

CUSTOMER PROBLEM ANALYSIS CHECK

ABS & BA Check Sheet

Inspector's :
Name _____

Customer's Name		Registration No.	
		Registration Date	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuous ☐ Intermittent (times a day)

Symptoms	☐ ABS does not operate.	
	☐ ABS does not operate efficiently.	
	☐ BA does not operate.	
	ABS Warning Light Abnormal	☐ Remains ON ☐ Does not Light Up
	Brake Warning Light Abnormal (PKB released)	☐ Remains ON ☐ Does not Light Up

DTC Check	1st Time	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)

TRC & VSC Check Sheet

Inspector's
Name _____

Customer's Name		Registration No.	
		Registration Date	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuous ☐ Intermittent (times a day)

Symptoms	☐ TRC does not operate. (Wheels spin when starting rapidly.)	
	☐ VSC does not operate. (Wheels sideslip at the time of sharp turning.)	
	VSC OFF Indicator Light Abnormal	☐ Remains ON ☐ Does not Light Up
	VSC Warning Indicator Abnormal	☐ Displays ☐ Does not Display
	SLIP Indicator Light Abnormal	☐ Remains ON ☐ Does not Light Up
	VSC Warning Buzzer Abnormal	☐ Sounds ☐ Does not Sound

Check Item	ABS Warning Light	☐ Normal ☐ Malfunction Code (Code)
	Malfunction Indicator Light	☐ Normal ☐ Malfunction Code (Code)

DTC Check	1st Time	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)

PPS Check Sheet

Inspector's
Name _____

Customer's Name		Registration No.	
		Registration Date	/ /
		Frame No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuous ☐ Intermittent (times a day)

Symptoms	☐ PPS does not operate.
	☐ PPS does not operate efficiently.

Check Item	Fluid Condition (See page SR-5)	☐ Normal	☐ Malfunction
	Drive Belt Condition (See page SR-3)	☐ Normal	☐ Malfunction
	Fluid Pressure (See page SR-5)	☐ Normal	☐ Malfunction

DTC Check	1st Time	☐ Normal Code	☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code	☐ Malfunction Code (Code)