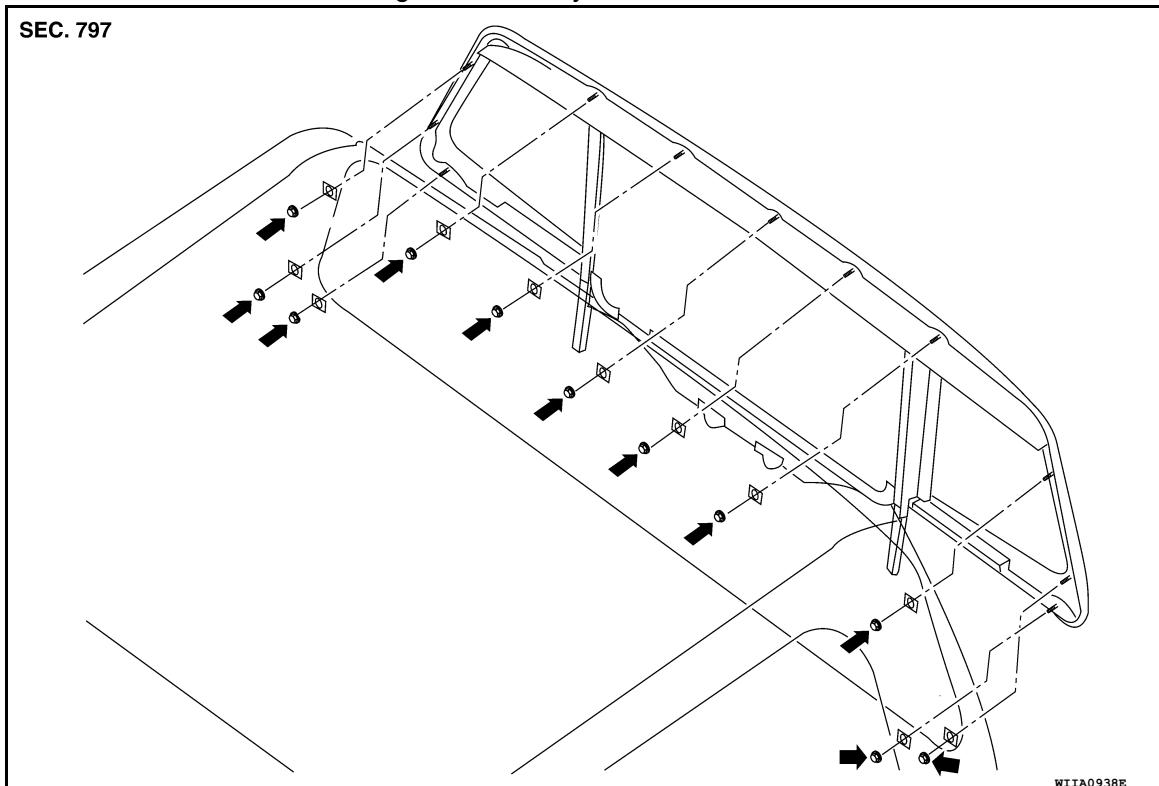
## REAR WINDOW GLASS AND MOLDING

### < UNIT REMOVAL AND INSTALLATION >

5. If equipped, lower the window and remove the rear window glass bolts.



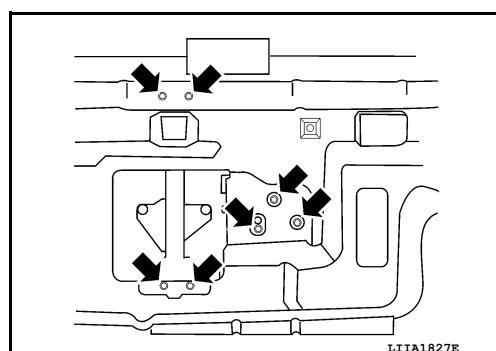
6. If equipped, raise the window and hold it in place with tape.
7. Disconnect the rear window defogger harness connector.
8. Remove the nuts and rear window glass assembly.



