

CUSTOMER PROBLEM ANALYSIS CHECK

ABS & EBD & BA Check Sheet

Inspector's
Name _____

Customer's Name		VIN	
		Production Date	/ /
		Licence Plate No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuously ☐ Intermittently (times a day)

Symptoms	☐ ABS does not operate.	
	☐ ABS does not operate efficiently.	
	☐ BA does not operate.	
	☐ EBD does not operate.	
	ABS Warning Light Abnormal	☐ Remains ON ☐ Does not Come On
	Brake Warning Light Abnormal (PKB released)	☐ Remains ON ☐ Does not Come On

DTC Check	1st Time	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)

Freeze Frame Data	Stp SW	☐ ON ☐ OFF
	System	☐ NO SYS ☐ ABS ☐ BA ☐ FAIL SF
	IG ON	
	Vhd Spd	km/h MPH

TRC & VSC Check Sheet

Inspector's
Name _____

Customer's Name		VIN	
		Production Date	/ /
		Licence Plate No.	
Date Vehicle Brought In	/ /	Odometer Reading	km miles

Date Problem First Occurred	/ /
Frequency Problem Occurs	☐ Continuous ☐ Intermittent (times a day)

Symptoms	☐ TRC does not operate. (Wheels spin when starting rapidly.)	
	☐ VSC does not operate. (Wheels sideslip at the time of sharp turning.)	
	TRC OFF Indicator Light Abnormal	☐ Remains ON ☐ Does not Come On
	VSC Warning Indicator Abnormal	☐ Displays ☐ Does not Display
	SLIP Indicator Light Abnormal	☐ Remains ON ☐ Does not Come On
	Skid Control Buzzer Abnormal	☐ Sounds ☐ Does not Sound

Check Item	ABS Warning Light	☐ Normal ☐ Malfunction Code (Code)
	Malfunction Indicator Light	☐ Normal ☐ Malfunction Code (Code)

DTC Check	1st Time	☐ Normal Code ☐ Malfunction Code (Code)
	2nd Time	☐ Normal Code ☐ Malfunction Code (Code)

Freeze Frame Data	VSC SW	☐ ON ☐ OFF
	System	☐ VSC/TRC
	Shift Posi	☐ P,N ☐ 2 ☐ R ☐ 3 ☐ D ☐ 4 ☐ L ☐ FAIL
	Steering	deg
	Yaw Rate	deg/s
	M/C 1	V
	Throtl	deg
	M/C Grad	MPa/s
	R & L G	G
	B & F G	G