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9. Disconnect the rear window motor wiring harness connector.
10. Remove the bolts and the regulator and motor assembly.



Installation

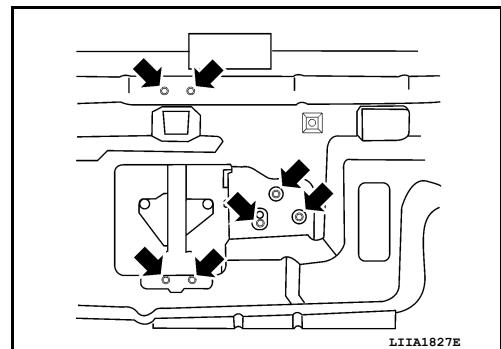
## REAR WINDOW GLASS AND MOLDING

### < UNIT REMOVAL AND INSTALLATION >

1. Position the regulator and motor assembly and install the bolts.

**Regulator and motor assembly - 7.5 N·m (0.76 Kg-m, 66 in-lb)**

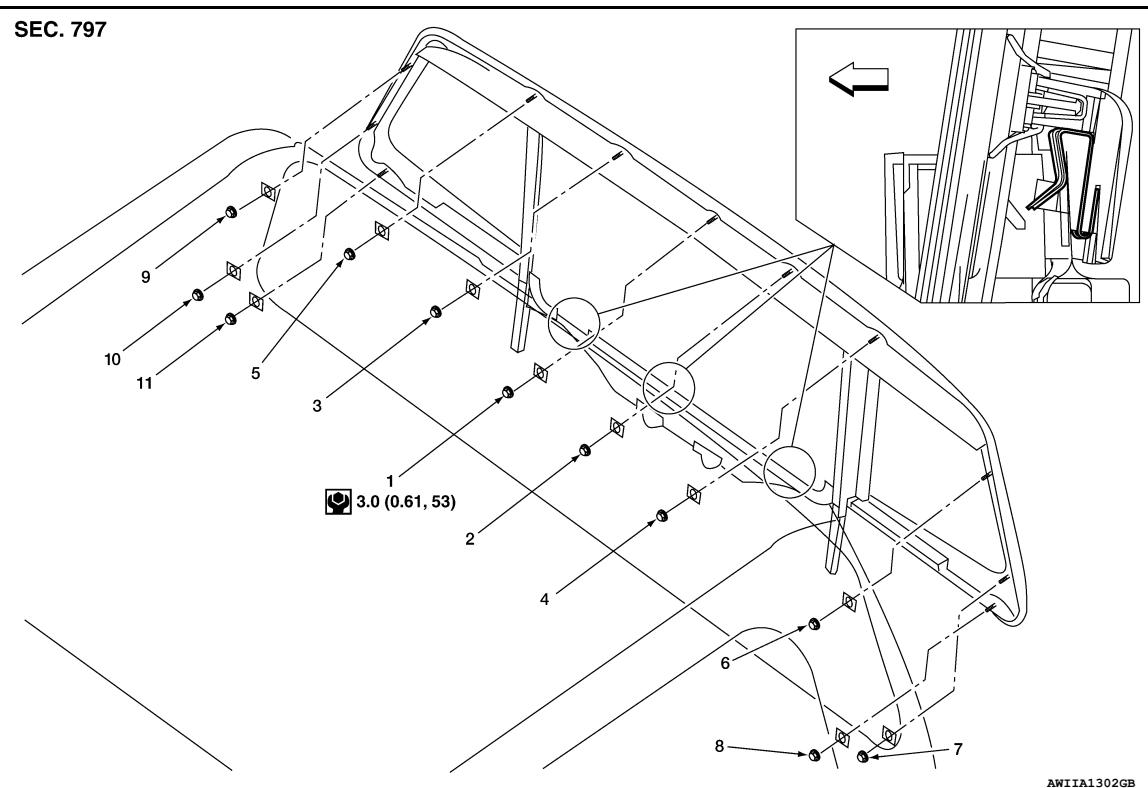
2. Connect the rear window motor wiring harness connector.



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3. Install the rear window.

- While installing the rear window, make sure that the bottom clips are engaged on the back panel, then rotate the glass into position.
- If reusing the existing window assembly, clean the opening and assembly, then apply new butyl to the window assembly.
- If installing a new window, clean the opening and remove the plastic liner from the butyl on the new window assembly.



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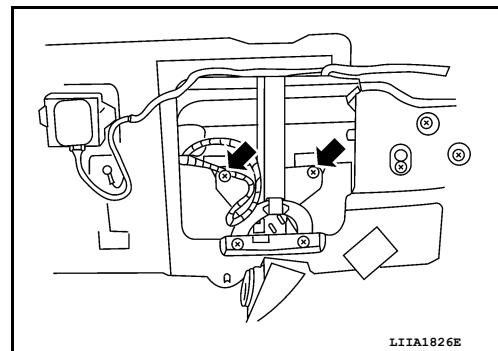
← Vehicle front

4. Connect the rear window defogger.
5. Lower the window and install the rear window glass bolts.

# REAR WINDOW GLASS AND MOLDING

## < UNIT REMOVAL AND INSTALLATION >

**Rear window glass bolts 6.0 N·m (0.61 Kg·m, 53 in-lb)**



6. Install the sealing screen.
7. Install the headliner. Refer to [INT-21, "Removal and Installation"](#).
8. Install the rear panel. Refer to [INT-14, "Removal and Installation"](#).
9. Install the rear seat. Refer to [SE-36, "Removal and Installation"](#).

## SETTING AFTER INSTALLATION

### Setting of Limit Switch

If any of the following operations are performed the limit switch must be reset.

- Motor operation when not installed in the vehicle.
- Removal and installation of the regulator.
- Removal and installation of the motor from the regulator.
- Removal and installation of the glass.
- Removal and installation of the glass run.

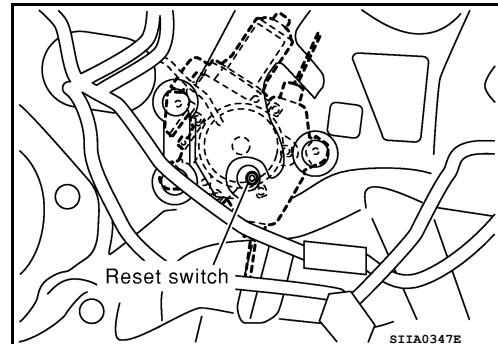
### Resetting

After installing each component, perform the following procedure to reset the limit switch.

1. Raise the glass to the top.
2. While pressing and holding the reset switch, lower the glass to the bottom.
3. Release the reset switch. Verify that the reset switch returns to the original position, if not pull the switch using suitable tool.
4. Raise the glass to the top position

**CAUTION:**

**Do not operate the glass automatically to raise the glass to the top position.**



## REPAIRING WATER LEAKS FOR REAR WINDOW GLASS

Leaks can be repaired without removing or reinstalling glass.

If water is leaking between butyl adhesive material and body or glass, determine the extent of leakage.

This can be done by applying water to the rear window area while pushing glass outward.

To stop leak, apply primer (if necessary) and then butyl adhesive to the leak point.

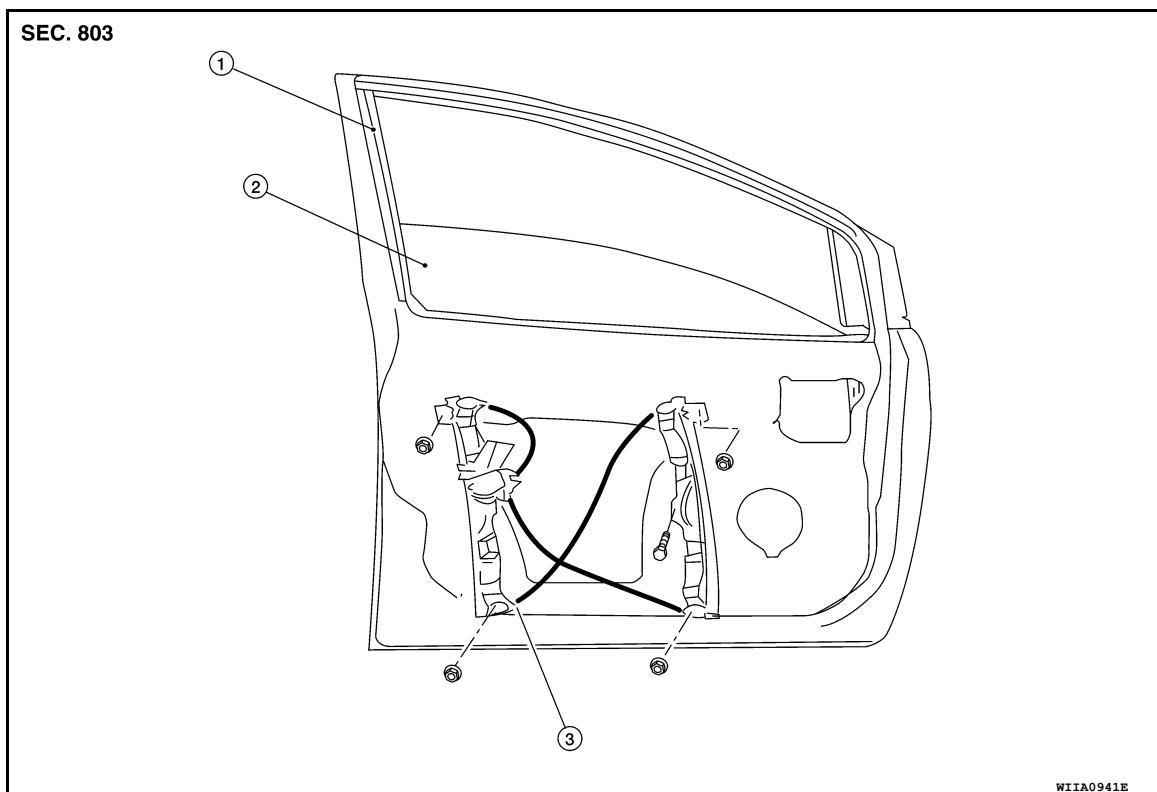
# FRONT DOOR GLASS AND REGULATOR

< UNIT REMOVAL AND INSTALLATION >

## FRONT DOOR GLASS AND REGULATOR

### Removal and Installation

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1. Door glass run

2. Door glass

3. Front door glass regulator assembly

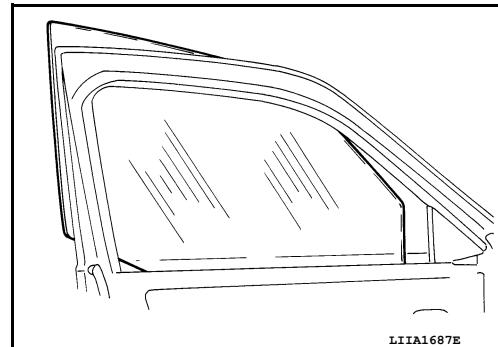
### FRONT DOOR GLASS

#### Removal

1. Remove the front door finisher panel. Refer to [INT-10, "Removal and Installation"](#).
2. Position aside the vapor barrier.
3. Remove the hole cover over rear glass bolt.
4. Operate the power window main switch to raise/lower the door window until the glass bolts can be seen.
5. Remove the inside seal.
6. Remove the glass bolts.

7. While holding the front door glass, raise it at the rear end and pull the glass out of the sash toward the outside of the door.



#### Installation

Installation is in the reverse order of removal.

**Glass bolts**

: 6.1 N·m (0.62 kg·m, 54 in-lb)

# FRONT DOOR GLASS AND REGULATOR

## < UNIT REMOVAL AND INSTALLATION >

### Fitting Inspection

- Check that the glass is securely fit into the glass run groove.
- Lower the glass slightly [approximately 10 to 20 mm (0.39 to 0.79 in)] and check that the clearance to the sash is parallel. If the clearance between the glass and sash is not parallel, loosen the regulator bolts, guide rail bolts, and glass and guide rail bolts to correct the glass position.

## FRONT DOOR GLASS REGULATOR ASSEMBLY

### Removal

1. Remove the front door finisher. Refer to [INT-10, "Removal and Installation"](#).
2. Position aside the vapor barrier.
3. Remove the hole cover over rear glass bolt.
4. Operate the power window main switch to raise/lower the door window until the glass bolts can be seen.
5. Remove the inside seal.
6. Remove the glass bolts.
7. Raise the front door glass and hold it in place with suitable tool.
8. Disconnect the harness connector from the regulator assembly.
9. Remove the bolts and the regulator assembly.

### Disassembly And Assembly

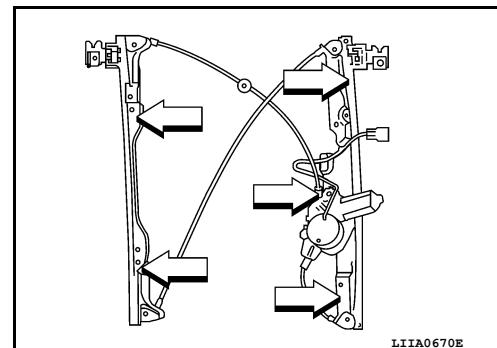
Remove the regulator motor from the regulator assembly.

### Inspection After Removal

Check the regulator assembly for the following items. If a malfunction is detected, replace or grease it.

- Wire wear
- Regulator deformation
- Grease condition for each sliding part

The arrows in the figure show the application points of the body grease.



### Installation

If any of the following work has been done, reset the power window motor limit switch.

- Removal and installation of the regulator assembly.
- Removal and installation of the power window motor from the regulator.
- Installation of a new glass window.
- Installation of a new glass run.

### WINDOW REGULATOR RESET PROCEDURE

1. Connect the door harness connector to the power window motor, and rotate the motor more than 5 turns in the glass raising (up) direction.

#### Power Window Motor Up Direction

- LH motor rotate counterclockwise
- RH motor rotate clockwise

2. Install the power window motor onto the regulator.
3. Install the regulator assembly into the door and secure regulator assembly with the nuts and bolt.

**Regulator assembly nuts : 7.5 N·m (0.77 kg-m, 66 in-lb)  
and bolt**

4. Install the glass into the door and align with the regulator, then install the glass bolts.

**Glass bolts : 6.1 N·m (0.62 kg-m, 54 in-lb)**

5. Raise the glass to the top position.

**CAUTION:**

## FRONT DOOR GLASS AND REGULATOR

### < UNIT REMOVAL AND INSTALLATION >

**Do not operate the glass automatically to raise the glass to the top.**

6. Reposition the vapor barrier.
7. Install the front door finisher panel. Refer to [INT-10, "Removal and Installation".](#)

# REAR DOOR GLASS AND REGULATOR

< UNIT REMOVAL AND INSTALLATION >

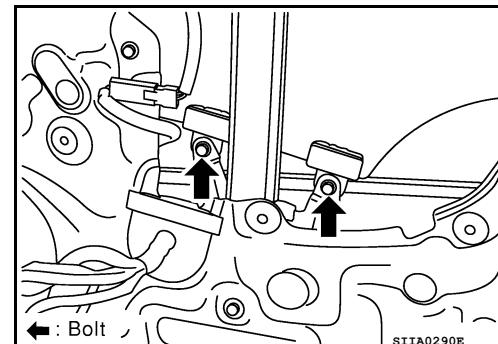
## REAR DOOR GLASS AND REGULATOR

### Rear Door Glass

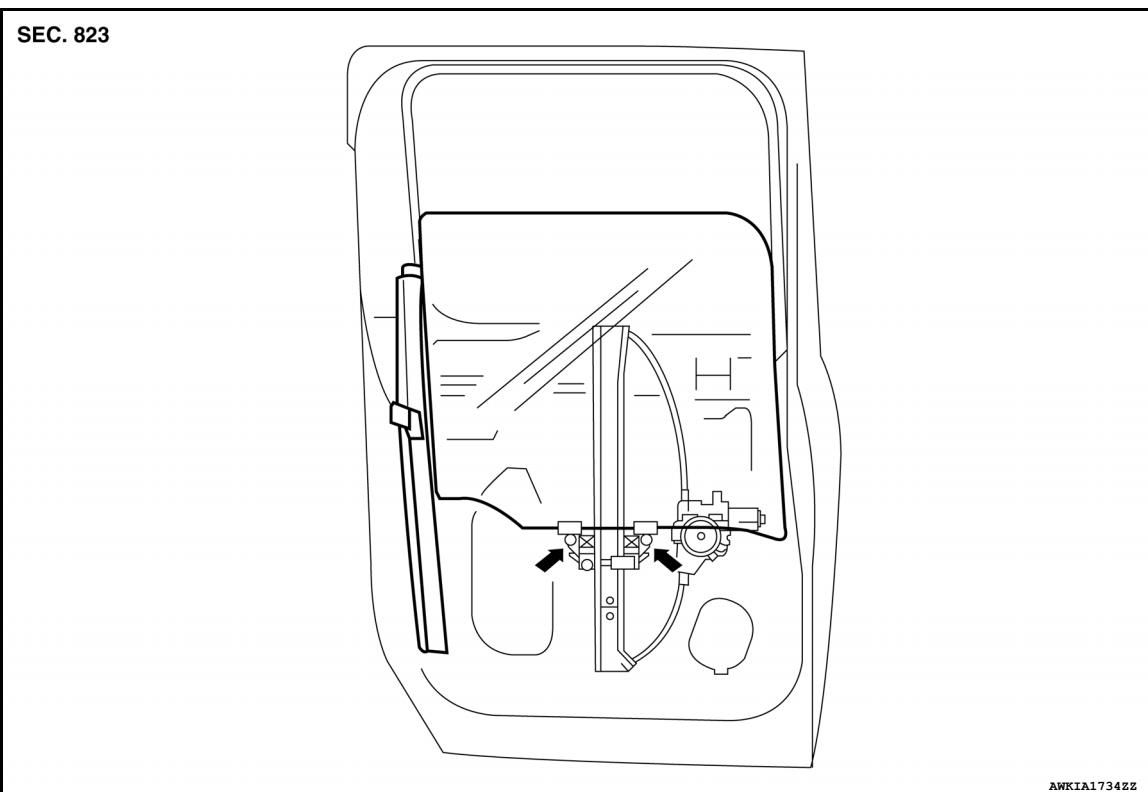
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#### REMOVAL

1. Remove the rear door finisher. Refer to [INT-10, "Removal and Installation"](#).
2. Position aside the vapor barrier.
3. Operate the power window switch to raise/lower the door window until the glass bolts can be seen.
4. Remove the inside seal.
5. Remove the glass bolts and the glass.



#### INSTALLATION



1. Install the glass from outside to ensure that it is in both the front and rear glass channels. Tighten glass the bolts to the specified torque.

#### Glass bolts

: 6.1 N·m (0.62 kg·m, 54 in-lb)

2. Install the inside seal.
3. Reposition the vapor barrier.
4. Install the rear door finisher. Refer to [INT-10, "Removal and Installation"](#).

#### FITTING INSPECTION

- Check that the glass is securely fit into the glass run groove.
- Lower the glass slightly [approximately 10 to 20 mm (0.39 to 0.79 in)], and check that the clearance to the sash is parallel. If the clearance between the glass and sash is not parallel, loosen the regulator bolt, guide rail bolts, and glass and carrier plate bolts to correct the glass position.

# REAR DOOR GLASS AND REGULATOR

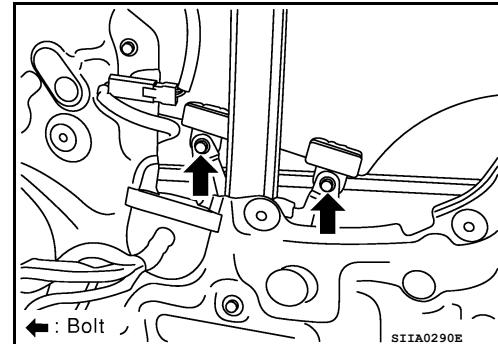
## < UNIT REMOVAL AND INSTALLATION >

### Rear Door Glass Regulator Assembly

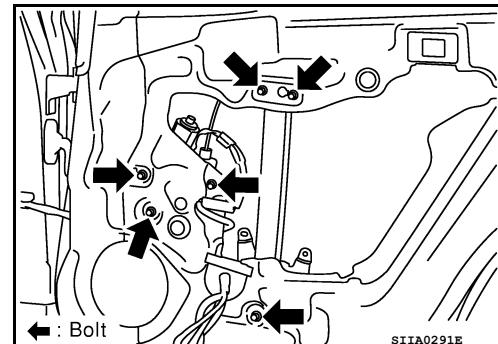
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#### REMOVAL

1. Remove the rear door finisher. Refer to [INT-10, "Removal and Installation"](#).
2. Position aside the vapor barrier.
3. Operate the power window switch to raise/lower the door window until the glass bolts can be seen.
4. Remove the inside seal.
5. Remove the glass bolts, raise the glass and hold in place with suitable tool.



6. Remove the bolts and the regulator and guide channel from the panel.
7. Disconnect the connector for the regulator assembly.



#### INSPECTION AFTER REMOVAL

Check the regulator assembly for the following items. If a malfunction is detected, replace or grease it.

- Gear wear
- Regulator deformation
- Spring damage
- Grease condition for each sliding part

#### INSTALLATION

Installation is in the reverse order of removal.

# SIDE WINDOW GLASS

< UNIT REMOVAL AND INSTALLATION >

## SIDE WINDOW GLASS

### Removal

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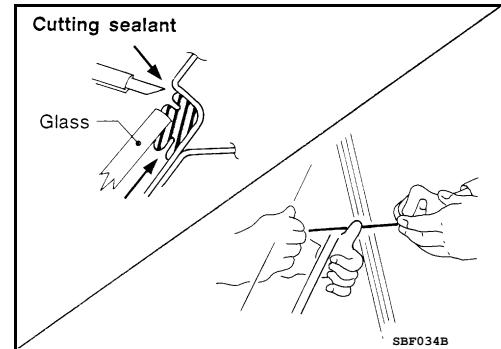
1. Remove the rear door finisher. Refer to [INT-10, "Removal and Installation"](#).
2. If the window glass is to be reused, mark the body and the glass with mating marks.
3. **WARNING:**

When cutting the glass from the vehicle, always wear safety glasses and heavy gloves to help prevent glass splinters from entering your eyes or cutting your hands.

**CAUTION:**

- When the side window glass is to be reused, do not use a cutting knife or power cutting tool.
- Be careful not to scratch the glass when removing.
- Do not set or stand the glass on its edge. Small chips may develop into cracks.

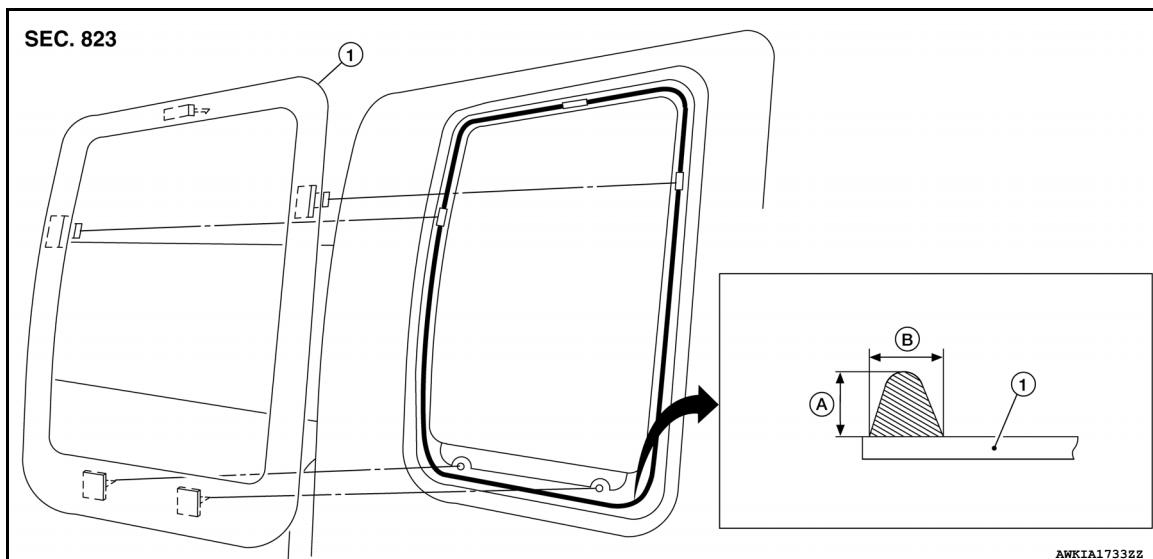
Remove glass using piano wire or power cutting tool and an inflatable pump bag.



### Installation

INFOID:0000000007305859

Installation is in the reverse order of removal.



1. Side window glass

A. 12.0 mm (0.47 in)

B. 7.0 mm (0.28 in)

- Use a genuine NISSAN Urethane Adhesive Kit (if available) or equivalent and follow the instructions furnished with it.
- While the urethane adhesive is curing, open a door window. This will prevent the glass from being forced out by passenger compartment air pressure when a door is closed.
- Check gap along bottom to confirm that glass does not contact sheet metal.
- Inform the customer that the vehicle should remain stationary until the urethane adhesive has completely cured (preferably 24 hours). Curing time varies with temperature and humidity.

**WARNING:**

- Keep heat and open flames away as primers and adhesive are flammable.

## SIDE WINDOW GLASS

### < UNIT REMOVAL AND INSTALLATION >

- The materials contained in the kit are harmful if swallowed, and may irritate skin and eyes. Avoid contact with the skin and eyes.
- Use in an open, well ventilated location. Avoid breathing the vapors. They can be harmful if inhaled. If affected by vapor inhalation, immediately move to an area with fresh air.
- Driving the vehicle before the urethane adhesive has completely cured may affect the performance of the glass in case of an accident.

#### **CAUTION:**

- Do not use an adhesive which is past its usable term. Shelf life of this product is limited to six months after the date of manufacture. Carefully adhere to the expiration or manufacture date printed on the box.
- Keep primers and adhesive in a cool, dry place. Ideally, they should be stored in a refrigerator.
- Do not leave primers or adhesive cartridge unattended with their caps open or off.
- The vehicle should not be driven for at least 24 hours or until the urethane adhesive has completely cured. Curing time varies depending on temperature and humidity. The curing time will increase under lower temperatures and lower humidities.

### Repairing Water Leaks for Side Window Glass

INFOID:000000007305860

Leaks can be repaired without removing or reinstalling glass.

If water is leaking between urethane adhesive material and body or glass, determine the extent of leakage.

This can be done by applying water to the side window area while pushing glass outward.

To stop leak, apply primer (if necessary) and then urethane adhesive to the leak point.